# Everest

# COLLEGE

# PORTLAND CATALOG 2015 – 2017

# **Everest College, Portland Campus**

600 S.W. 10<sup>th</sup> Avenue, Suite 400 Portland, OR 97205 Phone (503) 222-3225 Fax (503) 228-6926

#### www.Everest.edu

This school is licensed under Chapter 28C.10 RCW. Inquiries or complaints regarding this private vocational school may be made to the:

Workforce Board, 128 – 10<sup>th</sup> Ave. SW, Box 43105, Olympia, Washington 98504

Web: wtb.wa.gov

Phone: (360) 709-4600 Email Address: workforce@wtb.wa.gov

# Volume I

Publishing Date October 6, 2015

Copyright © 2015 Zenith Education Group, Inc., Oakdale, Minnesota 55128.

Effective September October 6, 2015 through November 30, 2017

# PRESIDENT'S MESSAGE

We would like to welcome you to Everest College, a school that provides a friendly, small-campus atmosphere where our dedicated staff can take a personal interest in the progress of each student. This caring attitude, combined with progressive curricula, affords our students a meaningful higher education experience, as well as effective preparation for a wide variety of careers.

Obtaining a postsecondary education gives our graduates a competitive edge in their career field and will make the difference when they are considered for professional advancement. Our programs are designed for employment in the state of Oregon as well as other progressive areas throughout the country.

Our goal is to provide our students with quality instruction, a sense of professional responsibility, a desire for life-long learning, and the essential skills and abilities to qualify them for their chosen career.

We have made every effort to fulfill our obligations to those who have entrusted their educational and career goals to Everest. We invite all interested parties, therefore, to visit our campus and review our programs. Our experienced admissions officers will assist in the important process of identifying the program best suited for the candidate's special interests, talents, and goals.

Benjamin Franklin once said, "If a man empties his purse into his head, no man can take it away from him. An investment in knowledge always pays the best interest."

Sincerely,

Campus President Portland Campus

# **TABLE OF CONTENTS**

ABOUT EVEREST COLLEGE 1	ADD/DROP POLICY (LINEAR PROGRAMS ONLY)
ZENITH EDUCATION GROUP1	
THE ZENITH COMMITMENT TO STUDENTS 1	Full Term Courses13
MISSION STATEMENT 1	Mini-Term Courses13
OBJECTIVES2	Effects Of Add/Drop On Financial Aid Calculation
SCHOOL HISTORY AND DESCRIPTION2	13
LEARNING RESOURCE CENTER2	ATTENDANCE POLICY14
ACCREDITATIONS, APPROVALS AND	Establishing Attendance/ Verifying Enrollment 14
MEMBERSHIPS2	Monitoring Student Attendance
GAINFUL EMPLOYMENT DISCLOSURES 3	Consecutive Absence Rule14
ADMISSIONS INFORMATION 4	Percentage Absence Rule (Modular Programs). 14
REQUIREMENTS AND PROCEDURES 4	Percentage Absence Rule (Linear Programs) 14
PROGRAM SPECIFIC ADMISSIONS	Date Of Withdrawal15
REQUIREMENTS4	Date Of Determination (DOD)
ADMISSIONS REQUIREMENTS FOR PHARMACY	Attendance Records15
TECHNICIAN PROGRAM4	LEAVE OF ABSENCE POLICY (MODULAR
CRIMINAL BACKGROUND CHECK4	PROGRAMS ONLY)15
INFORMATION TECHNOLOGY PROGRAM	Re-Admission Following A Leave Of Absence 15
STUDENT DISCLOSURE4	Extension Of Leave Of Absence
ACADEMIC POLICIES 5	Failure to Return From a Leave of Absence 16
EVEREST REGULATIONS5	Possible Effects Of Leave Of Absence 16
DEFINITION OF CREDIT5	EXTERNSHIP TRAINING 16
CLASS SIZE 5	WITHDRAWAL PROCEDURES 16
OUT OF CLASS ASSIGNMENTS5	MAKE-UP WORK 16
TRANSFER OF CREDIT INTO EVEREST 5	REQUIREMENTS FOR GRADUATION 16
Academic Time Limits 5	VETERANS EDUCATION BENEFITS 17
Required Grades5	Veterans Benefits Approval17
Maximum Transfer Credits Accepted 5	Prior Credit For Education And Training 17
Coursework Completed At Foreign Institutions 6	Benefit Overpayments17
Transfer Credit For Learning Assessment 6	Academic Standards For Students Receiving VA
Transfer Credit For Proficiency Examination 6	Benefits17
Experiential Learning Portfolio6	Additional Standards for Students Receiving VA
Notice Concerning Transferability Of Credits And	Benefits17
Credentials Earned At Our Institution 6	APPEALS POLICY 17
Transfer To Other Everest Locations 6	Student Academic Appeals Policy17
Everest Consortium Agreement 6	Assignments/ Test Grades18
Articulation Agreement6	Final Course Grades 18
Transfer Center Assistance6	Attendance Violations 18
ONLINE PROGRAMS AND COURSE	Satisfactory Academic Progress (SAP) Appeals 19
REQUIREMENTS7	FINANCIAL INFORMATION 20
DIRECTED STUDY7	STATEMENT OF FINANCIAL OBLIGATION 20
GRADING SYSTEMS AND PROGRESS REPORTS 7	TUITION AND FEES20
GPA AND CGPA CALCULATIONS 8	TEXTBOOKS AND EQUIPMENT 20
STANDARDS OF SATISFACTORY ACADEMIC	ADDITIONAL FEES AND EXPENSES 20
PROGRESS (SAP)8	VOLUNTARY PREPAYMENT PLAN 20
Evaluation Periods for SAP8	BUYER'S RIGHT TO CANCEL20
Rate of Progress Toward Completion 8	OFFICIAL WITHDRAWALS21
Maximum Time Frame to Complete9	DATE OF WITHDRAWAL VERSUS DATE OF
Satisfactory Academic Progress Tables 9	DETERMINATION (DOD)21
Application of Grades and Credits to SAP 10	FEDERAL FINANCIAL AID RETURN POLICY 21
SAP Advising10	STUDENT FINANCIAL AID (SFA)21
Financial Aid Warning10	RETURN OF TITLE IV FUNDS CALCULATION AND
Notification Of Financial Aid Warning11	POLICY21
Notification of Financial Aid Warning11	RETURN OF UNEARNED TITLE IV FUNDS 22
Financial Aid Probation11	TIME FRAME WITHIN WHICH INSTITUTION IS TO
Notification Of Financial Aid Probation11	RETURN UNEARNED TITLE IV FUNDS 22
Academic Progress Plan12	EFFECT OF A LEAVE OF ABSENCE ON RETURNS
Evaluation of Progress 12	22
SAP Advising or SAP Met Status12	REFUND POLICIES22
SAP Not Met Status and/or Dismissal12	INSTITUTIONAL PRO RATA REFUND
SAP Re-Entry13	CALCULATION AND POLICY22
Retaking Passed Coursework13	TEXTBOOK AND EQUIPMENT RETURN/REFUND
Retaking Failed Coursework 13	POLICY22

	TIME FRAME WITHIN WHICH INSTITUTION IS TO	
	ISSUE REFUNDSEFFECT OF A LEAVE OF ABSENCE ON REFUND	
	STUDENTS CALLED TO ACTIVE MILITARY DUTY	′
		23
	CONTINUING STUDENTS	
	CONTINUING MODULAR DIPLOMA STUDENTS . STUDENT FINANCING OPTIONS	
	Financial Assistance	
	Student Eligibility	
	Federal Financial Aid Programs	23 23
	Alternative Loan Programs	23 24
	GRANTS AND SCHOLARSHIPS	2 <del>4</del> 24
	Zenith Student Grant	
	Zenith Graduation Scholarship	24
	Zenith American Dream Scholarship	
	The Lisa Roberts Innocence Scholarship	26
	"Careers that Work" Scholarship Program	
	Northwest Career Colleges Federation (NWCCF	
	Veterans Appreciation Award Program	
	Everest Opportunity Grant	26
	Imagine America Scholarship	
	Military Scholarships	27
ΑD	MINISTRATIVE POLICIES	28
	STATEMENT OF NON-DISCRIMINATION	
	DISABILITY	
	DISABILITY ACCOMMODATION PROCEDURE	
	DISCRIMINATION GRIEVANCE PROCEDURES	
	STUDENT CODE OF CONDUCTConduct Affecting On-Campus Safety	
	Conduct Affecting On-Campus Salety  Conduct Affecting Student Learning	
	Limitations on Students with Pending Disciplinar	29
	Matters	
	Conduct that does not Result in Suspension or	20
	Dismissal	29
	Conduct Resulting in Suspension or Dismissal	30
	Conduct Affecting The Safety Of The Campus	
	Community	30
	Other Prohibited Conduct	30
	Limitations On Students With Pending Disciplina	
	Matters	30
	Inquiry By The Campus President	
	Conduct Which Does Not Warrant A Suspension	
	Or Dismissal	30
	Conduct Which Warrants A Suspension Or	^^
	DismissalALCOHOL AND SUBSTANCE ABUSE STATEMEN	3U IT
	STUDENT USE OF INFORMATION TECHNOLOG	V
	RESOURCES POLICY	
	COPYRIGHT POLICY	
	SEXUAL HARASSMENT POLICY	31
	SANCTIONS	
	APPEAL PROCESS	
	RECORD OF DISCIPLINARY MATTER	32
	STUDENT GRIEVANCE PROCEDURE	32
	DRESS CODE	33
	NOTIFICATION OF RIGHTS UNDER FERPA	33
	STUDENT RECORDS	
	TRANSCRIPT AND DIPLOMA RELEASE	34
	CAMPUS SECURITY AND CRIME AWARENESS	
	POLICIES	
	DRUG-FREE SCHOOLS POLICY	
	STATISTICAL INFORMATIONCAMPUS COMPLETION RATE REPORTS	35
	CAMPUS COMPLETION RATE REPORTS	35

WEATHER EMERGENCIES	35
STUDENT SERVICES	36
ORIENTATION	
FIELD TRIPS AND SPECIAL LECTURES	
HEALTH SERVICES	
HOUSING	36
STUDENT ADVISING	36
EVEREST CARE PROGRAM	
PLACEMENT ASSISTANCE	
PROGRAMS OFFERED	
MODULAR PROGRAMS	
MEDICAL INSURANCE BILLING AND CODING	38
NETWORK AND INTERNET SECURITY	
SPECIALIST	42
QUARTER BASED PROGRAMS	
ADMINISTRATIVE MEDICAL ASSISTANT (MA1)	
MEDICAL ASSISTANT (MA2)	45
PHARMACY TECHNICIAN (PHT1)	46
BUSINESS	4/
CRIMINAL JUSTICE (LJA)	49
MEDICAL ASSISTANT (MA3)	
PHARMACY TECHNICIAN	
COURSE DESCRIPTIONSZENITH EDUCATION GROUP	52
STATEMENT OF OWNERSHIP	
ADMINISTRATION	
CATALOG SUPPLEMENT	
TUITION AND FEES	
ACADEMIC CALENDARS	64
OPERATING HOURS	
OREGON PHARMACY TECHNICIAN DISCLOSURE	
CILCUIT HARMAN I LOUINIONN DISCLOSURE	31

# ABOUT EVEREST COLLEGE

#### ZENITH EDUCATION GROUP

Everest College is part of the Zenith Education Group, a nonprofit provider of career school training. Above all, we are driven to promote the long-term success of our graduates—measured in strong program completion and job placement rates. As the largest nonprofit career college system in America, we are working to help our students access the high-quality education necessary to enter into prosperous and fulfilling careers.

#### THE ZENITH COMMITMENT TO STUDENTS

At Zenith Education Group, we are committed to operating with integrity and complying with laws, regulations, accreditation standards, polices and our company values. Upholding these commitments is essential to fulfilling our mission to help students succeed in their pursuit of an educational experience that prepares them for the workforce.

#### We commit to:

- Tell the truth about
  - Educational program content
  - Instructor qualifications
  - o Program enrollment requirements
  - Cost of education
  - o Educational program financing options and obligations
  - o Program completion rates
  - o Verifiable and accessible job placement and salary information
  - Projected lifetime earnings versus the cost of the student's education
- Be transparent with our students, each other, our regulators and the public regarding our
  - Ethical standards
  - Commitment to students
  - Program objectives and outcomes
  - Marketing and student recruiting initiatives and materials
  - o Ongoing support for students' educational goals
  - Accreditation and regulatory compliance
- Provide marketing and recruiting information and materials that are
  - o Clearly written and understandable
  - o Focused on the prospective student's career goals
  - Presented to suitable student prospects
  - Honest about the student's responsibilities that lead to completion and placement
  - o Respectful of competing schools' programs
- Be innovative through
  - Fostering an environment that supports creative educational approaches in support of program objectives and outcomes
  - Engaging our students and faculty in creating "learning laboratories" to test dynamic career education concepts
  - o Continually learning and improving upon our innovative approaches
  - Reinvesting materially in enhancing student programs
  - o Providing the student an affordable education
- Develop transformative education models based on meaningful collaboration with
  - Students
  - Employees
  - Employers
  - Educators
  - Program Advisory Committees
  - Thought Leaders, Foundations and other Engaged Communities

#### **MISSION STATEMENT**

Everest is dedicated to the provision of an interactive learning environment created to support the professional career development of our students. The school was established to provide quality education and training designed to meet the needs of both students and employers. The school serves a diverse student population focusing on adults seeking to acquire the education and skills necessary to enter their chosen career field. To achieve this, the school is committed to excellence in the following areas:

- The utilization of effective technology and teaching methods.
- The presentation of relevant career focused educational programs.

- Ongoing collaboration with businesses, employers and professional associations in the design, delivery and evaluation of effective programs.
- The provision of career development support services to students and graduates which assists them in securing employment in their chosen field.

#### **OBJECTIVES**

- To assist all students in achieving a general educational background.
- To continually assess industry trends and develop compatible classroom academic practices and experiential learning opportunities.
- To develop curriculum programs that allow students to obtain the marketable skills needed for an entry-level position.
- To incorporate hands-on experiences as part of the program curriculum.
- To provide the necessary individualized instruction to enable students to progress to their highest potential.
- To provide faculty who are professionally prepared to teach in a career-oriented environment.
- To create an atmosphere of learning, partnership, trust and support among students, administrators and staff.
- To provide students with opportunities for membership in supportive peer activities to encourage the development of self-sufficiency and leadership qualities.
- To provide career-long placement assistance.

#### SCHOOL HISTORY AND DESCRIPTION

Everest College in Portland was established as Western Business School in 1955. During the years since 1955, the School has moved four times, each time into a larger and more modern facility, reflecting the successful growth of the school.

In 1957 Western Business College became the first school in Oregon to offer data processing employment training. Western Business College was also the first Oregon school to provide hands-on training in the classroom on its own computer equipment. Since its founding, the school has continuously updated its curriculum and facilities to successfully meet the ever-changing employment needs of the Portland area.

In 1979 Western Business College established a new branch school in Vancouver, Washington, to meet the growing business training and employment needs of southwestern Washington. In October of 1996, the school was acquired by Rhodes Colleges, Inc., which owned schools located throughout the United States. In December of 2005 the name of the school was changed to Everest College.

In February 2015, Zenith Education Group purchased the school from Corinthian Colleges, Inc. and transitioned it from a for-profit college into a dynamic nonprofit learning institution.

The Portland campus is in the heart of downtown Portland on S.W. 10<sup>th</sup> Avenue between Alder and Morrison. This central location provides easy access from any part of the Portland metropolitan area. The facilities consist of 23,000 square feet consisting of lecture classrooms, clinical laboratories, a library and computer labs.

Everest College, the facility it occupies and the equipment it uses comply with all federal, state and local ordinances and regulations, including those related to fire safety, building safety and health.

#### LEARNING RESOURCE CENTER

The learning resource center is designed to support the programs offered at the campus. Students and faculty have access to a wide variety of resources such as books, periodicals, audio-visual materials and digital resources to support its curriculum. The learning resource center is staffed with librarians and other trained professionals to assist in the research needs of students and faculty and it is conveniently open to meet class schedules.

# ACCREDITATIONS, APPROVALS AND MEMBERSHIPS

- Accredited by the Accrediting Council for Independent Colleges and Schools. The Accrediting Council for Independent Colleges and Schools is listed as a nationally recognized accrediting agency by the United States Department of Education and is recognized by the Council for Higher Education Accreditation. The Accrediting Council for Independent Colleges and Schools is located at 750 First Street, NE, Suite 980, Washington, D.C. 20002-4223; (202) 336-6780, http://www.acics.org.
- Everest College, Portland campus, is a unit of a business organization authorized by the State of Oregon to offer and confer the academic degrees described herein, following a determination that state academic standards will be satisfied under OAR 583-030. Inquiries concerning the standards or school compliance may be directed to: Oregon Higher Education Coordinating Commission, Private Career Schools, 775 Court St. NE, Salem, OR 97301 Phone (503) 947-5751, www.ode.state.or.us/go/pcs.
- Licensed by the Washington Workforce Training and Education Coordinating Board under Chapter 28C.10 RCW "Private Vocational Schools Act". Washington residents: Inquiries or complaints regarding this or any other private vocational school may be made to the Workforce Board, 128 10<sup>th</sup> Avenue, SW, Box 43105, Olympia, WA 98504; Web: wtb.wa.gov; Telephone: (360) 709-4600; Email address: workforce@wtc.wa.gov.

- The Medical Assistant diploma program is accredited by the Commission on Accreditation of Allied Health Education Programs (<a href="www.caahep.org">www.caahep.org</a>) upon the recommendation of the Medical Assisting Education Review Board (MAERB). Commission on Accreditation of Allied Health Education Programs, 1361 Park Street, Clearwater, FL 33756, (727) 210-2350.
- The Pharmacy Technician program is accredited by the American Society of Health-System Pharmacists, 7272 Wisconsin Avenue, Bethesda, MD 20814, (301) 657-3000, <a href="https://www.ashp.org">www.ashp.org</a>.
- Approved for the training of veterans and eligible person under the provisions of Title 38, United States Code.
- Copies of accreditation, approval and membership documentation are available for inspection at the campus. Please contact the campus president to review this material.

# **GAINFUL EMPLOYMENT DISCLOSURES**

For more information about our graduation rates, the median debt of students who completed the programs and other important information, please visit our website at <a href="https://www.everest.edu/disclosures">www.everest.edu/disclosures</a>.

#### ADMISSIONS INFORMATION

All admissions materials, including program disclosures and enrollment agreements are presented in English only, since all programs are taught in English. Each admissions representative conducts interviews with prospective enrollees in English only as the method to determine that the prospective enrollee understands and can function in English. We do not make any accommodations to present materials or instruct courses in any other language. Intensive English courses are offered at a cost separate from, and in addition to, the diploma and degree programs offered. No English as a second language courses are offered by the campus.

#### **REQUIREMENTS AND PROCEDURES**

- All applicants will be required to submit one of the following:
  - 1. Completed Attestation regarding high school graduation or equivalency or
  - 2. Proof of High School graduation (POG) (i.e. copy of diploma or transcript) or
  - 3. Proof of a recognized equivalency certificate (GED) or other equivalent documentation.
- High school seniors who are accepted on a conditional basis must sign an "Attestation Regarding High School Graduation or Equivalency" following graduation and prior to starting classes.
- Applicants are informed of their acceptance status shortly after all required information is received and the
  applicants' qualifications are reviewed.
- Upon acceptance into the school, applicants who are enrolling will complete an enrollment agreement.
- Students may apply for entry at any time. Students are responsible for meeting the requirements of the catalog in effect at the time of enrollment.
- Re-entry students are subject to all program requirements, policies, and procedures as stated in the school
  catalog at the time of re-entry. All re-entering students must sign a new enrollment agreement.

#### PROGRAM SPECIFIC ADMISSIONS REQUIREMENTS

#### **ADMISSIONS REQUIREMENTS FOR PHARMACY TECHNICIAN PROGRAM**

- Applicants must reach 18 years of age on or prior to the expected date of graduation.
- Students must meet with the Program Director during their first module.
- Applicants must pass a criminal background check and complete a student disclosure form.
- High School graduate or have a GED.

#### **CRIMINAL BACKGROUND CHECK**

- Students enrolled in certain programs may be subject to a criminal background check prior to enrollment to
  ensure they are qualified to meet occupational or employment requirements, clinical or internship/externship
  placement requirements or licensure standards for many programs, including but not limited to those in the
  allied health or criminal justice fields.
- Enrollment for students may not be granted when the background check identifies a conviction, pending case, or unresolved deferral/diversion for any felonies or misdemeanors.
- A student's inability to obtain criminal background clearance may prohibit opportunities for program completion and job placement. It is the student's responsibility to contact the agency to verify conditions. The school cannot contact the background check agency.
- All students re-entering a program requiring a criminal background check, shall be required to complete a
  Criminal Background Attestation, attesting that they do not have a criminal background that would preclude
  them from obtaining licensure, externship or placement in their desired career field.

#### INFORMATION TECHNOLOGY PROGRAM STUDENT DISCLOSURE

Due to the rapidly changing nature of the Information Technology industry, curriculum and program changes may occur from time to time during the course of a student's enrollment in the program. These changes reflect current industry trends, and curriculum revisions will be made as expeditiously as possible.

Enrollment in an Information Technology program offers students the knowledge and skills to enter the workforce in technology or related field. The program is an educational program, and upon successful completion, students will earn a diploma. Program completion does not necessarily lead to or guarantee any form of vendor certification.

#### **ACADEMIC POLICIES**

#### **EVEREST REGULATIONS**

Each student is given the school catalog, which sets forth the policies and regulations under which the institution operates. It is the responsibility of the student to become familiar with these policies and regulations and to comply accordingly. Ignorance of or lack of familiarity with this information does not serve as an excuse for noncompliance or infractions.

Everest reserves the right to change instructors, textbooks, accreditation, schedules, or cancel a course or program for which there is insufficient enrollment. The student will receive a full refund for courses or programs that are cancelled. The school also reserves the right to change course curricula, prerequisites and requirements upon approval by the school's accrediting agency and state licensing board.

#### **DEFINITION OF CREDIT**

Everest awards credit in the form of quarter credits. One quarter credit is equivalent to a minimum of 10 clock hours of theory or lecture instruction, a minimum of 20 clock hours of supervised laboratory instruction, or a minimum of 30 clock hours of externship/internship practice.

#### **CLASS SIZE**

Classes are small, with an average class ratio of 15 students to one instructor for lab and 30 students to one instructor for lecture. When enrollment in a specialty lab grows beyond 15 students, instructors have access to additional resources to be able to spend time with individual students if requested. Lecture and lab sizes can go higher depending on the facility and the subject being taught.

#### **OUT OF CLASS ASSIGNMENTS**

- Students in degree programs should plan to spend a minimum of up to two hours per day outside of class completing homework assignments as directed by the instructor
- In addition to scheduled classes, students in diploma programs will be expected to complete assigned homework and other out-of-class assignments in order to successfully meet course objectives as set forth in the course/program syllabi

#### TRANSFER OF CREDIT INTO EVEREST

Everest has constructed its transfer credit policy to recognize both traditional college credit and non-traditional learning. In general, Everest considers the following criteria when determining if transfer credit should be awarded:

- Accreditation of the institution;
- The comparability of the scope, depth, and breadth of the course to be transferred; and
- The applicability of the course to be transferred to the student's desired program. This includes the grade and age of the previously earned credit.
- If the learning was obtained outside a formal academic setting, through a nationally administered proficiency exam, an IT certificate exam, or military training, Everest will evaluate and award transfer credit using professional judgment and the recommendations for credit issued by the American Council on Education (ACE).

# **Academic Time Limits**

The following time limits apply to a course being considered for transfer credit:

- College Core and General Education course indefinite;
- Major Core course (except health science course within ten (10) years of completion; and
- Military training, Proficiency exams (e.g. DANTES, AP, CLEP, Excelsior, etc.) and IT certificate exams the same academic time limits as College Core, General Education, and Major Core courses.

**Note:** Due to certain programmatic accreditation criteria, health science courses must be transferred within five (5) years of completion.

# **Required Grades**

For diploma, associate, and bachelor degree programs, a letter grade of C (70%) or better is required for transfer credit to be awarded.

#### **Maximum Transfer Credits Accepted**

Students enrolled in a diploma, associate or bachelor's degree program must complete at least 25% of the program in residency at the institution awarding the degree or diploma. The remaining 75% of the program may be any combination of transfer credit, national proficiency credit, Everest developed proficiency credit or prior learning credit.

# **Coursework Completed At Foreign Institutions**

All coursework completed at a foreign institution must be evaluated by a member of the National Association of Credential Evaluation Services (NACES) or a member of the Association of International Credentials Evaluators (AICE).

# **Transfer Credit For Learning Assessment**

Everest accepts appropriate credits transferred from the College Level Examination Program (CLEP), DANTES subject testing, and certain other professional certification examination programs. Contact the campus Academic Dean/Director of Education for the current list of approved exams and minimum scores required for transfer.

# **Transfer Credit For Proficiency Examination**

Undergraduate students may attempt to challenge the requirement to certain selected courses by demonstrating a proficiency level based on special qualifications, skills, or knowledge obtained through work or other experience that is sufficient to warrant the granting of academic credit for a course through a Proficiency Examination. Similarly, Everest may award some credits toward undergraduate, associate, and diploma level courses for achievement of professional certifications e.g. CNE, MCSE, etc. For more information, please contact the Academic Dean or Director of Education.

#### **Experiential Learning Portfolio**

Students may earn credit for life experiential learning through the Prior Learning Assessment program. This program is designed to translate personal and professional experiences into academic credit. Procedures for applying for credit through experiential learning are available in the Academic Dean's/Director of Education's office.

# Notice Concerning Transferability Of Credits And Credentials Earned At Our Institution

The transferability of credits you earn at Everest College is at the complete discretion of an institution to which you may seek to transfer. Acceptance of the degree, diploma or certificate you earn in the program in which you are enrolling is also at the complete discretion of the institution to which you may seek to transfer. The school does not guarantee the transferability of its credits to any other institution unless there is a written agreement with another institution. If the credits or degree, diploma or certificate that you earn at this institution are not accepted at the institution to which you seek to transfer, you may be required to repeat some or all of your course work at the institution. For this reason, you should make certain that your attendance at this institution will meet your educational goals. This may include contacting an institution to which you may seek to transfer after attending Everest College to determine if your credits or degree, diploma or certificate will transfer.

#### **Transfer To Other Everest Locations**

Students in good standing may transfer to another Everest campus location. Transfer students are advised that they will be subject to the minimum residency requirements at the new campus for the program in which they are enrolled. Students may transfer applicable credits from Everest coursework in which a C or higher was earned; however, those credits will be treated as transfer credits and will not count toward fulfilling residency requirements at the new location.

#### **Everest Consortium Agreement**

The Everest Consortium Agreement enables students to attend a limited number of classes (a maximum of 49% of credit hours) at an Everest campus location other than their home campus. In addition, students nearing completion of their program of study may finish their degree at another Everest campus location through the Consortium Agreement (a minimum of 51% credit hours must be completed at the Home campus). Complete details on the Everest Consortium Agreement are available in the Academic Dean's/Director of Education's office.

# **Articulation Agreement**

Everest College has an articulation agreement with Kaplan University under which students completing a diploma, certificate or degree program at Everest College may be eligible to transfer into Kaplan University bachelor degree program. Students may also be eligible for a limited tuition discount. Students should contact their Everest College campus Director of Education for additional information on articulation agreement transfer terms and conditions.

#### **Transfer Center Assistance**

Any questions regarding the transfer of credit into or from Everest should be directed to the Transfer Center at (877) 727-0058 or email transfercenter@zenith.org.

#### **ONLINE PROGRAMS AND COURSE REQUIREMENTS**

Online courses are offered at the campus through the Online Division of Zenith using the eCollege platform via the Internet. Online courses have the same course objectives and outcomes as courses taught on-ground, although more individual focus and initiative is required to successfully master the material. Online courses are designated on the class schedule so students register during the normal registration period. Students registering for an online course must obtain prior approval from their Program Director or the Academic Dean. To maximize success within the online courses, students must have available to them a computer with a system profile that meets or exceeds the following:

#### Windows Systems

Windows 7, 8, XP, or Vista 56K modem or higher Sound Cards & Speakers Firefox, Chrome, or Microsoft Internet Explorer 10 and 11

#### Mac Systems

Mac OS X 10.7 or higher (in classic mode) 56K modem or higher Sound Cards & Speakers Safari, Chrome or Firefox 31 and 32

In addition, students taking online courses must:

- Check quarterly to make sure they are maintaining the correct systems profile;
- Have Internet access and an established email account;
- Verify email account/address with Online Coordinator at the time of registration each quarter;
- Commence online course work as soon as students have access to the courses;
- Participate in classes and complete learning and graded activities weekly throughout the course.

#### **DIRECTED STUDY**

- Students unable to take a specific required course due to work schedule conflicts, emergency situations, or course scheduling conflicts may request permission to complete a course through directed study.
- Associate's degree students may apply a maximum of 8.0 quarter credit hours earned through directed study to the major core of study.
- Bachelor's degree students may apply a maximum of 16.0 quarter credits of directed study to the major core
  of study.
- Students may not take more than one directed study course in a single academic term.
- Diploma students are not eligible for Directed Study

# **GRADING SYSTEMS AND PROGRESS REPORTS**

The student's final grade for each course or module is determined by the average of the tests, homework, class participation, special assignments and any other criteria indicated in the grading section of the syllabus for the course or module. Final grades are reported at the completion of each grading term and are provided to each student. If mailed, they are sent to the student's home address. Failed courses must be repeated and are calculated as an attempt in Satisfactory Academic Progress calculations.

Grade	Point Value	Meaning	Percentage Scale		
Α	4.0	Superior 100-90			
В	3.0	Above average; good	89-80		
С	2.0	Average; standard	79-70		
D*	1.0	Below standard	69-60		
F**	0.0	Failure	59-0		
Fail	Not Calculated	Fail (for externship/internship)			
Pass	Not Calculated	Pass (for externship/internship)			
PF	Not Calculated	Preparatory Fail			
PP	Not Calculated	Preparatory Pass			
IP	Not Calculated	In Progress (for linear externship/internship or thesis courses only)			
L	Not Calculated	Leave of Absence (allowed in modular programs only)			
EL	Not Calculated	Experiential Learning Credit			
PE	Not Calculated	Proficiency Exam			
W	Not Calculated	Withdrawal			

WZ	Not Calculated	Withdrawal for those students called to immediate active military duty.  This grade indicates that the course will not be calculated for purposes of determining rate of progress.
TR	Not Calculated	Transfer Credit

<sup>\*</sup>Not used in Allied Health Programs.

Treatment of Grades in the Satisfactory Academic Progress/Rate of Progress Calculation

Grade	Included in GPA	Counted as	Counted as earned
0.440	calculation?	attempted credits?	credits?
Α	Υ	Y	Υ
В	Υ	Y	Υ
С	Υ	Y	Υ
D	Υ	Y	Υ
F	Υ	Y	N
Fail	N	Y	N
Pass	N	Y	Υ
IP	N	Y	N
L	N	N	N
EL	N	Y	Υ
PE	N	Υ	Υ
PF	N	N	N
PP	N	N	N
W	N	Y	N
WZ	N	N	N
TR	N	Y	Υ

#### **GPA AND CGPA CALCULATIONS**

- The Grade Point Average (GPA) is calculated for all students. The GPA for each term and Cumulative Grade Point Average (CGPA) are calculated on courses taken in residence at Everest
- The Grade Point Average (GPA) is calculated at the end of each evaluation period by dividing the quality points earned by the total credits attempted for that evaluation period.
- The Cumulative Grade Point Average (CGPA) is calculated by dividing the total cumulative quality points earned by the total cumulative credits attempted for cumulative evaluation periods.
- The number of quality points awarded for each course is determined by multiplying the points listed for each letter grade by the number of credits of the course.

# STANDARDS OF SATISFACTORY ACADEMIC PROGRESS (SAP)

Students must maintain satisfactory academic progress in order to remain eligible as regularly enrolled students and to continue receiving federal financial assistance. The accreditor and federal regulations require that all students progress at a reasonable rate toward the completion of their academic program. Satisfactory academic progress is measured by:

- The student's cumulative grade point average (CGPA)
- The student's rate of progress toward completion (ROP)
- The maximum time frame allowed to complete which is 150% of total number of credits in the program of study (MTF)

#### **Evaluation Periods for SAP**

Satisfactory academic progress is measured for all students at the end of each grading period (i.e., at the end of each term, module, phase, level, quarter and payment period).

# **Rate of Progress Toward Completion**

The school catalog contains a schedule designating the minimum percentage or amount of work that a student must successfully complete at the end of each evaluation period to complete their educational program within the maximum time frame (150%). Quantitative progress is determined by dividing the number of credit hours earned by the number of credit hours attempted. Credit hours attempted include completed hours, transfer credits, withdrawals, and repeated courses.

<sup>\*\*</sup>Due to programmatic accrediting agency requirements, students in Allied Health programs require a higher percentage grade to pass. For Allied Health Programs, F (failing) is 69-0%.

# **Maximum Time Frame to Complete**

The maximum time frame for completion of any program is limited by federal regulation to 150% of the published length of the program. A student is not allowed to attempt more than 1.5 times or 150% of the credit hours in the standard length of the program in order to complete the requirements for graduation.

# **Satisfactory Academic Progress Tables**

48 Quarter Credit Hour MIBC Program. Total credits that may be attempted: 72 (150% of 48).					
Total Credits Attempted	SAP Advising if CGPA is below	SAP Not Met if CGPA is below	SAP Advising if Rate of Progress is Below	SAP Not Met if Rate of Progress is Below	
1-18	2.0	N/A	66.66%	N/A	
19-24	2.0	0.5	66.66%	25%	
25-30	2.0	0.75	66.66%	40%	
31-36	2.0	1.0	66.66%	50%	
37-42	2.0	1.1	66.66%	55%	
43-48	2.0	1.25	66.66%	60%	
49-72	N/A	2.0	N/A	66.66%	

49 Quarter Credit Hour Program. Total credits that may be attempted: 73 (150% of 49).					
Total Credits Attempted	SAP Advising if CGPA is below	SAP Not Met if CGPA is below	SAP Advising if Rate of Progress is Below	SAP Not Met if Rate of Progress is Below	
1-16	2.0	N/A	66.66%	N/A	
17-28	2.0	1.0	66.66%	N/A	
29-40	2.0	1.5	66.66%	60%	
41-54	2.0	1.75	66.66%	65%	
55-73	N/A	2.0	N/A	66.66%	

75 Quarter Credit Hour Program. Total credits that may be attempted: 112 (150% of 75).					
Total Credits Attempted SAP Advising if CGPA is below SAP SAP Advising if Rate of Progress is Below is Below is Below					
1-16	2.0	N/A	66.66%	N/A	
17-28	2.0	1.0	66.66%	N/A	
29-40	2.0	1.25	66.66%	50%	
41-52	2.0	1.5	66.66%	60%	
53-64	2.0	1.75	66.66%	65%	
65-112	N/A	2.0	N/A	66.66%	

	48 Quarter Credit Hour AMA Program. Total credits that may be attempted: 72 (150% of 48).				
Total Credits Attempted	SAP Advising if CGPA is below	SAP Not Met if CGPA is below	SAP Advising if Rate of Progress is Below	SAP Not Met if Rate of Progress is Below	
1-16	2.0	N/A	66.66%	N/A	
17-28	2.0	1.0	66.66%	N/A	
29-40	2.0	1.5	66.66%	60%	
41-54	2.0	1.75	66.66%	65%	
55-72	N/A	2.0	N/A	66.66%	

72 Quarter Credit Hour Program. Total credits that may be attempted: 108 (150% of 72).					
Total Credits Attempted	SAP Advising if CGPA is below	SAP Not Met if CGPA is below	SAP Advising if Rate of Progress is Below	SAP Not Met if Rate of Progress is Below	
1-16	2.0	N/A	66.66%	N/A	
17-28	2.0	1.0	66.66%	N/A	
29-40	2.0	1.25	66.66%	50%	
41-52	2.0	1.5	66.66%	60%	
53-64	2.0	1.75	66.66%	65%	
65-108	N/A	2.0	N/A	66.66%	

96 Qu	96 Quarter Credit Hour CIS/CJ Program.					
Tota	Total credits that may be attempted:					
	144	(150% of	96).			
Total Credits Attempted	SAP Advising if CGPA is below	SAP Not Met if CGPA is below	SAP Advising if Rate of Progress is Below	SAP Not Met if Rate of Progress is Below		
1-24	2.0	N/A	66.66%	N/A		
25-36	2.0	0.25	66.66%	10%		
37-48	2.0	0.5	66.66%	20%		
49-60	2.0	1.1	66.66%	30%		
61-72	2.0	1.5	66.66%	40%		
73-84	2.0	1.8	66.66%	50%		
85-96	2.0	2.0	66.66%	55%		
97-108	2.0	2.0	66.66%	60%		
109-120	2.0	2.0	66.66%	63%		
121-144	N/A	2.0	N/A	66.66%		

97 Quarter Credit Hour Program. Total credits that may be attempted: 145 (150% of 97).				
Total Credits Attempted	SAP Advising if CGPA is below	SAP Not Met if CGPA is below	SAP Advising if Rate of Progress is Below	SAP Not Met if Rate of Progress is Below
1-16	2.0	N/A	66.66%	N/A
17-32	2.0	1.0	66.66%	N/A
33-48	2.0	1.2	66.66%	50%
49-60	2.0	1.3	66.66%	60%
61-72	2.0	1.5	66.66%	65%
73-95	2.0	1.75	66.66%	66.66%
96-145	N/A	2.0	N/A	66.66%

#### Application of Grades and Credits to SAP

- Grades A through F are included in the calculation of CGPA and are included in the Total Number of Credit Hours Attempted.
- Transfer credits (TR) are not included in the calculation of CGPA but are included in the Total Number of Credit Hours Attempted and Earned in order to determine the required levels for CGPA and rate of progress.
- Courses with grades of Pass, EL and PE are not included in the CGPA calculation but do count as credit hours successfully completed for the rate of progress calculation.
- For calculating rate of progress, F grades and W grades are counted as hours attempted but are not counted as hours successfully completed. Grades of IP will also be counted as hours attempted but not as hours successfully completed.
- When a course is repeated, the higher of the two grades is used in the calculation of CGPA, and the total
  credit hours for the original course and the repeated course are included in the Total Credit Hours Attempted
  (in the SAP charts) in order to determine the required rate of progress level. The credit hours for the original
  attempt are considered as not successfully completed.
- When a student returns from a leave of absence and completes the course from which the student withdrew, the hours for which the student receives a passing grade are counted as earned; the grade, hours, and attendance for the original attempt prior to the official leave of absence are not counted for purpose of the rate of progress toward completion calculation and the original grade is not counted in the CGPA calculation.
- When a student transfers between programs, all attempts of courses common to both programs are included in the CGPA and ROP of the new program.
- Students graduating from one program and continuing on to another will have all successfully completed courses common to both programs included in the SAP calculations of the new program. Courses not in the new program, including grades of W or F, are excluded from all SAP calculations.
- Non-punitive grades are not used and non-credit and remedial courses are not offered.

#### SAP Advising

SAP Advising is the period of time during which a student is advised and monitored for progress for the remainder of the term. During the SAP advising period, the student is eligible for financial aid. Academic advising shall be documented using the **Academic Advising Form**. The form shall be kept in the student's academic file. The Academic Dean/Director of Education (or designee) must provide a written notice of SAP Advising status. The

following timelines apply for all students placed on SAP Advising status:

- For linear programs with an Add/Drop period:
  - o Students must receive the notification by the first day of the term; and
  - Must be advised within fourteen (14) calendar days after the term start.

NOTE: For terms without a break week, students must receive the notification within seven (7) calendar days after the term start and be advised within twenty-one (21) calendar days after the term start.

- For modular programs:
  - o Students must receive the notification by the third (3) calendar day of the subsequent module; and
  - Must be advised within ten (10) calendar days after the module start. The (10) calendar days should exclude schedule breaks and holidays.

#### **Financial Aid Warning**

SAP is evaluated at the end of each term and all students with a cumulative grade point average (CGPA) and/or rate of progress (ROP) below the required academic progress standards as stated in the school's catalog are

determined to have not met satisfactory academic progress. Students not meeting SAP and with a previous SAP Met status will be issued a Financial Aid Warning and be advised that unless they improve their CGPA and/or rate of progress toward completion, they may be withdrawn from their program and lose eligibility for federal financial aid.

# **Notification Of Financial Aid Warning**

The Academic Dean/Director of Education (or designee) must provide the written notice of FA Warning status to all students not meeting SAP and with a previous SAP Met status. The following timelines apply to all students receiving an FA Warning:

- For programs with an Add/Drop period:
  - o Students must receive the notification by the first day of the term; and
  - Must be advised within fourteen (14) calendar days after the term start.

Note: For terms without a break week, students must receive the notification within seven (7) calendar days after the term start and be advised within twenty-one (21) calendar days after the term start.

- For modular programs:
  - o Students must receive the notification by the third (3rd) calendar day of the next module; and
  - Must be advised within ten (10) calendar days after the module start.

#### **Notification of Financial Aid Warning**

The Academic Dean/Director of Education (or designee) must provide the written notice of FA Warning status to all students with a previous SAP status: SAP Advising or SAP Met. The following timelines apply to all students receiving an FA Warning:

- For linear programs with an Add/Drop period:
  - o Students must receive the notification by the first day of the term; and
  - Must be advised within fourteen (14) calendar days after the term start.

NOTE: For terms without a break week, students must receive the notification within seven (7) calendar days after the term start and be advised within twenty-one (21) calendar days after the term start.

- · For modular programs:
  - o Students must receive the notification by the third (3) calendars day of the next module; and
  - o Must be advised within ten (10) calendar days after the module start.

#### **Financial Aid Probation**

At the end of each term following a SAP evaluation, students with an immediate SAP NOT MET status and who are SAP NOT MET again according to the academic progress standards stated in the school's catalog, will be notified with a SAP NOT MET letter indicating that they will be withdrawn unless they successfully appeal by written request within five (5) calendar days after the notification in accordance with the Academic Appeals Policy. Appeals shall only be granted for the following reasons: the death of a family member; an illness or injury suffered by the student; special circumstances of an unusual nature which are not likely to recur.

The Academic Dean/Director of Education (or designee) must provide written notice of all students placed on SAP NOT MET status:

- For linear programs with an Add/Drop period:
  - o Students must receive the notification by the first day of the term;
  - If the student appeals this status and the appeal is approved, the student must receive an Academic Progress Plan within ten (10) calendar days after the appeal's approval.

NOTE: For terms without a break week, students must receive the notification within seven (7) calendar days after the term start.

- For modular programs:
  - o Students must receive the notification by the third (3) calendar day of the next module;
  - o If the student appeals this status and the appeal is approved, the student must receive an Academic Progress Plan within seven (7) calendar days after the appeal's approval.

#### **Notification Of Financial Aid Probation**

FA Probation is the term for which the student's appeal has been accepted and progress is monitored under an Academic Progress Plan. Students must be notified in writing of their probationary status within three (3) calendar days of the change in status in the student information system. During the period of FA probation students will continue to be eligible for financial aid.

While on FA probation, unless students improve their CGPA and /or rate of progress toward completion, in accordance with their Academic Progress Plan, they will be withdrawn from their program and become ineligible for further financial aid. All students on FA probation must be placed on an Academic Progress Plan. A student will remain on FA probation as long as he or she is meeting the requirements of his or her Academic Progress Plan when evaluated at the end of each evaluation period on the Plan.

#### **Academic Progress Plan**

Students on FA Probation must agree to the requirements of an Academic Progress Plan (APP) as a condition of their FA probation. Each student shall receive a copy of his or her APP. A copy of each student's APP shall be kept in the student's permanent academic file.

The APP may extend over one (1) or multiple terms, as defined at the initiation of the APP. At the end of the first evaluation period on the APP, the student will meet with the Academic Dean/Director of Education (or designee)/Online Designee for an evaluation of progress of the plan's requirements. If on a single-term plan and the student has met the requirement(s) of the plan, the student must be in SAP Advising or SAP Met status, and the student's APP shall be considered fulfilled and closed. If on a multi-term plan and the student has met the requirement(s) of the first evaluation period, then new requirement will be set and the student will be placed manually into SAP Meeting APP Status and will adhere to the subsequent term requirements of the APP.

If at the end of any SAP evaluation period on the plan (APP) the student does not meet the plan's requirement(s), the student will receive a dismissal letter and will be dismissed from the program. Additionally, a student is deemed to have not met the plan's requirements by earning a failing grade ("F") in any course while on the APP.

Students who have violated their FA Probation and have been dismissed from a program are not eligible for readmission to that program if they have exceeded, or may exceed, the maximum time frame of completion until they re-establish appropriate Satisfactory Academic Progress standing.

# **Evaluation of Progress**

At the end of each evaluation period encompassed by the APP, the student will meet with the Academic Dean/Director of Education (or designee) for an evaluation of progress of the plan's requirements. Determination of the student's success at meeting APP requirement(s) must be completed no later than the second (2<sup>nd</sup>) calendar day of the module or term.

# SAP Advising or SAP Met Status

If the student has met the requirements of a one-term plan, the student must be in SAP Advising or SAP MET status and the student's APP shall be considered fulfilled and closed. The student will be provided with either a SAP Advising or Return to Academic Good Standing Letter. In the case of SAP Advising, the student will be advised with the Academic Advising form and will be FA eligible.

The Academic Dean/Director of Education (or designee) must provide a written notice of Return to Academic Good Standing or SAP Advising status. The following timelines apply for all students placed on SAP Advising status:

- For linear programs with an Add/Drop period:
  - o Students must receive the notification by the first day of the term; and
  - Must complete the Evaluation of Progress form within fourteen (14) calendar days after the notification.

NOTE: For terms without a break week, students must receive the notification within seven (7) calendar days after the term start and must complete the Evaluation of Progress form within twenty-one (21) calendar days after the notification.

- For modular programs:
  - o Students must receive the notification by the third (3) calendar day of the subsequent module; and
  - o Must complete the Evaluation of Progress form within seven (7) calendar days after the notification.

#### SAP Not Met Status and/or Dismissal

If on a multi-term plan, it is likely the student will remain SAP NOT MET for the second (and ensuing) evaluation periods. At the end of each evaluation period, the student will be notified, evaluated for progress, and if the APP requirements are met, will be manually assigned SAP Meeting APP status and continue on the APP. New requirements for the second (or ensuing) evaluation period will be defined using the Evaluation of Progress form. The Academic Dean/Director of Education (or designee) must provide a written notice of SAP NOT MET status. The following timelines apply for all students placed on SAP NOT MET status:

- For linear programs with an Add/Drop period:
  - o Students must receive the notification by the first day of the term; and
  - Must complete the Evaluation of Progress form within fourteen (14) calendar days after the notification.

NOTE: For terms without a break week, students must receive the notification within seven (7) calendar days after the term start and must complete the Evaluation of Progress form within twenty-one (21) calendar days after the notification.

- For modular programs:
  - Students must receive the notification by the third (3) calendar day of the subsequent module; and
  - Must complete the Evaluation of Progress form within seven (7) calendar days after the notification.

If the student does not meet the Plan's requirements at the end of an evaluation period, the student will be dismissed from the program. If the student has not met the benchmark, the student must be dropped with the correct

DOD (no later than second calendar day of module or term). The student must be notified of dismissal no later than the second calendar day of module or term.

NOTE: If the student has make-up work, and the campus is willing to accept it, it must be completed within four (4) calendar days of grades being entered (as long as this doesn't extend beyond ten (10) calendar days after mod- or term-end), or the student must be dropped with the correct DOD.

#### **SAP Re-Entry**

Students who have violated FA Probation and have been dismissed shall not be readmitted if they cannot complete the program within the maximum time frame or re-establish appropriate Satisfactory Academic Progress (SAP) standing.

#### **Retaking Passed Coursework**

Students in non-modular programs may repeat coursework as long as such coursework does not include more than a single repetition of a previously passed course. Students in modular programs may not retake previously passed coursework unless the student has successfully completed all classroom modules. Each attempt counts in the calculation of the students' rate of progress and successful completion percentages. All repeated courses will appear on the student's transcript, but only the highest grade earned will be included in the calculation of their cumulative grade point average.

# **Retaking Failed Coursework**

For the purpose of improving academic standing and establishing institutional grade point average, students must repeat any failed coursework. Failed courses may be repeated more than twice, so long as repeating the coursework does not jeopardize the students' maximum time frame of completion. Pre-requisite modules in diploma programs may not be repeated more than three (3) attempts. Each attempt counts in the calculation of the students' rate of progress and successful completion percentages. All repeated coursework will appear on the student's transcript, but only the highest grade earned will be included in the calculation of their cumulative grade point average. Attendance in successfully repeated classes/modules will also replace attendance in prior unsuccessful attempts.

# ADD/DROP POLICY (LINEAR PROGRAMS ONLY)

Students may add or drop courses during the add/drop period without academic penalty. However, they must first obtain the permission of the Academic Dean/Director of Education (or designee) and the Director of Student Finance (or designee). Students are not permitted to add a course after the end of the add/drop period. Students who attend a course after the add/drop period shall be charged for the course pursuant to the refund policy as stated in this catalog. Students who drop a course after the add/drop period shall receive a grade of "W" (Withdraw) and be charged for the course pursuant to the refund policy as stated in this catalog.

# **Full Term Courses**

The add/drop period for full term courses is the first fourteen (14) calendar days of the term, excluding holidays and regularly scheduled breaks. The taking of attendance of students who enroll during the add/drop period shall begin the first scheduled class session following the student's enrollment. Therefore, students who enroll in a full-term course during the add/drop period must attend class by the earlier of the 21<sup>st</sup> calendar day of the term or the 14<sup>th</sup> calendar day after enrollment, or be dropped from the course.

#### **Mini-Term Courses**

The registration period for six-week 2 mini-term courses occurs well in advance prior to the start of the six-week 2 mini-term. Continuing students, who are already enrolled in full term courses, should complete registration for upcoming six-week 2 mini-term courses by the close of business on day twenty (20) of the full-term. Additionally, students must sign a Mini-Term Consent Form when registering for the upcoming six-week 2 mini-term courses.

Once the mini-term has begun, the add/drop period for mini-term courses is the first seven (7) calendar days of the term, excluding holidays and regularly scheduled breaks. The taking of attendance of students who enroll during the add/drop period shall begin the first scheduled class session following the student's enrollment. Students who enroll in mini-term courses during the add/drop period must attend class by the 14<sup>th</sup> calendar day of the mini-term, or be dropped from the course.

# Effects Of Add/Drop On Financial Aid Calculation

Adding or dropping a course may affect a student's enrollment status, and therefore the amount of financial aid for which the student is eligible. The Director of Student Finance (or Designee) is responsible for advising a student of the financial consequences of a change in registration.

In order for six-week 2 mini-term courses to be considered in the determination of a student's enrollment status for Pell grant purposes only, a student must register for the six-week 2 mini-term courses by the close of business on day twenty (20) of the start of the full term, i.e. prior to the Census date.

#### ATTENDANCE POLICY

Attendance in class is critical to student academic success. This policy sets standards that provide for the withdrawal and dismissal of students whose absences exceed a set rate. Normally, a student is considered present if he or she is in the assigned classroom for the scheduled amount of time, i.e., neither late for class (tardy) nor leaving before the end of class (leave early). However, an instructor may consider a student present who does not attend the entire class session if (a) the criteria used to make the determination are stated in the course syllabus and (b) the amount of time missed does not exceed 50% of the class session.

#### **Establishing Attendance/ Verifying Enrollment**

- For programs with an add/drop period, the taking of attendance for a student enrolling during the add/drop period shall begin the first scheduled class session following the student's enrollment.
- In programs without an add/drop period, students registered for a class shall attend by the second scheduled class session or be withdrawn.

# **Monitoring Student Attendance**

Faculty shall monitor student attendance on the basis of both consecutive absences (the "Consecutive Absence Rule") and absences as a percentage of the hours (minus externship hours) in the term/program (the "Percentage Absence Rule"). A student may appeal an attendance dismissal pursuant to the Student Academic Appeals Policy.

Should an appeal be granted, the student is not dismissed, but shall be placed on probation and monitored with an advising plan. Should an appeal not be granted, the student shall be withdrawn from all courses and dismissed from school, and shall not be charged for attending while the appeal was pending. Students dismissed due to an attendance violation must reapply for admission to the school.

#### **Consecutive Absence Rule**

When a student is absent from school for fourteen (14) consecutive calendar days excluding holidays and scheduled breaks, the faculty shall notify the Academic Dean/Director of Education. The following guidelines shall be followed:

- All students who state they will not return to school shall be promptly withdrawn;
- All students who state they will return must:
  - 1. Attend their next scheduled class session;
  - 2. File an appeal within five (5) calendar days of the violation;
  - 3. Have perfect attendance while the appeal is pending; and
- Any student who has promised to return to school, but does not attend the next scheduled class session shall be withdrawn from all courses and dismissed from school.

**NOTE:** For linear programs, the consecutive absence rule is applied to days missed in a single term. For modular programs, the consecutive absence rule is applied to days missed in the total program.

# Percentage Absence Rule (Modular Programs)

For students who have not previously violated the attendance policy, the following rule shall apply:

15% of the total classroom hours missed	Attendance warning letter sent
20% of the total classroom hours missed	Withdrawn from the module and dismissed from school

For students who **have** been dismissed for violating the attendance policy, or would have been dismissed but for a successful appeal, the following rule shall apply:

15% of the remaining classroom hours missed	Attendance warning letter sent
20% of the remaining classroom hours missed	Withdrawn from the module and dismissed from school

# Percentage Absence Rule (Linear Programs)

For students who have not previously violated the attendance policy:

25% of the total hours for all courses in a term	Attendance warning letter sent
40% of the total hours for all courses in a term	Withdrawn from all courses and dismissed from school

For students who **have** been dismissed for violating the attendance policy, or would have been dismissed but for a successful appeal, the following rule shall apply:

25% of the total remaining hours for all courses in a term	Attendance warning letter sent
40% of the total remaining hours for all courses in	Withdrawn from all courses and dismissed from school

a term

Should a student violate the applicable Percentage Absence Rule, the following guidelines shall be followed:

- All students who state they will not return to school shall be promptly withdrawn;
- All students who state they will return must:
  - 1. Attend class within five (5) calendar days of the violation;
  - 2. File an appeal within five (5) calendar days of the violation; and
  - 3. Have perfect attendance while the appeal is pending;
- Any student who has promised to return to school, but who does not return within five (5) calendar days of the violation shall be withdrawn from all courses and dismissed from school.

#### **Date Of Withdrawal**

- When a student is withdrawn for consecutive absences within the term or module, the date of the student's withdrawal shall be the student's last date of attendance (LDA).
- When a student is withdrawn for violating the applicable percentage absence rule, the Date of Withdrawal shall be the date of the violation.

**Note:** The Date of Withdrawal shall be the earlier of a violation of the Consecutive Absence Rule or the Percentage Absence Rule.

#### **Date Of Determination (DOD)**

The Date of Determination (DOD) is the date the school determined the student would not return to class. This is the date used to determine the timeliness of the refund. The DOD is the earliest of the following three (3) dates:

- The date the student notifies the school (verbally or in writing) that s/he is not returning to class;
- The date the student violates the published attendance policy;
- No later than the 14<sup>th</sup> calendar day after the LDA; scheduled breaks are excluded when calculating the DOD.

# **Attendance Records**

The computer attendance database is the official record of attendance. The official record may be challenged by filing an attendance appeal. Without an appeal, after the 14<sup>th</sup> calendar day following the end of the term/module, the computer attendance database shall be considered final.

# LEAVE OF ABSENCE POLICY (MODULAR PROGRAMS ONLY)

Everest permits students to request a leave of absence (LOA) as long as the leave does not exceed a total of 180 days during any 12-month period, starting from the first day of the first leave, and as long as there are documented, legitimate extenuating circumstances that require the students to interrupt their education, including pregnancy (including childbirth, false pregnancy, termination of pregnancy, and recovery therefrom) or temporary disability. Students requesting an LOA must submit a <a href="completed">completed</a> Leave of Absence Request Form prior to the beginning date of the leave. If unforeseen circumstances prevent the student from submitting the request in advance, the leave may still be granted, but only if:

- a. the school documents the unforeseen circumstances, and
- b. the student submits a completed **Leave of Absence Request Form** by the tenth (10<sup>th</sup>) calendar day of the leave

A student must return from a LOA on the first day of any appropriate module or prior to the expiration of his or her leave. A student who goes on leave prior to the end of a module shall receive a grade of "L" (leave) which shall remain on his or her transcript until the student returns from an LOA, retakes the entire module and earns a grade. The module with a grade of "L" shall not be included in the calculation of Rate of Progress (ROP), Maximum Time Frame (MTF) or attendance.

**NOTE:** Everest does not permit leaves of absence for students enrolled in quarter-based programs. Students experiencing circumstances that may make it necessary to interrupt their attendance temporarily should see the Academic Dean/Director of Education.

#### Re-Admission Following A Leave Of Absence

- Upon return from leave, the student will be required to repeat the module, if it had been interrupted, and receive final grades.
- The student will not be charged any fee for the repeat of any module from which the student took leave or for re-entry from the leave of absence.
- The date the student returns to class is normally scheduled for the beginning of a module.
- When a student is enrolled in a modular program, the student may return at any appropriate module, not only the module from which the student withdrew.

#### **Extension Of Leave Of Absence**

A student on an approved LOA may submit a request to extend the LOA without returning to class. Such a request may be approved by the Academic Dean/Director of Education provided:

- The student submits a completed LOA Extension Request Form before the end date of the current leave.
- There is a reasonable expectation the student will return.
- The number of days in the leave as extended, when added to all other approved leaves, does not exceed 180 calendar days in any twelve (12) month period calculated from the first day of the student's first leave.
- Appropriate modules required for completion of the program will be available to the student on the date of return.

If the extension request is approved, the end date of the student's current leave will be changed in the official student information system to reflect the new end date. If the request is denied, the student will be withdrawn and the withdrawal date will be the student's last date of attendance (LDA).

#### Failure to Return From a Leave of Absence

A student who fails to return from a LOA on or before the date indicated in the written request will be terminated from the program, and the institution will invoke the refund policy. As required by federal statute and regulations, the student's last date of attendance prior to the approved LOA will be used in order to determine the amount of funds the institution earned and make any refunds that may be required under federal, state, or institutional policy.

The "L" grade in the LOA beginning module shall be changed to "W" (withdraw). The module with a grade of "W" shall be included as an attempt in the calculation of Rate of Progress and Maximum Time Frame.

#### Possible Effects Of Leave Of Absence

Students who are contemplating an LOA should be cautioned that one or more of the following factors may affect the length of time it will take the student to graduate.

- Students returning from an LOA are not guaranteed that the module required to maintain the normal progress in their training program will be available at the time of reentry;
- They may have to wait for the appropriate module to be offered;
- Financial aid may be affected.

#### **EXTERNSHIP TRAINING**

Upon successful completion of all classroom requirements, students are expected to begin the externship portion of their programs within 14 calendar days (excluding holidays and regularly scheduled breaks). If a student does not begin externship training within 14 calendar days, he/she must be dropped from the program. A leave of absence (LOA) may only be approved if the student's reason meets the criteria of the LOA Policy. Students may only miss 14 consecutive calendar days once they start externship or they must be dropped from the program.

Each student has approximately 120 calendar days to complete their externship. Any modular student who does not complete externship training within 120 calendar days should meet with the Academic Dean/Director of Education to approve the time remaining to complete the externship.

Students who drop from externship either prior to starting or during externship and/or delay the completion of their externship for more than 30 days from the last days of attendance must have their skills evaluated by a program instructor or director/chair prior to re-entry to ensure they are still competent to perform skills safely in the externship setting.

#### WITHDRAWAL PROCEDURES

- Students who intend to withdraw from school are requested to notify the Academic Dean/Director of Education by telephone, in person, by email or in writing to provide official notification of their intent to withdraw and the date of withdrawal.
- Timely notification by the student will result in the student being charged tuition and fees for only the portion of the payment period or period of enrollment that he/she attended as well as ensuring a timely return of federal funds and any other refunds that may be due.
- Students requesting a withdrawal from school must complete a financial aid exit interview.
- Students who have withdrawn from school may contact the school's Education Department about reentry.

# **MAKE-UP WORK**

At the instructor's discretion, make-up work may be provided to students who have missed class assignments or tests. Make-up work must be completed within ten (10) calendar days after the end of the term/module.

#### REQUIREMENTS FOR GRADUATION

- Successfully complete all courses in the program with a 2.0 (70%) cumulative grade point average within the maximum time frame for completion as stated in the school catalog.
- Successfully complete all externship requirements (if applicable).

Meet any additional program specific requirements as stated in the catalog.

Commencement exercises are held at least once a year. Upon graduation, all students who are current with their financial obligation to the school shall receive their diploma.

#### **VETERANS EDUCATION BENEFITS**

#### **Veterans Benefits Approval**

Portland does not and will not provide any commission, bonus, or other incentive payment based directly or indirectly on success in securing enrollment or financial aid to any persons or entities engaged in any student recruiting or admissions activities or in making decisions regarding the award of student financial assistance.

# **Prior Credit For Education And Training**

All VA beneficiaries are required to disclose prior postsecondary school attendance, military education and training, and provide official transcripts for such education and training. The student is responsible for ensuring that all transcripts are submitted to the school. The school is responsible for evaluating official written transcripts of previous education and experience, granting credit where appropriate, notifying the student, and shortening the program certified accordingly.

Prior credit must be evaluated within the first two terms of the enrollment period. The VA may not pay VA education benefits past the third term of enrollment, if prior credit has not been evaluated.

#### **Benefit Overpayments**

Schools are required to promptly report changes in the enrollment status of all students receiving VA education benefits in order to minimize overpayments. Generally overpayments of VA benefits are the responsibility of the student. However, there are instances under the Post 9/11 GI Bill when an overpayment is created on a school and funds need to be returned to the VA.

#### **Academic Standards For Students Receiving VA Benefits**

Student receiving Veterans education benefits are subject to the same academic standards (e.g., SAP, attendance, etc.) applicable to all students at the schools. To receive VA education benefits, a student must maintain Satisfactory Academic Progress, attendance standards and adhere to the Code of Student Conduct.

#### Additional Standards for Students Receiving VA Benefits

For Veteran students who **have not** previously been dismissed from the program for violating the attendance policy, the following rule shall apply:

15% of the cumulative hours attempted	Attendance warning letter sent
20% of the cumulative hours attempted	Dismissed from the program

For Veteran students who **have** been dismissed for violating the attendance policy, or would have been dismissed but for a successful appeal, the following rule shall apply:

15% of the remaining cumulative hours attempted	Attendance warning letter sent
20% of the remaining cumulative hours attempted	Dismissed from the program

The Veterans Administration (VA) requires that students receiving funds based on their enrollment in school complete their course of studies in the standard length of the program. In order to meet this requirement, students must attend class on a regular basis. The VA requires that it be notified when a veteran student's enrollment status changes; such notification may result in the termination of veteran benefits. All dismissals and successful appeals by students funded through the VA shall be reported to the VA by the certifying official for the school.

#### **APPEALS POLICY**

#### **Student Academic Appeals Policy**

Academic appeals include those appeals related to Satisfactory Academic Progress violations, final grades, attendance violations, and academic or financial aid eligibility. In all instances, with the exception of SAP, Everest expects that initially every attempt will be made to resolve such disputes informally through discussions by all relevant parties prior to initiating formal appeals.

All formal academic appeals must be submitted in writing (or electronically via email for online students) on an Academic Appeal Form to the Academic Dean/Director of Education within five (5) calendar days of the date the student has notice of the adverse academic decision:

· Notice of final grades:

- o Modular the date the grade(s) are mailed from the school
- Linear first day of the subsequent term
- Notice of Attendance violation is the date of the violation
- Notice of SAP violation (FA probation SAP Not Met 2<sup>nd</sup> consecutive term):
  - o Modular third calendar day of the subsequent module
  - Linear first day of the subsequent term

Note: In the case of terms without a break week, the student must receive the notification within seven (7) calendar days of the term start.

Online - first day of the subsequent term

**Note:** In the case of terms without a break week, the student must receive the notification within the first day of the second week of the term start.

The appeal must include:

- The specific academic decision at issue
- The date of the decision
- The reason(s) the student believes the decision was incorrect
- The informal steps taken to resolve the disagreement over the decision
- The resolution sought

The written appeal may be accompanied by any additional documentation (e.g., papers, doctor notes, tests, syllabi) the student believes supports the conclusion that the academic decision was incorrect.

**Note:** Once a formal appeal is filed, no action based on the adverse academic decision may be taken until the appeal process is complete. However, in cases involving financial aid eligibility, all financial aid disbursements shall be suspended until the matter is resolved.

Upon receipt of the Academic Appeal Form, the Academic Dean/Director of Education/Online Designee shall convene an Appeal Committee, which should at a minimum include the Department Chair, a member of the Student Services Staff, and a faculty member from another program. The Appeal Committee shall investigate the facts of the matter to the extent deemed appropriate under the circumstances. The Appeal Committee shall render a written decision within five (5) calendar days of the date the appeal was received, and shall forward the decision to the student and the instructor within five (5) calendar days thereafter. Copies of all documents relating to the appeal shall be placed in the student's academic file, and the decision of the Appeal Committee shall be noted in the official student information system within one (1) calendar day of the date of the decision. The decision of the Appeal Committee is final, and no further appeals are permitted.

**Note:** When an appeal is denied, the date of any suspension of financial aid or dismissal from the program shall be the date of the adverse academic decision. The student will not be charged for any attendance after the date of the adverse academic decision.

#### **Assignments/ Test Grades**

Students who disagree with an assignment/test grade should discuss it with the instructor upon receipt of the grade. Assignments/test grades are reviewed at the instructor's discretion. If the instructor is not available, the matter should be discussed with the Program Director/Department Chair/Online Academic Designee. Only final course grades are eligible for appeal.

#### **Final Course Grades**

In modular programs, appeals of final course grades must be made by the fifth (5<sup>th</sup>) calendar day after the date the grades are mailed from the school. In linear programs, appeals of final course grades must be made by the sixth (6<sup>th</sup>) calendar day of the subsequent term. The Academic Dean/Director of Education may direct a grade to be changed when it is determined by an Appeal Committee that a final grade was influenced by any of the following:

- 1. A personal bias or arbitrary rationale
- 2. Standards unreasonably different from those that were applied to other students
- 3. A substantial, unreasonable, or unannounced departure from previously articulated standards
- 4. The result of a clear and material mistake in calculating or recording grades or academic progress

# **Attendance Violations**

Appeals of attendance violations must be made within five (5) calendar days of the violation. In order for an attendance appeal to be considered, the student must:

- 1. Attend school:
  - o The next scheduled class period (Consecutive Absence Rule violations)
  - o Within five (5) calendar days of the violation (Percentage Absence Rule violations)
- 2. Have perfect attendance while the appeal is pending
- 3. Submit a written plan to improve attendance with the Appeal Form

Provided that no applicable state requirement would be violated by doing so, an attendance appeal may be granted if the student demonstrates that the absence was caused by:

- 1. The death of a family member
- 2. An illness or injury suffered by the student
- 3. Special circumstances of an unusual nature which are not likely to recur

The Appeal Committee may, as a condition of granting the appeal, require the student to make up assignments and develop an Academic Advising Plan in conjunction with his or her advisor.

# Satisfactory Academic Progress (SAP) Appeals

In modular programs, SAP appeals must be made within five (5) calendar days of the notification, i.e., eight (8) calendar days of the subsequent module start. In linear programs, SAP appeals must be made by the sixth (6<sup>th</sup>) calendar day of the subsequent term.

Provided that the student can complete their program within the maximum time frame with the required minimum CGPA, a SAP appeal may be granted if the student demonstrates that s/he is sincerely committed to taking the steps required to succeed in his/her program and that his or her failure to maintain the required CGPA or ROP was caused by any of the following mitigating circumstances:

- 1. The death of a family member
- 2. An illness or injury suffered by the student
- 3. Special circumstances of an unusual nature which are not likely to recur

SAP violation/FA Probation appeals must include a detailed statement written by the student explaining the reason why he or she failed to make SAP, and what has changed in the student's situation that will allow him or her to demonstrate SAP at the next evaluation period. An appeal will be strengthened if supporting documentation is included (e.g., medical doctor's note, law enforcement report, etc.)

The Appeal Committee shall, as a condition of granting the appeal, require the student to develop an Academic Progress Plan in conjunction with the student's advisor and place the student on FA probation.

#### FINANCIAL INFORMATION

#### STATEMENT OF FINANCIAL OBLIGATION

A student who has applied, is accepted, and has begun classes at Everest assumes a definite financial obligation. Each student is legally responsible for his or her own educational expenses for the period of enrollment. A student who is enrolled and has made payments in full or completed other financial arrangements and is current with those obligations, is entitled to all the privileges of attending classes, taking examinations, receiving grade reports, securing course credit, being graduated, and using the Career Services Office.

Any student who is delinquent in a financial obligation to the school, or any educational financial obligation to any third party, including damage to school property, library fines, and payment of tuition and fees, is subject to exclusion from any or all of the usual privileges of the school. Everest may, in its sole discretion, take disciplinary action on this basis, including suspension or termination of enrollment.

#### **TUITION AND FEES**

Tuition and fee information can be found in "Tuition and Fees" section of the catalog. Modular programs are offered throughout the year on a schedule independent of the standard quarter calendar. When a student begins enrollment in a modular program, tuition will be charged in the full tuition amount, or in increments based on state policy, for each academic year.

Quarter-based programs will be charged for the student's first quarter (or mini-term quarter start) in attendance. Tuition and fees for subsequent quarters will be charged at the published rate in effect at the beginning of that quarter. The minimum full-time course load is 12 credits per quarter. Non-credit-bearing coursework will be charged at the same rate as credit-bearing coursework. Textbook costs per quarter are dependent upon the classes for which the student is registered. All credits for which a student is registered are charged at the current rate, including any courses being repeated. The student's total tuition for a given quarter is determined by multiplying the number of credit hours for which the student is registered at the end of the Add/Drop period by the then current tuition rate for that number of credit hours.

Students' financial obligations will be calculated in accordance with the refund policy in the Enrollment Agreement and this school catalog. For modular programs, the Enrollment Agreement obligates the student and the school for the entire program of instruction. For quarter-based programs, the Enrollment Agreement obligates the student and the school for tuition by quarter.

Student may make payments by cash or by the following accepted credit cards: Visa, MasterCard or Discover.

#### **TEXTBOOKS AND EQUIPMENT**

Textbooks and workbooks are sold through the bookstore in accordance with Everest policies. At the time of issuance, textbooks become the responsibility of the students. Everest is not responsible for replacing lost textbooks; however, students may purchase replacements from the campus bookstore. Students are responsible for the cost of their textbooks and the cost of any shipping charges. In certain programs requiring specialized equipment, that equipment may be loaned to students for use during their enrollment. Students failing to return loaned equipment will be charged for its replacement.

#### ADDITIONAL FEES AND EXPENSES

Charges for textbooks, uniforms and equipment are separate from tuition. The institution does not charge for books, uniforms and equipment until the student purchases and receives the items. Incidental supplies, such as paper and pencils are to be furnished by the students.

#### **VOLUNTARY PREPAYMENT PLAN**

The school provides a voluntary prepayment plan to students and their families to help reduce the balance due upon entry. Details are available upon request from the Student Finance Office.

#### **BUYER'S RIGHT TO CANCEL**

The applicant's signature on this Enrollment Agreement (Agreement) does not constitute admission into The School until the student has been accepted for admission by an official of The School. If the applicant is not accepted, all monies paid will be refunded.

After the applicant has signed the Agreement, the applicant may request cancellation in accordance with the "CANCELLATION PERIOD" section of this Agreement. A written notice of cancellation need not take any particular form, and, however expressed, is effective if signed and dated by the student and states that the student no longer wishes to be bound by the Agreement. The notice of cancellation, if sent by mail, is effective when deposited in the mail, properly addressed, with postage prepaid.

#### **OFFICIAL WITHDRAWALS**

An official withdrawal is a withdrawal that is documented in writing. An official withdrawal is considered to have occurred on the date that the student provides to The School official notification of his or her intent to withdraw. A student who has not attended class for 14 consecutive calendar days will be considered to have withdrawn as of the student's last recorded date of attendance and will be subject to the refund policy in this Agreement. Students who must withdraw from The School are requested to notify the office of the Academic Dean/Director of Education in writing to provide official notification of their intent to withdraw. When the student begins the process of withdrawal, the student or the office of the Academic Dean/Director of Education will complete the necessary form(s).

**Quarter-Based Programs:** After the cancellation period, students in quarter-based programs who officially withdraw from The School prior to the end of The School's official add/drop period will be dropped from enrollment, and all monies paid will be refunded.

**Modular Programs:** Although there is no add/drop period in modular programs, for students who officially withdraw within the first five (5) class days (or for weekend classes, within seven calendar days from the date they started class, including the day they started class), all monies paid will be refunded.

# DATE OF WITHDRAWAL VERSUS DATE OF DETERMINATION (DOD)

For Oregon Residents, the date of withdrawal, for purposes of calculating a refund, is the student's last date of attendance. If the student ceases attendance without providing official notification, the DOD shall be no more than 14 days from the student's last date of attendance.

For Washington Residents, the date of withdrawal, for purposes of calculating a refund, is the last date of recorded attendance:

- 1. When The School receives notice of the student's intention to discontinue the training program;
- 2. When the student is terminated for a violation of a published school policy which provides for termination;
- 3. When a student, without notice, fails to attend classes for thirty calendar days.

For Oregon and Washington Residents: The date of determination is the earlier of the date the student officially withdraws, cancels, or the date The School determines the student has violated an academic standard. For example, when a student is withdrawn for violating an academic rule, the date of the student's withdrawal shall be the student's last date of attendance. The date of determination shall be the date The School determines the student has violated the academic rule, if the student has not filed an appeal. If the student files an appeal and the appeal is denied, the date of determination is the date the appeal is denied.

#### FEDERAL FINANCIAL AID RETURN POLICY

#### STUDENT FINANCIAL AID (SFA)

The School is certified by the U.S. Department of Education as an eligible participant in the Federal Student Financial Aid (SFA) programs established under the Higher Education Act of 1965 (HEA), as amended (Title IV programs). The School is required to determine earned and unearned portions of Title IV aid for students who cancel, withdraw, drop out, are dismissed, or take a leave of absence prior to completing 60% of a payment period or term.

# RETURN OF TITLE IV FUNDS CALCULATION AND POLICY

The Return of Title IV Funds calculation (Return calculation) is based on the percentage of earned aid using the following calculation: Percentage of payment period or term completed equals the number of days completed up to the withdrawal date divided by the total days in the payment period or term. (Any break of five days or more is not counted as part of the days in the term). This percentage is also the percentage of earned aid.

Funds are returned to the appropriate federal program based on the percentage of unearned aid using the following formula: Aid to be returned equals (100% of the aid that could be disbursed minus the percentage of earned aid) multiplied by the total dollar amount of aid that could have been disbursed during the payment period or term.

The school must return the Title IV funds for which it is responsible in the following order:

- 1. Unsubsidized Direct Stafford loans (other than PLUS loans)
- 2. Subsidized Direct Stafford loans
- 3. Federal Perkins loans
- 4. Direct PLUS loans
- 5. Federal Pell Grants for which a return of funds is required
- 6. Academic Competitiveness Grants for which a return of funds is required
- 7. National Smart Grants for which a return of funds is required
- 8. Federal Supplemental Educational Opportunity Grants (FSEOG) for which a return of funds is required

If the student earned more aid than was disbursed to him/her, the student may be due a post-withdrawal disbursement. If the Return calculation determines that the student is due a post-withdrawal disbursement, upon the permission of the student (or parent, if a Federal PLUS loan), the institution may seek to disburse the corresponding loan funds. Any post-withdrawal disbursement must be paid within 180 days of the DOD. If a student earned less aid than was disbursed, The School would be required to return a portion of the funds, and the student may be required

to return a portion of the funds. Any outstanding student loans that remain are to be repaid by the student according to the terms of the student's promissory notes.

After a Return calculation has been made and a state/institutional refund policy, if applicable, has been applied, any resulting credit balance (i.e., earned Title IV funds exceed institutional charges) must be paid within 14 days from the date that The School performs the Return calculation and will be paid in one of the following manners:

- 1. Pay authorized charges at the institution;
- 2. With the student's permission, reduce the student's Title IV loan debt (not limited to the student's loan debt for the period of enrollment);
- 3. Return to the student.

Any outstanding student loans that remain are to be repaid by the student according to the terms of the student's promissory note(s).

If a student earned less aid than was disbursed, The School would be required to return a portion of the funds and the student would be required to return a portion of the funds.

#### RETURN OF UNEARNED TITLE IV FUNDS

The school must return the lesser of:

- 1. The amount of Title IV program funds that the student did not earn; or
- 2. The amount of institutional charges that the student incurred for the payment period or period of enrollment multiplied by the percentage of funds that were not earned.

The student (or parent, if a federal PLUS loan) is required to repay the difference between the amount of unearned aid and the amount returned by the School. If the student's portion of the unearned aid includes federal grants, the student is required to return the grant amount: (1) if the grant overpayment is greater than \$50; and (2) only to the extent that the grant amount exceeds 50% of the original amount received for the payment period or period of enrollment. (Note: If the student cannot repay the grant overpayment in full, the student must make satisfactory arrangements with the U.S. Department of Education to repay any outstanding grant balances. The Student Financial Aid Department will be available to advise the student in the event that a student repayment obligation exists. The individual will be ineligible to receive additional student financial assistance in the future if the financial obligation(s) is not satisfied).

#### TIME FRAME WITHIN WHICH INSTITUTION IS TO RETURN UNEARNED TITLE IV FUNDS

The school must return the amount of unearned Title IV funds for which it is responsible within 45 days after the DOD.

# **EFFECT OF A LEAVE OF ABSENCE ON RETURNS**

If a student does not return from an approved leave of absence on the date indicated on the written request, the withdrawal date is the student's last day of attendance. For more information, see the Leave of Absence section in The School catalog.

# **REFUND POLICIES**

# INSTITUTIONAL PRO RATA REFUND CALCULATION AND POLICY

When a student withdraws, The School must determine how much of the tuition and fees he/she is eligible to retain. The Pro Rata Refund Calculation and Policy is an institutional policy and is different from the Federal Financial Aid Return Policy and Return calculation; therefore, after both calculations are applied, a student may owe a debit balance (i.e. the student incurred more charges than he/she earned Title IV funds) to The School.

The School will perform the Pro Rata Refund Calculation for those students who terminate their training before completing the period of enrollment (i.e., students who receive a final grade of "W" or "WZ"). Under the Pro Rata Refund Calculation, The School is entitled to retain only the percentage of charges (tuition, room, board, etc.) proportional to the period of enrollment completed by the student. The period of enrollment for students enrolled in modular programs is the academic year. The period of enrollment for students enrolled in quarter-based programs is the quarter. The refund is calculated using the following steps:

- 1. Determine the total charges for the period of enrollment.
- 2. Divide this figure by the total number of calendar days in the period of enrollment.
- 3. The answer to the calculation in step 2 is the daily charge for instruction.
- 4. The amount owed by the student for the purposes of calculating a refund is derived by multiplying the total calendar days in the period as of the student's last date of attendance by the daily charge for instruction and adding in any book or equipment charges.
- 5. The refund shall be any amount in excess of the figure derived in step 4 that was paid by the student.

#### TEXTBOOK AND EQUIPMENT RETURN/REFUND POLICY

A student who was charged for and paid for textbooks, uniforms, or equipment may return the unmarked and unopened textbooks, unworn uniforms, or new equipment within 30 days following the date of the student's

cancellation, termination, or withdrawal. The School shall then refund the charges paid by the student. Uniforms that have been worn cannot be returned because of health and sanitary reasons. If the student fails to return unmarked and unopened textbooks, unworn uniforms or new equipment within 30 days, The School may retain the cost of the items that has been paid by the student. The student may then retain the equipment without further financial obligation to The School.

#### TIME FRAME WITHIN WHICH INSTITUTION IS TO ISSUE REFUNDS

Refunds will be issued within 30 days of either the date of determination or from the date that the applicant was not accepted by The School, whichever is applicable.

#### **EFFECT OF A LEAVE OF ABSENCE ON REFUNDS**

If a student does not return from an approved leave of absence (when applicable) on the date indicated on the written request, monies will be refunded. The refund calculation will be based on the student's last date of attendance. The DOD is the date the student was scheduled to return.

#### STUDENTS CALLED TO ACTIVE MILITARY DUTY

#### **CONTINUING STUDENTS**

Continuing students called to active military duty are entitled to the following:

• If tuition and fees are collected in advance of the withdrawal, a strict institutional pro rata refund of any tuition, fees, or other charges paid by the student for the program and a cancellation of any unpaid tuition, fees, or other charges owed by the student for the portion of the program the student does not complete following withdrawal for active military service ("WZ").

#### **CONTINUING MODULAR DIPLOMA STUDENTS**

Continuing modular diploma students who have completed 50% or less of their program are entitled to a full refund of tuition, fees, and other charges paid. Such students who have completed more than 50% of their program are entitled to a strict pro rata refund.

#### STUDENT FINANCING OPTIONS

The school offers a variety of student financing options to help students finance their educational costs. Detailed information regarding financing options available and the Financial Aid process can be obtained from the school's Student Financial Planning Brochure. Information regarding other sources of financial assistance such as benefits available through the Bureau of Indian Affairs, Division of Vocational Rehabilitation, Veterans Assistance and State Programs can be obtained through those agencies.

#### **Financial Assistance**

Financial assistance (aid) in the form of grants and loans is available to eligible applicants who have the ability and desire to benefit from the specialized program/training offered at the school.

# Student Eligibility

To receive financial assistance you must:

- 1. Usually, have financial need;
- 2. Be a U.S. citizen or eligible noncitizen;
- 3. Have a social security number;
- 4. If male, be registered with the Selective Service (if applicable);
- 5. If currently attending school, be making Satisfactory Academic Progress;
- 6. Be enrolled as a regular student in any of the school's eligible programs;
- 7. Not be in default on any federally-guaranteed loan;

# **Federal Financial Aid Programs**

The following is a description of the Federal Financial Aid Programs available at the school. Additional information regarding these programs, eligibility requirements, the financial aid process and disbursement of aid can be obtained through the school's Student Financial Planning Brochure, the school's Student Finance Office, and the U.S. Department of Education's Guide to Federal Student Aid, which provides a detailed description of these programs. The guide is available online at:

http://studentaid.ed.gov/students/publications/student\_guide/index.html

- Federal Pell Grant
- Federal Supplemental Educational Opportunity Grant (FSEOG)

- Federal Work Study (FWS)
- · Federal Direct Stafford Loans (FSL)
- Federal Direct Parent Loan for Undergraduate Students (PLUS)

# **Alternative Loan Programs**

If your primary financing option does not fully cover your program costs, alternative financing options can help bridge that financial gap. Private loan programs are convenient, affordable and easy to use.

- There are alternative loans provided by private lenders.
- The rate may be variable and the loan approved and origination fees may be based on credit.
- Repayment terms may vary based on lender programs.
- Student may apply on their own or with a co-borrower.

Please see one of the Student Finance Planners for further information.

#### **GRANTS AND SCHOLARSHIPS**

#### **Zenith Student Grant**

The Zenith Student Grant is a multimillion-dollar institutional grant program awarded on an annual basis to students of Everest and WyoTech schools owned by Zenith Education Group who demonstrate financial need. This institutional grant is available for new and continuing students enrolled on or after February 2, 2015 for current and future academic periods. The amount and source of the grant, which can be up to \$10,000 per academic year, may vary by student based on:

- The Expected Family Contribution (EFC) as calculated by the Free Application for Federal Student Aid (FAFSA) and reported to the student via the Student Aid Report (SAR)
- The demonstrated financial assistance needed
- Institutional grant funding availability

The grant may be used to cover any confirmed unmet financial need in excess of the student's EFC once Title IV and all other available funding sources have been exhausted up to the direct cost of attendance for the program in which the student is enrolled.

#### **Eligibility**

To be eligible, the student must:

- Apply each academic year
- Meet all application deadlines
- Maintain satisfactory academic progress throughout his/her course of study

# **Obtaining grant funds**

The grant will automatically be credited to your account upon completion of the financial aid application processes and award confirmation. The grant is non-transferable and cannot be exchanged for cash.

# Renewing the grant

Students must reapply each academic year by the institutional deadline and meet eligibility requirements in order to be considered for the Zenith Education Grant. The grant amount may change each year based on the student's:

- · Determined financial need
- Enrollment
- Timeliness of his/her financial aid application
- Institutional grant funding availability

# **Zenith Graduation Scholarship**

The Zenith Graduation Scholarship is a multimillion-dollar, non-need-based institutional scholarship program awarded to students who graduate from Everest schools owned by Zenith Education Group and were actively enrolled in their current course of study prior to February 2, 2015. The amount of the scholarship, which could be up to \$10,000 per current and future academic period, may vary by student based on the number of modules, courses or credits remaining in order for the student to complete his/her program of study, and the time frame of application submission.

The scholarship provides a 20 percent tuition reduction, prorated for the student's remaining time in the program in which he/she was actively enrolled as of February 2, 2015 through his/her expected graduation date at the time he/she applies for the scholarship. For students who apply on or before May 2, 2015, the tuition reduction effective date is February 2, 2015. For students who apply after May 2, 2015, the tuition reduction effective date is the date the application is submitted.

Students who withdrew prior to February 2, 2015, but reenter prior to August 2, 2015, may also apply upon reentry and be eligible upon graduation for a supplemental graduation scholarship of up to \$5,000 for the purpose of covering any prior academic year balances incurred for the program that they reenter.

#### Eligibility

To be eligible, the student must:

- Apply for the scholarship
- Meet all application deadlines
- Maintain satisfactory academic progress throughout the remainder of his/her program
- Graduate from the program for which he/she is enrolled at the time of applying for the scholarship

#### Obtaining scholarship funds

The scholarship amount will be applied to the student's account as a non-cash payment at the time of graduation to cover any outstanding tuition or fee expenses, and any credit balance that results will be resolved by:

- A payment to the government as reimbursement for payments received by Everest from the student's federal student loans to reduce his/her loan obligation.
- A payment to the lender as reimbursement for the payments from a private student loan that the lender directly disbursed to Everest.
- A payment to the student for any tuition he/she previously paid directly to Everest.

The scholarship is non-transferable

### **Zenith American Dream Scholarship**

The Zenith American Dream Scholarship is a multimillion-dollar institutional scholarship program for students who attend an Everest or WyoTech institution. New students who first enroll in an Everest or WyoTech institution on or after **August 24, 2015** and were referred by a leader in the local community are eligible to apply for the **Zenith American Dream Scholarship of \$5,000 per academic year.** 

#### To be eligible a student must:

- Obtain a written reference from a leader in the student's community
- Complete an essay or video answering the question "How will Everest (or WyoTech) Help Me Fulfill My American Dream" – see guidelines
- Meet application guidelines and deadlines

The Zenith American Dream Scholarship may be used in order to cover the direct cost of attendance for the program in which the student is enrolled (tuition, books and fees).

#### Scholarship winners

The Zenith American Dream Scholarship winners will be selected based on quality of the recommendation, originality, creativity, adherence to the theme and overall quality of the essay submission as noted below. Scholarships will be awarded based on selection criteria outlined in the guidelines on a monthly basis. Student scholarship winners will be notified within 45 days of the scholarship application submission date by the Campus President or other campus official.

Selection criteria will include:

- Written reference from a leader in the community
  - Examples of leaders of the community include but are not limited to: coaches, teachers, principals, counselors, advisors, pastors, doctors, employers, support service professionals, law enforcement officer etc.
- Review of the Written or Video Essay submitted
  - o Logical interpretation of the subject and adherence to topic
  - o Originality, Innovation and Creativity
  - o Adherence to overall guidelines and deadlines applicable

#### Obtaining scholarship funds

The scholarship will be credited on a student's account upon award of the scholarship. The scholarship is non-transferable and cannot be exchanged for cash. The scholarship can only be used to reduce the institutional direct cost of the program (tuition, books and fees) and cannot be utilized for indirect costs or living expenses.

# Renewing the scholarship

Students may be eligible to retain the scholarship award in subsequent academic years. In order to remain eligible the student must maintain satisfactory progress and a grade point average of 2.0 or above.

#### The Lisa Roberts Innocence Scholarship

Everest College offers Scholarships for students who have been exonerated after being wrongfully imprisoned. Students may obtain scholarship information from a representative from the Student Finance Department. Applicants should apply prior to the completion of their third term of attendance at the Everest College Portland Campus. All applicants must be making satisfactory academic progress and be in good standing with the attendance policies outlined in this catalog.

A panel of school officials will conduct interviews with the scholarship applicants about their goals, accomplishments, and extracurricular activities. This panel will select winners by consensus vote. The campus will award scholarships as follows:

- One tuition-assistance scholarship up to \$28,000 will be awarded to a student for the diploma program of his/her choice, the funds will be allocated in payments of \$7,000 per quarter, or prorated if the student program is less than 4 quarters.
- Scholarships will be awarded annually. They are not transferable, nor can they be exchanged for cash. Scholarships are good for up to five months after the award date. Scholarship balances are lost if students withdraw from their programs prior to completion, and cannot be reinstated.

# "Careers that Work" Scholarship Program

Everest participates, as a member, in the scholarship program "Careers That Work!" offered through the Northwest Career Colleges Federation. Each high school is provided three \$1000 tuition scholarships to be awarded by the high school and to be used at any private career school participating in the Careers That Work! program. The program is designed to promote the vocational opportunities available to a high school graduate at a private career school.

# Northwest Career Colleges Federation (NWCCF) Veterans Appreciation Award Program

The potential student is eligible if he or she is active duty military or has separated from the U.S. Armed Services as confirmed by a DD 214 (honorable discharge) form after 9/11.

The potential student completes an online application that channels to the NWCCF; that application is forwarded to the selected participating member school. The potential student will need to complete the admissions process and start their program before the award is made. Schools will have the option of granting a \$500 or \$1,000 award (see participation guidelines). Check with your admissions representative for participation information.

#### **Everest Opportunity Grant**

The Everest Opportunity Grant is a need based institutional grant awarded on an annual basis to students who demonstrate financial need. The Opportunity Grant program is available for students who first enroll as of June 24, 2014. The amount and source of funding may vary by student based on demonstrated financial needs and continued funding availability. The amount and source of funding may change each award year based on demonstrated financial needs and funding availability. Students must reapply each academic year, meet all applicable application deadlines and maintain satisfactory academic progress. The Opportunity Grant may be utilized to cover any confirmed unmet financial need not covered by Title IV funding up to direct costs.

#### **Eligibility**

The student must meet all annual application deadlines and eligibility requirements and maintain satisfactory academic progress.

#### **Obtaining the Funds**

The Everest Opportunity Grant will automatically be credited to the student's account upon award confirmation.

# Renewing the Grant

The student must reapply every academic year by the institutional deadline and meet eligibility requirements in order to be considered for an Everest Opportunity Grant in future years. The award amount may change, based on the student's determined financial need, enrollment, timeliness of the student's financial aid application and funding availability.

#### Imagine America Scholarship

This institution participates in the Imagine America scholarship program operated by the Career Training Foundation of Washington D.C. Under this scholarship program three \$1,000 Imagine America scholarships are available at each participating high school and can be awarded to three graduating high school seniors from that school.

Scholarship certificates are sent directly to the high school from the Career Training Foundation of Washington D.C. The high school guidance counselor and the high school principal select the students of their choice to receive the award. Certificates have to be signed by the counselor and principal to be valid. The chosen high school seniors can each only receive one Imagine America scholarship.

Imagine America scholarship certificates are to be given to the Student Finance Office prior to class commencement, are non transferable and cannot be exchanged for cash. Scholarship certificates will be accepted until October 31, of the year in which they are awarded. The scholarship cannot be used in conjunction with any of the other two types of scholarships offered by the campus.

#### Military Scholarships

As a sign of appreciation to our friends in uniform and their families, the following are eligible to apply for the Military Scholarship: military personnel serving in the Armed Forces, which include the U.S. Army, Navy, Marines, Air Force, Activated Guard/Reserve and U.S. Coast Guard, military spouses of active military personnel serving in the Armed Forces, veterans using Veterans Affairs ("VA") education benefits, and spouses or other dependents using VA education benefits.

The Scholarship includes a quarterly tuition stipend applied as a credit to the student's account and no cash payments will be awarded to the student. Scholarship funds are set at the beginning of each fiscal year and are awarded on a continuing basis until funds for the fiscal year are depleted. Scholarship awards may not exceed 50% of tuition charged for the term. The scholarship is non-transferrable and non-substitutable and cannot be combined with any other program. The scholarship or program with the greatest benefit to the student will be applied. Applications may be requested from the Admissions Office.

**Eligibility:** Applicants must meet entrance requirements for their program of study. Applicants must meet the eligibility requirements listed above and provide proof of eligibility by submitting a copy of official military documentation with their application. Proof of eligibility includes valid military identification card, Leave and Earnings Statement, DD214, Certificate of Eligibility. The scholarship may be renewed from quarter-to-quarter so long as the recipient continues to meet the eligibility requirements, remains enrolled, maintains satisfactory academic progress, and maintains a 2.50 cumulative grade point average.

# **Payment Schedule:**

Member Status	Military Scholarship Amount
U.S. Military Service Member – Army, Navy, Air	
Force, Marines, Coast Guard, Activated National Guard	50% of tuition
or Activated Reservist	
<b>Veteran</b> – veteran using VA or other military education	10% of tuition
benefits	10 % of tultion
Military Spouse – spouse of active-duty military	10% of tuition
personnel serving in the Armed Forces	10 % of tultion
Military spouse or dependent – spouse or dependent	10% of tuition
using military education benefits	10 % of tultion
Other – service member, veteran or family member not	10% of tuition
listed above and using military education benefits	10 /0 OI tuitiOII

# **ADMINISTRATIVE POLICIES**

#### STATEMENT OF NON-DISCRIMINATION

Everest does not and will not discriminate on the basis of race, color, religion, age, disability, sex, pregnancy (including childbirth, false pregnancy, termination of pregnancy, and recovery therefrom), sexual orientation, national origin, citizenship status, gender identity or status, veteran status, actual or potential parental, family or marital status in the administration of its educational and admissions policies, scholarship and loan programs, or other school-administered programs. For information on discrimination-related grievances, please see the Discrimination Grievance Procedures section.

#### **DISABILITY**

Everest complies with federal laws including Section 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities Act of 1990, as amended. The Campus President has been designated the Section 504/ADA Coordinator and will coordinate the efforts of Everest to comply with all relevant disability laws. Inquiries should be directed to this person at the campus contact information located in this catalog.

#### DISABILITY ACCOMMODATION PROCEDURE

Everest's disability accommodation procedure is a collaborative and interactive process between the student and the Section 504/ADA Coordinator. The student will meet with the Section 504/ADA Coordinator on campus to request and submit an Accommodation Request form and discuss disability related needs. The Section 504/ADA Coordinator is available to the student to assist with questions and provide assistance in filling out the Accommodations Request form. The student will provide a completed Accommodations Request form and documentation of their medical condition to the Section 504/ADA Coordinator for review. The documentation of a medical condition may be from a licensed medical doctor, psychologist, audiologist, speech pathologist, registered nurse, licensed clinical social worker, marriage and family therapist, rehabilitation counselor, physical therapist, learning disability specialist, or other appropriate health professional. This documentation should verify the medical condition and suggest appropriate accommodations for the student. If the accommodation is denied, the student is informed of their right to appeal the decision and the necessary steps to file an appeal.

To file an appeal the student should supply documentation and/or other evidence to substantiate the need for the denied accommodation(s). The evidence is submitted to the Section 504/ADA Coordinator with a new accommodation form marked appeal.

#### **DISCRIMINATION GRIEVANCE PROCEDURES**

A student initiates the Discrimination Grievance Procedure by contacting the Section 504/ADA Coordinator for disability-related complaints, or the Campus President for all other complaints alleging discrimination carried out by employees, other students, or third parties. The Section 504/ADA Coordinator and Campus President can be reached at the campus contact information located in this catalog. A student's participation in any informal resolution procedures is voluntary and he/she may pursue this formal grievance procedure at any time. The Section 504/ADA Coordinator or Campus President or his/her designee will explain the complaint procedures and assist the student in filing a complaint. The complaint need only be a written letter containing allegations that specifically identify the discriminatory conduct, the person(s) who did it, and all witnesses the student believes can support the allegations. A complaint should be made as soon as the student believes he/she has been discriminated against, but no later than within 180 days of the date that the alleged discrimination occurred, or the date on which the student could reasonably have learned of the discrimination. When a complaint is filed, the Section 504/ADA Coordinator or Campus President or his/her designee begins an investigation within 14 days. The student, the accused, and any witnesses they identify are interviewed. Any relevant documents identified by these persons are reviewed. Within 45 days of the complaint, the Section 504/ADA Coordinator or Campus President or his/her designee will inform the student and accused in writing of sufficient or insufficient evidence to confirm the student's allegations, state the key facts, reasons why that conclusion was reached, and outline any proposed resolution or corrective action if applicable, subject to any applicable privacy constraints. The student is also notified of the right to appeal the investigation conclusion. An appeal must be made in writing to the Zenith Director of Academic Services, who may be reached at the Student Help Line number or email address below within 15 days of receiving notice about the investigation conclusion. Within 15 days of receiving the appeal, the Zenith Director of Academic Services will review the matter and provide a decision in writing.

Complaints are investigated in a manner that protects the privacy and confidentiality of the parties to the extent possible. No employee or agent of the School may intimidate, threaten, coerce or otherwise discriminate or retaliate against any individual because he or she has filed a complaint or participated in the complaint resolution process. If a student believes any such retaliation has occurred, a complaint of retaliation should be filed according to the procedure described above. Everest makes every effort to prevent recurrence of any finding of discrimination and corrects any discriminatory effects on the grievant and others, if appropriate.

If the 504/ADA Coordinator or Campus President is the subject of the grievance, the student should contact the Student Services Manager at the Student Help Line at (800) 874-0255 or via email at <a href="mailto:StudentServices@zenith.org">StudentServices@zenith.org</a>. The Student Helpline in consultation with the appropriate Academic Services team member(s) will provide guidance to the student for initiating and submitting their grievance in writing to <a href="mailto:StudentServices@zenith.org">StudentServices@zenith.org</a>.

#### STUDENT CODE OF CONDUCT

Everest and WyoTech students have an obligation to foster an atmosphere of mutual respect and high regard for the life and property of the school. It is expected that you will share respect for the law, our campus rules and adhere to the highest ethical standards of conduct, whether you are in class, on campus, at off-campus sponsored activities or events, and housing.

This Student Code of Conduct is designed to maintain a learning environment that ensures the safety and well-being of everyone on campus, encourages students in the practice of good citizenship and self-discipline, and protects the school's property and equipment by promoting integrity, academic achievement, and personal responsibility. Questions and concerns may be reported by calling (855) 218-6009.

# **Conduct Affecting On-Campus Safety**

Everest and WyoTech will take all appropriate actions to protect the safety and security of our campus community. Every student has the right to fair and reasonable treatment. No one may be excluded on the basis of disability, race, ethnicity, national origin, creed, gender, age, sexual orientation, economic status, or other protected status. A student whose conduct threatens property or the health/safety of any person may be immediately suspended. Examples of such conduct may include:

- Possessing alcohol or other intoxicants, drugs, firearms or other weapons, explosives, dangerous devices, or dangerous chemicals on school premises
- Theft
- Vandalism or misuse of the school's or another's property
- · Harassment or intimidation of others, including bullying or cyberbullying
- Endangering yourself or others, infliction of physical harm
- Any other behavior deemed inappropriate by the school

# **Conduct Affecting Student Learning**

Disciplinary action, including suspension/dismissal, may be initiated against any student based upon reasonable suspicion of involvement to commit any of the following:

- Cheating, plagiarism, fabrication or other forms of academic dishonesty
- Falsifying, or altering documents: misusing documents, funds, or school property
- Disruptive actions, including:
  - Use of cell phones or other electronic devices for voice or text communication in the classroom, unless permitted by the instructor
  - Use of any device to make an audio, video, or photographic record of any person while in class, on campus, at off-campus sponsored activities or events, and housing without that person's prior permission
- Failure to comply with school policies or directives
- Any action that interferes with the learning environment or the rights of others

While students have the right to freedom of expression, including the right to dissent, protest, or articulate exception to the material and assessments offered in any course, this expression cannot interfere with the rights of others, hinder instruction, or disrupt the process of the school. Students have a responsibility to express ideas in a safe and respectful manner.

#### **Limitations on Students with Pending Disciplinary Matters**

Any student with a pending disciplinary matter shall not be allowed to:

- Graduate or participate in graduation ceremonies; or
- Engage in any other school-related activities determined by the school

Additionally, if a student withdraws from school at any point during the disciplinary process, the student is not eligible for readmission or transfer to another campus prior to resolving the outstanding disciplinary issue. Disciplinary matters are addressed in accordance with written policies and procedures and follow accreditor standards and expectations.

#### Conduct that does not Result in Suspension or Dismissal

If the school determines that the student's behavior may have violated this Code, but does not warrant a suspension or dismissal, the school will promptly provide the student with a written warning. Multiple written warnings may result in a suspension or dismissal.

# **Conduct Resulting in Suspension or Dismissal**

If the school determines that a student's behavior should result in a suspension or dismissal, the school will promptly provide the student with a written notice of:

- The conduct resulting in the suspension or dismissal;
- The specific penalty being imposed;
- The student's right to submit a written appeal within five calendar days following the date of the school's suspension or dismissal determination.

# **Conduct Affecting The Safety Of The Campus Community**

Everest reserves the right to take all necessary and appropriate action to protect the safety and well-being of the campus community. The Campus President (or designee) may immediately suspend any student whose conduct threatens the health and/or safety of any person(s) or property. The suspension shall remain in effect until the matter is resolved through the disciplinary process. Such conduct includes, but is not limited to:

- Possessing alcohol or other intoxicants, drugs, firearms, explosives, weapons, dangerous devices, or dangerous chemicals on school premises
- Theft
- Vandalism or misuse of school, or another's property
- Harassment or intimidation of others
- Endangerment, assault, or infliction of physical harm

#### **Other Prohibited Conduct**

Additionally, disciplinary action may be initiated against any student(s) based upon reasonable suspicion of attempting to commit, or assisting in the commission of any of the following prohibited forms of conduct:

- Cheating, plagiarism, or other forms of academic dishonesty
- Forgery, falsification, alteration or misuse of documents, funds, or property
- Any disruptive or obstructive actions, including:
  - The use of cell phones or other electronic devices for voice or text communication in the classroom, unless permitted by the instructor
  - The inappropriate use of electronic or other devices to make an audio, video, or photographic record of any person while on school premises without his/her prior knowledge or effective consent
- Failure to comply with school policies or directives
- Any other action(s) that interfere with the learning environment or the rights of others
- Violations of local, state, provincial, or federal law

Note: This list is not exhaustive, but rather offers examples of unacceptable behavior which may result in disciplinary action.

# **Limitations On Students With Pending Disciplinary Matters**

Any student with a pending disciplinary matter shall not be allowed to:

- Graduate or participate in graduation ceremonies; or
- Engage in any other school-related activities determined by the school

Additionally, if a student withdraws from school at any point during the disciplinary process, the student is not eligible for readmission or transfer to another campus prior to resolving the outstanding disciplinary issue. Disciplinary matters are addressed in accordance with written policies and procedures and follow accreditor standards and expectations.

#### **Inquiry By The Campus President**

If the Campus President (or designee), in his or her sole discretion, has reason to believe that a student has violated the Code of Student Conduct, the Campus President (or designee) shall conduct a reasonable inquiry and determine an appropriate course of action. If the Campus President (or designee) determines that a violation has not occurred, no further action shall be taken.

#### **Conduct Which Does Not Warrant A Suspension Or Dismissal**

If the Campus President (or designee), in his or her sole discretion, determines that the student's behavior may have violated this Code but does not warrant a suspension or dismissal, the Campus President (or designee) shall promptly provide the student with a written warning. Multiple written warnings may result in a suspension or dismissal.

#### **Conduct Which Warrants A Suspension Or Dismissal**

If the Campus President (or designee), in his or her sole discretion, determines that the student's behavior warrants a suspension or dismissal, the Campus President (or designee) shall promptly provide the student with a written notice of the following:

· The conduct for which the sanction is being imposed;

- The specific sanction being imposed; and
- The right to appeal if a written request is filed by the student within (5) calendar days of the date of the written notice.

#### ALCOHOL AND SUBSTANCE ABUSE STATEMENT

Everest does not permit or condone the use or possession of marijuana, alcohol, or any other illegal drug, narcotic, or controlled substance by students. Possession of these substances on campus is cause for dismissal.

#### STUDENT USE OF INFORMATION TECHNOLOGY RESOURCES POLICY

IT resources may only be used for legitimate purposes, and may not be used for any other purpose which is illegal, unethical, dishonest, damaging to the reputation of the school, or likely to subject the school to liability. Impermissible uses include, but are not limited to:

- Harassment;
- · Libel or slander;
- · Fraud or misrepresentation;
- Any use that violates local, state/provincial, or federal law and regulation;
- Disruption or unauthorized monitoring of electronic communications;
- Disruption or unauthorized changes to the configuration of antivirus software or any other security monitoring software;
- Unauthorized copying, downloading, file sharing, or transmission of copyright-protected material, including music;
- Violations of licensing agreements;
- Accessing another person's account without permission;
- Introducing computer viruses, worms, Trojan Horses, or other programs that are harmful to computer systems, computers, or software;
- The use of restricted access computer resources or electronic information without or beyond a user's level of authorization;
- Providing information about or lists of Zenith users or students to parties outside Zenith without expressed written permission:
- Downloading or storing company or student private information on portable computers or mobile storage devices:
- Making computing resources available to any person or entity not affiliated with the school:
- Posting, downloading, viewing, or sending obscene, pornographic, sexually explicit, hate related, or other
  offensive material;
- Academic dishonesty as defined in the Code of Student Conduct;
- Use of Zenith logos, trademarks, or copyrights without prior approval;
- Use for private business or commercial purposes.

#### **COPYRIGHT POLICY**

It is the intention of Everest to strictly enforce a policy of zero tolerance for copyright violations and to comply with all applicable laws and regulations. Any student who engages in the unauthorized distribution of copyrighted material, including unauthorized peer-to-peer file sharing, is subject to disciplinary actions by the school, or any applicable actions in conjunction with federal and state law.

# SEXUAL HARASSMENT POLICY

Everest strives to provide and maintain an environment free of all forms of harassment. Behavior toward any student by a member of the staff, faculty, or student body that constitutes unwelcome sexual advances will be dealt with quickly and vigorously and will result in disciplinary action up to and including dismissal. Any student who believes that he or she is a victim of sexual harassment should immediately notify the office of the Campus President. The Campus President will conduct an investigation of all allegations. Information surrounding all complaints will be documented and kept strictly confidential.

#### **SANCTIONS**

Sanctions should be commensurate with the nature of the student's conduct. All sanctions imposed should be designed to discourage the student from engaging in future misconduct and whenever possible should draw upon educational resources to bring about a lasting and reasoned change in behavior.

**Suspension** – A sanction by which the student is not allowed to attend class for a specific period of time. Satisfactory completion of certain conditions may be required prior to the student's return at the end of the suspension period. During a period of suspension, a student shall not be admitted to any other Everest school.

**Note:** Student absences resulting from a suspension shall remain in the attendance record regardless of the outcome of any disciplinary investigation or the decision of the Student Conduct Committee.

**Dismissal** – A sanction by which the student is withdrawn from school. Such students may only reapply for admission with the approval of the Campus President. Students dismissed for violations of this Code remain responsible for any outstanding balance owed to the school.

#### APPEAL PROCESS

Students are entitled to appeal any sanction which results in suspension or dismissal. The appeal must be in writing and filed within five (5) calendar days of the date of the written notice. If the student files a timely appeal, the Campus President (or designee) shall convene a Student Conduct Committee to conduct the hearing. The Committee shall generally include the Campus President, the Academic Dean/Director of Education, a Program or Department Chair, the Student Services Coordinator, or a faculty member. The members of the Committee shall select a Chair. If the alleged violation involves allegations of sexual misconduct committed against faculty or staff, the Committee must include a representative from Corporate or Division Human Resources.

The Committee Chair shall timely schedule a hearing date, and provide written notice to the student. The notice must be mailed or otherwise delivered to the student at least two (2) calendar days prior to the scheduled hearing date, and include notice that the student may:

- Appear in person, but is not required to appear
- Submit a written statement
- Respond to evidence and question the statements of others
- Invite relevant witnesses to testify on his/her behalf
- Submit written statements signed by relevant witnesses

Attendance at the hearing is limited to those directly involved or those requested to appear. Hearings are not open to the public and are not recorded.

The Student Conduct Committee shall:

- Provide the student a full and reasonable opportunity to explain his/her conduct
- Invite relevant witnesses to testify or submit signed statements
- Reach a decision based upon the information submitted prior to the hearing and the testimony and information of the student and witnesses at the hearing
- If the student does not appear, or elects not to appear, the Committee may proceed in the student's absence and the decision will have the same force and effect as if the student had been present

The Student Conduct Committee shall issue a written decision to the student within five (5) calendar days of the date of the hearing which may:

- Affirm the finding and sanction imposed by the Campus President (or designee)
- Affirm the finding and modify the sanction. Sanctions may only be reduced if found to be grossly
  disproportionate to the offense
- Disagree with the previous finding and sanction and dismiss the matter. A matter may be dismissed only if the original finding is found to be arbitrary and capricious

The decision of the Student Conduct Committee is final, and no further appeal is permitted.

## **RECORD OF DISCIPLINARY MATTER**

All disciplinary files shall be kept separate from the student academic files until resolved. Disciplinary files for students who have violated the Code of Student Conduct shall be retained as part of the student's academic file and considered "education records" as appropriate, pursuant to the Family Educational Rights and Privacy Act (FERPA). Disciplinary records shall be retained in the student's academic file permanently and a note shall be included in the official student information system indicating the date of the disciplinary decision and the sanction imposed.

When circumstances warrant, disciplinary matters shall be referred to the appropriate law enforcement authorities for investigation and prosecution. Additionally, disciplinary records shall be reported to third parties as applicable (e.g. Veteran's Administration).

#### STUDENT GRIEVANCE PROCEDURE

You may bring a complaint against the School and initiate the School's Internal Dispute Resolution procedure by filing a written complaint with your academic advisor. The academic advisor will attempt to respond to your complaint within 15 days. If you are not satisfied with your academic advisor's resolution of your complaint, you may appeal his/her decision to the President of the School. You may then appeal the President's decision to the Provost of Zenith Education Group. If you are not satisfied with the outcome of the internal dispute procedure, you have the option of submitting your claim to arbitration pursuant to the School's Dispute Resolution Policy that was provided at the time of enrollment. You may also obtain a copy of the Internal Dispute Resolution Policy from your academic advisor.

If a student feels that the School has not adequately addressed a complaint or concern, the student may also consider contacting Accrediting Council for Independent Colleges and Schools. All complaints considered by the Council must be in written form, with permission from the complainant(s) for the Council to forward a copy of the complaint to the school for a response. The complainant(s) will be kept informed as to the status of the complaint as well as the final resolution by the Council. Please direct all inquiries to:

Accrediting Council for Independent Colleges and School 750 1st Street NE, Suite 980 Washington, DC 20002 (202) 336-6780, (202) 842-2593 (fax)

Students may also contact and file a complaint with the state's agency and the Washington Attorney General's Office at the following mailing address:

1500 Valley River Drive, Suite 100 Eugene, OR 97401 Phone: (541) 687-7478

Website: www.osac.state.or.us/oda

Higher Education Coordinating Board Financial Fraud/Consumer Protection Section 1162 Court St. NE Salem, OR 97301-4096 Salem area Phone: (503) 378-4320; or

Portland area Phone: (503) 229-5576; or Toll Free in Oregon: (877) 877-9392 Email: consumer.hotline@doj.state.or.us

Website: www.doj.state.or.us

Office of the Attorney General 1125 Washington Street SE P.O. Box 40100 Olympia, WA 98504-0100 (360) 753-6200

Consumer Line: (800) 551-4636 Website: http://www.atg.wa.gov

#### **DRESS CODE**

Students must adhere to the campus dress code standards provided to them. Students are expected to dress in a manner that would not be construed as detrimental to the student body, the educational process or wear any clothing that has expressed or implied offensive symbols or language. Students should always be aware of the importance of a positive first impression created by professional dress code and grooming, and note that Everest promotes a business atmosphere where potential employers may visit at any time. In addition, students are required to wear some sort of a uniform for all programs.

#### **NOTIFICATION OF RIGHTS UNDER FERPA**

The Family Educational Rights and Privacy Act (FERPA) affords students certain rights with respect to their education records\*. These rights include:

1. The right to inspect and review the student's education records within 45 days of the day the institution receives a request for access.

A student should submit to the Registrar's Office a written request that identifies the record(s) the student wishes to inspect. The Registrar will make arrangements for access and will notify the student of the time and place where the records may be inspected. If the records are not maintained by the Registrar, the Registrar shall advise the student of the correct official to whom the request should be addressed.

The right to request the amendment of the student's education records that the student believes are inaccurate, misleading or otherwise in violation of the student's privacy rights under FERPA.

A student who wishes to ask the institution to amend a record should write to the Registrar, clearly identify the part of the record the student wants changed, and specify why it should be changed.

If the institution decides not to amend the record as requested, the institution will notify the student in writing of the decision and the student's right to a hearing regarding the request for amendment. Additional information regarding the hearing procedures will be provided to the student when notified of the right to a hearing.

3. The right to provide written consent before the institution discloses personally identifiable information from the student's education records, except to the extent that FERPA authorizes disclosure without consent.

The institution discloses education records without a student's prior written consent under the FERPA exception for disclosure to school officials with legitimate educational interests. A school official is a person employed by the institution in an administrative, supervisory, academic or research, or support staff position; a person or company with whom the institution has contracted as its agent to provide a service instead of using institution employees or officials (such as an attorney, auditor, collection agent, campus security personnel and a health provider); a person serving the institution in an advisory capacity; or a student serving on an official committee, such as a disciplinary or grievance committee, or assisting another school official in performing his or her tasks, or an accreditor or an official of the state's department of education. Please note that in certain circumstances, such as with an infectious disease health threat or security threat, the school may disclose individually identifiable information without notice.

A school official has a legitimate educational interest if the official needs to review an education record in order to fulfill his or her professional responsibilities for the institution.

Upon request, the institution also discloses education records without consent to officials of another school in which a student seeks or intends to enroll.

Everest is committed to the protection of student education information. While Everest does not publish a student directory, from time to time the school publishes communications, such as graduation and honor roll lists, that include Everest-designated directory information. Everest expressly limits its designated directory information to students' names, graduation dates, programs of study, degrees, diplomas, certificates and honors/awards received. A student who wishes not to be included in the campus publications referenced above must obtain an Opt-Out form from the Registrar's Office and submit the completed form to the Registrar.

4. The right to file a complaint with the U.S. Department of Education concerning alleged failures by the institution to comply with the requirements of FERPA. The name and address of the office that administers FERPA is: Family Policy Compliance Office, U.S. Department of Education, 400 Maryland Avenue, SW, Washington, D.C. 20202.

#### STUDENT RECORDS

All student academic records are retained, secured, and disposed of in accordance with local, state, and federal regulations. Everest maintains complete records for each student, including grades, attendance, prior education and training, placement, financial aid and awards received. Student records are maintained on campus for five years.

#### TRANSCRIPT AND DIPLOMA RELEASE

Student academic transcripts are available upon written request by the student. Student records may be released only to the student or his/her designee as directed by the Family Educational Rights and Privacy Act of 1974.

Transcript and diploma requests must be made in writing to the Office of the Registrar. Official transcripts will be released to students who are current with their financial obligation to the school. Diplomas will be released to students who are current with their financial obligation upon completion of their school program.

#### **CAMPUS SECURITY AND CRIME AWARENESS POLICIES**

As required by Public Law 101-542, as amended by Public Law 102-325, Title II, Crime Awareness and Campus Security Act of 1990, Section 294, Policy and Statistical Disclosures, Everest has established policies regarding campus security.

Everest strives to provide its students with a secure and safe environment. Classrooms and laboratories comply with the requirements of the various federal, state and local building codes, with the Board of Health and Fire Marshal regulations. Most campuses are equipped with alarm systems to prevent unauthorized entry. Facilities are opened each morning and closed each evening by administrative personnel.

In emergency situations, students should call 911 for an immediate response from the local law enforcement agency. Thereafter, the crime should be reported to the Campus President (or designee). In non-emergency situations, the crime should be reported as soon as possible to the Campus President (or designee) and the local law enforcement agency. All students are encouraged to report all crimes and public safety incidents to the Campus President (or designee) in a timely manner. The Campus President (or designee) shall document each incident reported and determine an appropriate response based on the nature of the incident. All victims of crime that occur on campus shall be provided with the opportunity to report the incidents to the local law enforcement authority.

Students are responsible for their own security and safety both on-campus and off-campus and must be considerate of the security and safety of others. The school has no responsibility or obligation for any personal belongings that are lost, stolen or damaged, whether on or off school premises or during any school activities.

On May 17, 1996, the President of the United States signed Megan's Law into federal law. As a result, local law enforcement agencies in all 50 states must notify schools, day care centers, and parents about the presence of dangerous offenders in their area. Students are advised that the best source of information on the registered sex offenders in the community is the local sheriff's office or police department. The following link will provide you with a list of the most recent updated online information regarding registered sex offenders by state and county: <a href="http://www.fbi.gov/hq/cid/cac/registry.htm">http://www.fbi.gov/hq/cid/cac/registry.htm</a>.

### **DRUG-FREE SCHOOLS POLICY**

The Drug-Free Schools and Communities Act of 1989, Public Law 101-226, requires institutions receiving financial assistance to implement and enforce drug prevention programs and policies. Students shall receive a copy of the Drug-Free Schools/Drug-Free Workplace Annual Disclosure upon enrollment, and thereafter no later than

January 31st of each calendar year they are enrolled. The information and referral line that directs callers to treatment centers in the local community is available through Student Services.

Everest prohibits the manufacture and unlawful possession, use or distribution of illicit drugs or alcohol by students on its property and at any school activity. If students suspect someone to be under the influence of any drug or alcohol, they should immediately bring this concern to the attention of the Academic Dean/Director of Education or Campus President. Students who violate the school's prohibitions against alcohol, controlled substances, and drugs are subject to disciplinary action up to and including dismissal from the school. Information on the disciplinary process may be found in the school catalog. When circumstances warrant, a violation of this policy may also be referred to the appropriate law enforcement authorities for investigation and prosecution.

In certain cases, students may be referred to counseling sources or substance abuse centers. If such a referral is made, continued enrollment is subject to successful completion of any prescribed counseling or treatment program.

#### STATISTICAL INFORMATION

Everest is required to report to students the occurrence of various criminal offenses on an annual basis. On or before October 1<sup>st</sup> of each year, the school will distribute a security report to students containing the required statistical information on campus crimes committed during the previous three years. A copy of this report is available to prospective students upon request.

#### **CAMPUS COMPLETION RATE REPORTS**

Under the Student Right to Know Act (20 U.S.C. § 1092(a)), Everest is required to annually prepare completion or graduation rate data respecting the institution's first-time, full-time undergraduate students (34 CFR 668.45(a)(1)). Everest is required to make this completion or graduation rate data readily available to students approximately 12 months after the 150% point for program completion or graduation for a particular cohort of students. This completion rate report is available to students and prospective students upon request.

#### WEATHER EMERGENCIES

In the event of inclement weather the school will notify students via the website www.flashalert.net. Students will need to check the website or major television stations for the status of school closures or delays. If no delay or closure is posted, school will be held on time. The campus president reserves the right to schedule make up hours and/or assignments for hours missed due to school closures during inclement weather. The students will be notified of these make up hours and be required to attend or be marked absent.

# STUDENT SERVICES

#### **ORIENTATION**

New students participate in an orientation program prior to beginning classes. This program is designed to acquaint students with the policies of the school and introduce them to staff and faculty members who will play an important part in the students' academic progress.

#### FIELD TRIPS AND SPECIAL LECTURES

Everest believes that training is enriched by observing real-life applications. When appropriate, visits are arranged to industrial or professional locations. Occasionally, guest lecturers are invited to speak to students about career opportunities and current industry applications of educational programs.

#### **HEALTH SERVICES**

Everest does not provide health services.

#### HOUSING

Everest does not provide on campus housing; however, it does assist students in locating suitable housing off campus. For a list of available housing, students should contact the Student Services Department.

#### STUDENT ADVISING

Academic advising is coordinated by the Academic Dean/Director of Education and includes satisfactory academic progress and attendance. The Registrar and Academic Program Directors serve as advisors and assist students in course selection and registration, dropping and adding courses, change of major, and meeting graduation requirements.

#### **EVEREST CARE PROGRAM**

The Everest CARE Student Assistance program is a free personal-support program for our students and their families. This program provides enrolled students direct and confidential access to professional counseling. For more information, please visit the website <a href="http://www.everestcares.com">http://www.everestcares.com</a> or call (888) 852-6238.

#### PLACEMENT ASSISTANCE

Everest maintains an active Career Services Office to assist graduates in locating entry-level, educationally related career opportunities. The Career Services Office works directly with business, industry, and advisory board members to assist all students with access to the marketplace. Everest does not, in any way, guarantee employment. It is the goal of the Career Services Office to help all students realize a high degree of personal and professional development and successful employment. Specific information on job opportunities and basic criteria applicable to all students and graduates utilizing placement services is available in the Career Services Offices.

# **PROGRAMS OFFERED**

MODULAR PROGRAM	CREDENTIAL
Medical Insurance Billing and Coding*	Diploma
Network and Internet Security Specialist*	Diploma
QUARTER-BASED PROGRAM	CREDENTIAL
Administrative Medical Assistant	Diploma
Medical Assistant	Diploma
Pharmacy Technician	Diploma
Business*	Associate of Applied Science
Criminal Justice*	Associate of Applied Science
Medical Assistant	Associate of Applied Science
Pharmacy Technician	Associate of Applied Science

<sup>\*</sup>Teach out

#### **MODULAR PROGRAMS**



#### MEDICAL INSURANCE BILLING AND CODING

Diploma program
33 weeks – 760 hours – 48 credit units

Medical Insurance Billing and Coding professionals perform a variety of administrative health information functions, including those associated with organizing, analyzing, and technically evaluating health insurance claim forms and coding diseases, surgeries, medical procedures, and other therapies for billing and collection.

The objective of the Medical Insurance Billing and Coding program is to provide the student with the appropriate didactic theory and hands-on skills necessary to prepare them for entry-level positions as medical insurance billers and coders in today's health care offices, clinics, and facilities. Students will study diagnostic and procedural terminology as it relates to the accurate completion of medical insurance claims. Utilizing a format of medical specialties, relevant terms will also be introduced and studied.

The Medical Insurance Billing and Coding program is a 760 clock hour/48.0 credit unit course of study, consisting of seven individual learning units, called modules. Students are required to complete all modules, starting with Module MEDINTRO and continuing in any sequence until all seven modules have been completed. After the MEDINTRO Introductory Module is completed, the remaining six modules stand alone as units of study. If students do not complete any portion of one of these modules, the entire module must be repeated. Upon successful completion all modules, students participate in an externship. This consists of 200 clock hours of hands-on experience working either in a tutorial classroom setting called a practicum or in an outside facility in the field of medical insurance billing and coding.

Module	Module Title	Total Contact Hours	Quarter Credit
MEDINTRO	Introduction to Medical Terminology, Keyboarding, Word Processing, Basic Math, Insurance Coding, and Administrative Duties of Medical Personnel	80	6.0
MIBCL	Anatomy & Physiology, Medical Terminology, Diagnostic and Procedural Coding of the Cardiovascular and Lymphatic Systems	80	6.0
MIBGU	Anatomy & Physiology, Medical Terminology, Diagnostic and Procedural Coding of the Genitourinary System	80	6.0
MIBIE	Anatomy & Physiology, Medical Terminology, Diagnostic and Procedural Coding of the Integumentary and Endocrine Systems, and Pathology	80	6.0
MIBMS	Anatomy & Physiology, Medical Terminology, Diagnostic and Procedural Coding of the Musculoskeletal System	80	6.0
MIBRG	Anatomy & Physiology, Medical Terminology, Diagnostic and Procedural Coding of the Respiratory and Gastrointestinal Systems	80	6.0
MIBSN	Anatomy & Physiology, Medical Terminology, Diagnostic and Procedural Coding of the Sensory and Nervous Systems, and Psychology	80	6.0
MIBXT	Externship	200	6.0
	Program Totals:	760	48.0

### MEDINTRO - Introduction to Medical Terminology, Keyboarding, Word Processing, Basic Math, Insurance Coding, and Administrative Duties of Medical Personnel 6.0 Quarter Credits

This module presents basic prefixes, suffixes, word roots, combining forms, special endings, plural forms, abbreviations, and symbols. Also covered is medical jurisprudence and medical ethics. Legal aspects of office procedure are covered, including a discussion of various medical/ethical issues in today's medical environment. Students will learn basic computer skills and acquire knowledge of basic medical insurance billing and coding. Students are provided exposure to computer software applications used in the health care environment including basic keyboarding, Word and Excel. In addition, basic guidelines and coding conventions in ICD-9 and CPT with focus on the professional (outpatient) guidelines, as well as an introduction to the use of the coding reference books. Basic math is introduced. Career skills and development of proper study and homework habits are introduced as well as professionalism needed in the healthcare environment. Out-of-class activities will be assigned and assessed as part of this module. Prerequisite: None. Lec Hrs: 40 Lab Hrs: 40 Other Hrs: 0 Outside Hrs: 20.0

# MIBCL – Anatomy & Physiology, Medical Terminology, Diagnostic and Procedural Coding of the Cardiovascular and Lymphatic Systems 6.0 Quarter Credits

This module presents a study of basic medical terminology focused on the cardiovascular system, and the lymphatic system. A word-building systems approach is used to learn word parts for constructing or analyzing new terms. Emphasis is placed on spelling, definition, usage, and pronunciation. Abbreviations are introduced as related terms are presented within the module. A study of the human body's diseases and disorders, including signs, symptoms, etiology, diagnosis, and treatment is accomplished following the modular subject areas. Students are provided exposure to computer software applications used in the health care environment including medical billing software, Word and Excel. The major medical insurances and claims form processing is presented in an ongoing approach to build this skill set. It will include information on national and other common insurance plans as well as claim form completion and ICD and CPT coding. Problem solving and managed care systems will also be discussed. Daily financial practices to include patient fee determining, credit arrangements and bookkeeping and bank-keeping procedures will be discussed. Computer use in the ambulatory environment will also be taught. Basic and advanced guidelines and coding conventions in CPT will be taught with focus on the professional (outpatient) guidelines. The evaluation and management documentation guidelines will be discussed, as well as, the proper use of modifiers. Basic guidelines and coding conventions in ICD-9-CM diagnosis coding and medical necessity with CPT pairing will be stressed, as well as the use of a natural language encoder program. Various aspects of pharmacology will be discussed including a study of the medications prescribed for the treatment of illnesses and diseases within the modular subject area. Included in this are drug actions, and medication uses in relation to body systems and medical terminology. To prepare the student to comprehend the complexity of the health care system and the life cycle of a medical practice, areas that will be discussed include personnel management, compliance, technology, and the many roles of office management. Out-of-class activities will be assigned and assessed as part of this module. Prerequisite: MEDINTRO Lec Hrs: 40 Lab Hrs: 40 Other Hrs: 0 Outside Hrs: 20.0

# MIBGU – Anatomy & Physiology, Medical Terminology, Diagnostic and Procedural Coding of the Genitourinary System 6.0 Quarter Credits

This module presents a study of basic medical terminology focused on the genitourinary system. A word-building systems approach is used to learn word parts for constructing or analyzing new terms. Emphasis is placed on spelling, definition, usage, and pronunciation. Abbreviations are introduced as related terms presented within the module. A study of the human body's diseases and disorders, including signs, symptoms, etiology, diagnosis, and treatment is accomplished following the modular subject areas. Students are provided exposure to computer software applications used in the health care environment including medical billing software, Word, and Excel. The major medical insurances and claims form processing is presented in an ongoing approach to build this skill set. It will include information on national and other common insurance plans as well as claim form completion and ICD and CPT coding. Problem solving and managed care systems will also be discussed. Daily financial practices to include patient fee determining, credit arrangements, and bookkeeping and bank-keeping procedures will be discussed. Computer use in the ambulatory environment will also be taught. Basic and advanced guidelines and coding conventions in CPT will be taught with focus on the professional (outpatient) guidelines. The evaluation and management documentation guidelines will be discussed, as well as the proper use of modifiers. Basic guidelines and coding conventions in ICD-9-CM diagnosis coding and medical necessity with CPT pairing will be stressed, as well as the use of a natural language encoder program. Various aspects of pharmacology will be discussed including a study of the medications prescribed for the treatment of illnesses and diseases within the modular subject area. Included in this are drug actions, and medication uses in relation to body systems and medical terminology. To prepare the student to comprehend the complexity of the health care system and the life cycle of a medical practice, areas that will be discussed include personnel management, compliance, technology, and the many roles of office management. Out-of-class activities will be assigned and assessed as part of this module. Prerequisite: MEDINTRO Lec Hrs: 40 Lab Hrs: 40 Other Hrs: 0 Outside Hrs: 20.0

# MIBIE – Anatomy & Physiology, Medical Terminology, Diagnostic and Procedural Coding of the Integumentary and Endocrine Systems, and Pathology 6.0 Quarter Credits

This module presents a study of basic medical terminology focused on the integumentary system, the endocrine system, and pathology. A word-building systems approach is used to learn word parts for constructing or analyzing new terms. Emphasis is placed on spelling, definition, usage, and pronunciation. Abbreviations are introduced as related terms are presented within the module. A study of the human body's diseases and disorders, including signs, symptoms, etiology, diagnosis, and treatment is accomplished following the modular subject areas. Students are provided exposure to computer software applications used in the health care environment including medical billing software, Word and Excel. The major medical insurances and claims form processing is presented in an ongoing approach to build this skill set. It will include information on national and other common insurance plans as well as claim form completion and ICD and CPT coding. Problem solving and managed care systems will also be discussed. Daily financial practices to include patient fee determining, credit arrangements and bookkeeping and bank-keeping procedures will be discussed. Computer use in the ambulatory environment will

also be taught. Basic and advanced guidelines and coding conventions in CPT will be taught with focus on the professional (outpatient) guidelines. The evaluation and management documentation guidelines will be discussed, as well as, the proper use of modifiers. Basic guidelines and coding conventions in ICD-9-CM diagnosis coding and medical necessity with CPT pairing will be stressed, as well as the use of a natural language encoder program. Various aspects of pharmacology will be discussed including a study of the medications prescribed for the treatment of illnesses and diseases within the modular subject area. Included in this are drug actions, and medication uses in relation to body systems and medical terminology. To prepare the student to comprehend the complexity of the health care system and the life cycle of a medical practice, areas that will be discussed include personnel management, compliance, technology, and the many roles of office management. Out-of-class activities will be assigned and assessed as part of this module. Prerequisite: MEDINTRO Lec Hrs: 40 Lab Hrs: 40 Other Hrs: 0 Outside Hrs: 20.0

# MIBMS – Anatomy & Physiology, Medical Terminology, Diagnostic and Procedural Coding of the Musculoskeletal System 6.0 Quarter Credits

This module presents a study of basic medical terminology focused on the musculoskeletal system. A wordbuilding systems approach is used to learn word parts for constructing or analyzing new terms. Emphasis is placed on spelling, definition, usage, and pronunciation. Abbreviations are introduced as related terms are presented within the module. A study of the human body's diseases and disorders, including signs, symptoms, etiology, diagnosis, and treatment is accomplished following the modular subject areas. Students are provided exposure to computer software applications used in the health care environment including medical billing software, Word and Excel. The major medical insurances and claims form processing is presented in an ongoing approach to build this skill set. It will include information on national and other common insurance plans as well as claim form completion and ICD and CPT coding. Problem solving and managed care systems will also be discussed. Daily financial practices to include patient fee determining, credit arrangements and bookkeeping and bankkeeping procedures will be discussed. Computer use in the ambulatory environment will also be taught. Basic and advanced guidelines and coding conventions in CPT will be taught with focus on the professional (outpatient) guidelines. The evaluation and management documentation guidelines will be discussed, as well as, the proper use of modifiers. Basic guidelines and coding conventions in ICD-9-CM diagnosis coding and medical necessity with CPT pairing will be stressed, as well as the use of a natural language encoder program. Various aspects of pharmacology will be discussed including a study of the medications prescribed for the treatment of illnesses and diseases within the modular subject area. Included in this are drug actions, and medication uses in relation to body systems and medical terminology. To prepare the student to comprehend the complexity of the health care system and the life cycle of a medical practice, areas that will be discussed include personnel management, compliance, technology, and the many roles of office management. Out-of-class activities will be assigned and assessed as part of this module. Prerequisite: MEDINTRO Lec Hrs: 40 Lab Hrs: 40 Other Hrs: 0 Outside Hrs: 20.0

# MIBRG – Anatomy & Physiology, Medical Terminology, Diagnostic and Procedural Coding of the Respiratory and Gastrointestinal Systems 6.0 Quarter Credits

This module presents a study of basic medical terminology focused on the respiratory system and the gastrointestinal system. A word-building systems approach is used to learn word parts for constructing or analyzing new terms. Emphasis is placed on spelling, definition, usage, and pronunciation. Abbreviations are introduced as related terms are presented within the module. A study of the human body's diseases and disorders, including signs, symptoms, etiology, diagnosis, and treatment is accomplished following the modular subject areas. Students are provided exposure to computer software applications used in the health care environment including medical billing software, Word and Excel. The major medical insurances and claims form processing is presented in an ongoing approach to build this skill set. It will include information on national and other common insurance plans as well as claim form completion and ICD and CPT coding. Problem solving and managed care systems will also be discussed. Daily financial practices to include patient fee determining, credit arrangements and bookkeeping and bank-keeping procedures will be discussed. Computer use in the ambulatory environment will also be taught. Basic and advanced guidelines and coding conventions in CPT will be taught with focus on the professional (outpatient) guidelines. The evaluation and management documentation guidelines will be discussed, as well as, the proper use of modifiers. Basic guidelines and coding conventions in ICD-9-CM diagnosis coding and medical necessity with CPT pairing will be stressed, as well as the use of a natural language encoder program. Various aspects of pharmacology will be discussed including a study of the medications prescribed for the treatment of illnesses and diseases within the modular subject area. Included in this are drug actions, and medication uses in relation to body systems and medical terminology. To prepare the student to comprehend the complexity of the health care system and the life cycle of a medical practice, areas that will be discussed include personnel management, compliance, technology, and the many roles of office management. Out-of-class activities will be assigned and assessed as part of this module. Prerequisite: MEDINTRO Lec Hrs: 40 Lab Hrs: 40 Other Hrs: 0 Outside Hrs: 20.0

# MIBSN – Anatomy & Physiology, Medical Terminology, Diagnostic and Procedural Coding of the Sensory and Nervous Systems, and Psychology 6.0 Quarter Credits

This module presents a study of basic medical terminology focused on the sensory system, the nervous system, and psychology. A word-building systems approach is used to learn word parts for constructing or analyzing new terms. Emphasis is placed on spelling, definition, usage, and pronunciation. Abbreviations are introduced as related terms are presented within the module. A study of the human body's diseases and disorders, including signs, symptoms, etiology, diagnosis, and treatment is accomplished following the modular subject areas. Students are provided exposure to computer software applications used in the health care environment including medical billing software, Word and Excel. The major medical insurances and claims form processing is presented in an ongoing approach to build this skill set. It will include information on national and other common insurance plans as well as claim form completion and ICD and CPT coding. Problem solving and managed care systems will also be discussed. Daily financial practices to include patient fee determining, credit arrangements and bookkeeping and bank-keeping procedures will be discussed. Computer use in the ambulatory environment will also be taught. Basic and advanced guidelines and coding conventions in CPT will be taught with focus on the professional (outpatient) guidelines. The evaluation and management documentation guidelines will be discussed, as well as, the proper use of modifiers. Basic guidelines and coding conventions in ICD-9-CM diagnosis coding and medical necessity with CPT pairing will be stressed, as well as the use of a natural language encoder program. Various aspects of pharmacology will be discussed including a study of the medications prescribed for the treatment of illnesses and diseases within the modular subject area. Included in this are drug actions, and medication uses in relation to body systems and medical terminology. To prepare the student to comprehend the complexity of the health care system and the life cycle of a medical practice, areas that will be discussed include personnel management, compliance, technology, and the many roles of office management. Out-of-class activities will be assigned and assessed as part of this module. Prerequisite: MEDINTRO Lec Hrs: 40 Lab Hrs: 40 Other Hrs: 0 Outside Hrs: 20.0

#### Module MIBXT - Externship

6.0 Quarter Credits

Upon successful completion of Modules MEDINTRO, MIBGL, MIBGU, MIBIE, MIBMS, MIBRG, and MIBSN, medical insurance billing/coding students participate in a 200-hour externship. Students are expected to work a full-time (40 hours per week) schedule if possible. Serving in an externship at an approved facility gives externs an opportunity to work with the principles and practices learned in the classroom. Externs work under the direct supervision of qualified personnel in participating institutions and under general supervision of the school staff. Supervisory personnel will evaluate externs at 100- and 200-hour intervals. Completed evaluation forms are placed in the students' permanent records. Students must successfully complete their externship training in order to fulfill requirements for graduation. Prerequisite: All classes in the Medical Insurance Billing and Coding program must be completed prior to enrollment. Lec Hrs: 0 Lab Hrs: 0 Other Hrs; 200



#### **NETWORK AND INTERNET SECURITY SPECIALIST**

Diploma Program 48 weeks – 960 hours - 72 credit units

The Network and Internet Security Specialist program is designed for students wishing to pursue a career in planning, implementing, administering, supporting and securing networked computer systems and their users. Network design, installation, maintenance and management as well as implementation, and operating computer services are rapidly growing areas in the information technology industry.

The Network and Internet Security Specialist program will help students develop the network planning, implementation, administration and computer user support skills required to meet employers' needs in these areas.

The Network and Internet Security Specialist program helps prepare graduates for careers as Network Security Specialist, Network Security Administrator, Network Administrators, Network Technicians, Help Desk Technicians, PC Support Specialists, Technical Support Representatives, and more.

Upon successful completion of all program courses, students will be awarded a diploma.

Course Number	Course Title	Total Contact Hours	Quarter Credit Units
CTS 1050	Computer Hardware and Operating Systems	80	6
NCS 1050	Network Routing I	80	6
NCS 1100	Network Routing II	80	6
NCS 1150	Network Routing III	80	6
NCS 1200	Network Routing IV	80	6
NOS 1000	Network Operating Systems – Client	80	6
NOS 1050	Network Operating Systems – Server	80	6
NSS 2000	Network Infrastructure Implementation	80	6
NSS 2050	Network Directory Services	80	6
NSS 2100	Network Infrastructure Planning	80	6
NIS 2050	Network Security Implementation	80	6
NIS 2100	Network Security Design	80	6
	Program Totals:	960	72

#### CTS 1050 Computer Hardware and Operating Systems

#### **6.0 Quarter Credits**

This course focuses on the hardware and software operating systems that run today's personal computers. Emphasis will be placed on commands, functions, and terminology through practical instruction in the installation, configuration, and upgrade of Windows operating systems. Students will also be given an in-depth look at the variety of computer hardware components and their related functions. Other topics to be discussed include installing, troubleshooting, and repairing PC hardware and operating systems. Prerequisite: None. Lecture Hours: 40. Lab Hours: 40. Other Hours: 00.

#### NCS 1050 Network Routing I

#### **6.0 Quarter Credits**

This course introduces students to internetworking utilizing software and hardware developed by Cisco Systems Inc. Through a combination of lectures and hands-on labs, students will learn about a variety of topics related to networked computing: network architecture, network protocols, IP addressing and subnetting, and the Cisco Router User Interface are among the areas to be discussed. Additional topics to be covered include Virtual LANs, WAN protocols, and managing a Cisco internetwork. Prerequisite: None. Lecture Hours: 40. Lab hours: 40. Other hours: 00.

# NCS 1100 Network Routing II

# 6.0 Quarter Credits

This course introduces students to the type of network encountered in a home or small-to-medium business or ISP. Students will learn about entry-level networking support positions. Through hands-on labs, students will increase their competence for working with Cisco routers, switches, and Cisco software. Prerequisite: NCS 1050. Lecture Hours: 40. Lab Hours: 40. Other Hours: 00.

#### NCS 1150 Network Routing III

#### **6.0 Quarter Credits**

This course familiarizes students with enterprise-level networks. Emphasis is on the equipment applications and protocols installed in enterprise networks, with a focus on switched networks, IP Telephony requirements, and security. Students will be introduced through hands-on exercises to advanced routing protocols such as Enhanced Interior Gateway Routing Protocol (EIGRP) and Open Shortest Path First (OSPF) Protocol. Prerequisite: NCS 1100. Lecture Hours: 40. Lab Hours: 40. Other Hours: 00.

#### NCS 1200 Network Routing IV

6.0 Quarter Credits

This course introduces students to gathering requirements, designing basic networks, establishing proof-of-concept, and performing project management tasks. Students learn about upgrades, competitive analysis and system integration required in a support position. Through hands-on exercises include configuration, installation, and troubleshooting, students will learn lifecycle services from analysis to integration. Prerequisite: NCS 1150. Lecture Hours: 40. Lab Hours: 40. Other Hours: 00.

#### NOS 1000 Network Operating Systems - Client

6.0 Quarter Credits

This course covers the essential topics necessary to enable students to set up and support the client side of a network operating system. Students build real world support skills by working via lessons and hands-on labs to gain practical experience with installing, administering, and troubleshooting a network operating system desktop environment. Prerequisite: None. Lecture Hours: 40. Lab Hours: 40. Other Hours: 00.

#### NOS 1050 Network Operating Systems - Server

6.0 Quarter Credits

This course covers the essential topics necessary to enable students to set up and support the server side of a network operating system. Students build real world support skills by working via lessons and hands-on labs to gain practical experience with installing, administering and troubleshooting a network server. Prerequisite: None. Lecture Hours: 40. Lab Hours: 40. Other Hours: 00.

#### **NSS 2000 Network Infrastructure Implementation**

6.0 Quarter Credits

This course covers the topics necessary for students to be able to deliver secure and reliable networking services to organizations utilizing Microsoft network operating systems. Working via lessons and hands-on labs, students learn how to install, manage, and troubleshoot the network protocols and services utilized in the network operating system. Prerequisite: NOS 1050. Lecture Hours: 40. Lab Hours: 40. Other Hours: 00.

### **NSS 2050 Network Directory Services**

6.0 Quarter Credits

This course provides the students with the steps necessary to plan, configure, and administer an Active Directory infrastructure. Topics include management methods for a large-scale network directory, group policies, active directory replication, and database maintenance. Prerequisite: NOS 1050. Lecture Hours: 40. Lab Hours: 40. Other Hours: 00.

#### **NSS 2100 Network Infrastructure Planning**

6.0 Quarter Credits

This course builds upon the fundamentals of a network operating system and focuses on planning the strategies for deployment of networking components and services as well as on maintaining and troubleshooting them. Through a combination of lectures and hands-on labs, students learn how to plan and implement a secure network access infrastructure by configuring the connections for remote access clients, and manage and monitor network access. Prerequisite: NOS 1050. Lecture Hours: 40. Lab Hours: 40. Other Hours: 00.

#### **NIS 2050 Network Security Implementation**

6.0 Quarter Credits

This course covers the fundamentals of security in networks and focuses on the implementation of security strategies and the configuration, maintenance, monitoring and troubleshooting of the available security features. Through a combination of lectures and hands-on labs, students learn how to plan and deploy secure communications for wireless networks, and remote applications. Prerequisite: NOS 1050. Lecture Hours: 40. Lab Hours: 40. Other Hours: 00.

### NIS 2100 Network Security Design

6.0 Quarter Credits

This course builds on the fundamentals of security in networks and focuses on the analysis of network security and the design of security features and strategies. Students learn how to design a secure network infrastructure to meet business requirements via lectures and hands-on labs. Topics include assembling the design team, modeling threats, and analyzing security risks. Prerequisite: NOS 1050. Lecture Hours: 40. Lab Hours: 40. Other Hours: 00.

# **QUARTER BASED PROGRAMS**



# **ADMINISTRATIVE MEDICAL ASSISTANT (MA1)**

Diploma Program 36-54 weeks – 48 credit units

A career in the medical field is a dynamic and rewarding opportunity. The medical office assistant is trained in medical business office skills to assist the patients and to act as a liaison between doctor and patient.

Course Number	Course Title	Quarter Credit Units
APA 1114	Office Accounting	4
BSC 1085	Anatomy & Physiology I	4
BSC 1086	Anatomy & Physiology II	4
CGS 2060C	Computer Applications	4
ENC 1101 *	Composition I	4
HIM 2272	Medical Insurance Billing	4
HSA 1550	Medical Law & Ethics	2
HSC 1527	Medical Terminology	4
OST 1149L	Keyboarding	2
OST 2301	Medical Office Practice	4
OST 2614	Medical Transcription	2
SLS 1105	Strategies for Success	4
SLS 1321	Career Skills and Portfolio Development	2
	Additional Accounting/ Medical/ Business/ Computer Credits	4
	Total Quarter Credit Units:	48

<sup>\*</sup> General education requirement

Students who earn a diploma in this program may sit for the Medical Office Assistant Certification Exam developed by the National Center for Competency Testing. Upon successful completion of the exam, the graduate earns the title of NCMOA, National Certified Medical Office Assistant.

The State of Washington, Chapter 18.135, Revised Code of Washington [RCW] and Title 246-826 in the Washington Administrative Code [WAC] requires "Health Care Assistants" to secure "certification" from the Department of Health as a condition of employment.



**MEDICAL ASSISTANT (MA2)** *Diploma Program*60-78 weeks – 75 credit units

The medical assistant is trained in medical business office skills and the clinical and laboratory skills necessary to assist the physician in patient care.

Course Number	Course Title	Quarter Credit Units
APA 1114	Office Accounting	4
BSC 1085	Anatomy & Physiology I	4
BSC 1086	Anatomy & Physiology II	4
CGS 2060C	Computer Applications	4
ENC 1101 *	Composition I	4
HC 2941	Medical Assistant Externship	5
HIM 2272	Medical Insurance Billing	4
HSA 1550	Medical Law & Ethics	2
HSC 1527	Medical Terminology	4
MEA 2455	Clinical Lecture A	4
MEA 2456	Clinical Lecture B	4
MEA 2457	Clinical Lecture C	4
MLS 2325	Clinical Lab A	2
MLS 2326	Clinical Lab B	2
MLS 2327	Clinical Lab C	2
MTB 1103	Business Mathematics	4
OST 1149L	Keyboarding	2
OST 2301	Medical Office Practice	4
OST 2614	Medical Transcription	2
PHA 2245	Pharmacology & Medical Math	4
SLS 1105	Strategies for Success	4
SLS 1321	Career Skills and Portfolio Development	2
	Total Quarter Credit Units:	75

<sup>\*</sup> General education requirement



# **PHARMACY TECHNICIAN (PHT1)**

Diploma Program 48-54 weeks – 49 credit units

The Pharmacy Technician program is designed to provide students with a broad academic and clinical background in the field of Pharmacy Technology. The diploma prepares the graduate for an entry-level position in any number of both health care facilities and retail establishments. These include hospitals and medical centers, teaching facilities, outpatient clinics, urgent care centers, and retail and wholesale pharmacies.

**Note:** In addition to the current background check requirements, the State of Oregon is requiring that potential licensees pass a national certification test in order to be licensed by the State. Graduates of the Pharmacy Technician program at Everest College are eligible to take the examinations approved by the Oregon Board of Pharmacy.

Course Number	Course Title	Quarter Credit Units
SCHOOL CORE R	REQUIREMENTS	·
OST 1149L	Keyboarding	2
SLS 1321	Career Skills and Portfolio Development	2
MAJOR CORE RE	QUIREMENTS	·
BSC 1085	Anatomy and Physiology I	4
BSC 1086	Anatomy and Physiology II	4
HSA 1529	Diseases of the Human Body	4
HSC 1527	Medical Terminology	4
MEA 2244	Pharmacology	4
PTN 1702	Administration of Medication & the History of Pharmacy	4
PTN 1703	Pharmaceutical Calculations	4
PTN 1704	Professional Aspects of Pharmacy Technology	4
PTN 1733C	Pharmacy Operations	4
PTN 1740	Externship	5
PTN 1780C	Administrative Aspects of Pharmacy	4
_	Total Quarter Credit Units:	49



#### **BUSINESS**

Associate of Applied Science Degree 24 months – 96 credit units

The **Associate of Applied Science Business** program is offered for those students whose career goals require a broad knowledge of the functional areas of business. All students will take coursework in the areas of accounting, general business, management, marketing, human resources, computer applications, and business law. In addition, students will choose an area of concentration that will comprise the balance of the courses in the major. The following describes each area of concentration.

#### **Business Administration**

The Business Administration concentration focuses on the structure, function, and procedures of standard business operations. The program prepares students for a variety of entry-level positions in areas such as sales, office supervision, and small business management.

#### Management

The Management concentration focuses on the fundamental business management principles utilized by today's businesses. The graduate of this program will be prepared for entry-level positions in supervisory roles in business, industry, and government.

#### Marketing

The concentration in Marketing is designed to provide students with a basic marketing background to prepare for entry-level positions in business, industry, and government.

Course Number	Course Title	Quarter Credit Units
SCHOOL CORE R	EQUIREMENTS	'
CGS2060C	Computer Applications	4
OST2335*	Business Communications	4
SLS1105	Strategies for Success	4
SLS1321	Career Skills and Portfolio Development	2
Choose 8 appropr	iate credit units from the following list:	
CGS2501C	Applied Word Processing	4
CGS 2573C	Applied Spreadsheets	4
LIS2004	Introduction to Internet Research	2
MTB1103	Business Mathematics	4
OST1149L	Keyboarding	2
	TOTAL SCHOOL CORE CREDITS	22
MAJOR CORE RE	QUIREMENTS: ALL CONCENTRATIONS	
APA2111	Principles of Accounting I	4
APA2121	Principles of Accounting II	4
BUL2131	Applied Business Law	4
MAN1030	Introduction to Business	4
MAN2021	Principles of Management	4
MAN2300	Introduction to Human Resources	4
MANP2501	Senior Capstone Experience	4
MAR1011	Introduction to Marketing	4
And one of the fol	lowing 4 concentrations:	
ADDITIONAL MAJ	OR CORE REQUIREMENTS: BUSINESS ADMINISTRA	TION CONCENTRATION
FIN1103	Introduction to Finance	4
MAR2305	Customer Relations and Servicing	4
Choose 2 of the fo	llowing courses:	
ACG2021	Introduction to Corporate Accounting	4
ACG2178	Financial Statement Analysis	4
SBM2000	Small Business Management	4

	TOTAL MAJOR CORE CREDITS	48
OR		
ADDITIONAL MA	JOR CORE REQUIREMENTS: MANAGEMENT CONCENTRATION	
FIN1103	Introduction to Finance	4
MAN2604	Introduction to International Management	4
MAR2305	Customer Relations and Servicing	4
SBM2000	Small Business Management	4
	TOTAL MAJOR CORE CREDITS	48
OR		
ADDITIONAL MA	JOR CORE REQUIREMENTS: MARKETING CONCENTRATION	
MAR2141	Introduction to International Marketing	4
MAR2320	Advertising	4
MAR2720	Marketing on the Internet	4
SBM2000	Small Business Management	4
	TOTAL MAJOR CORE CREDITS	48
GENERAL EDUCA	ATION REQUIREMENTS	
ENC1101 *	Composition I	4
ENC1102 *	Composition II	4
EVS1001	Environmental Science	4
MAT1033	College Algebra	4
PSY2012	General Psychology	4
SLS1505	Basic Critical Thinking	2
SPC2017	Oral Communications	4
	TOTAL QUARTER CREDIT UNITS:	26
	* 9 credits Oregon approved writing courses	
TOTAL QUARTER	R CREDIT UNITS REQUIRED FOR GRADUATION	96



# **CRIMINAL JUSTICE (LJA)**

Associate of Applied Science Degree From: 72-96 weeks – 96 credit units To: 24 Months – 96 credit units

The Criminal Justice program includes a comprehensive study of the national criminal justice system, correctional organizations, and law enforcement agencies. Students learn the nature and extent of crime and delinquency and the cause and explanation of criminal behavior. Additional areas of study include rules of evidence, basic investigative techniques and the philosophy of criminal law. The Criminal Justice program is designed to prepare graduates for entry-level career opportunities in probation, corrections, law enforcement and/or security.

Course Number	Course Title	Quarter Credit Units
SCHOOL CORE F	REQUIREMENTS	•
CGS2060C	Computer Applications	4
EN120*	Business Communications	4
SLS1105	Strategies for Success	4
SLS1321	Career Skills and Portfolio Development	2
	TOTAL QUARTER CREDIT UNITS	14
MAJOR CORE RE	QUIREMENTS	·
BUL2131	Applied Business Law	4
CCJ1017	Criminology	4
CCJ1020	Introduction to Criminal Justice	4
CCJ1910	Career Choices in Criminal Justice	4
CCJP2288	Spanish for the Criminal Justice Professional	4
CCJ2358	Criminal Justice Communications	4
CCJ2679	Introduction to Victims Advocacy	4
CCJ2943	Current Issues in Criminal Justice	4
CJC2000	Introduction to Corrections	4
CJE1600	Criminal Investigations	4
CJE2100	Policing in America	4
CJE2580	Introduction to Interviews and Interrogations	4
CJE2670	Introduction to Forensics	4
CJL2130	Criminal Evidence	4
CJL2134	Criminal Procedure and the Constitution	4
DSC2002	Introduction to Terrorism	4
	TOTAL QUARTER CREDIT UNITS	64
GENERAL EDUC	ATION CORE REQUIREMENTS	'
ENC1101 *	Composition I	4
ENC1102 *	Composition II	4
SLS1505 **	Basic Critical Thinking	2
SPC2017 **	Oral Communications	4
SYG2001 **	Principles of Sociology	4
	TOTAL QUARTER CREDIT UNITS:	18
TOTAL QUARTER	R CREDIT UNITS REQUIRED FOR GRADUATION	96

<sup>\*</sup>Required writing courses for Oregon

<sup>\*\*</sup>General education requirement



MEDICAL ASSISTANT (MA3)
Associate of Applied Science Degree
From: 72-102 weeks – 97 credit units To: 24 Months - 97 credit units

The clinical assistant is trained in medical business office skills and the clinical and laboratory skills necessary to assist the physician in all aspects of patient care, including both front-office and back-office.

Course Number	Course Title	Quarter Credit Units
APA 1114	Office Accounting	4
BSC 1085	Anatomy & Physiology I	4
BSC 1086	Anatomy & Physiology II	4
CGS 2060C	Computer Applications	4
EN 120*	Business Communications	4
ENC 1101 *	Composition I	4
ENC 1102 *	Composition II	4
HC 2941	Medical Assistant Externship	5
HIM 2272	Medical Insurance Billing	4
HSA 1529	Diseases of the Human Body	4
HSA 1550	Medical Law & Ethics	2
HSC 1527	Medical Terminology	4
MEA 1671	Patient Interpersonal Relations	2
MEA 2455	Clinical Lecture A	4
MEA 2456	Clinical Lecture B	4
MEA 2457	Clinical Lecture C	4
MLS 2325	Clinical Lab A	2
MLS 2326	Clinical Lab B	2
MLS 2327	Clinical Lab C	2
MTB 1103	Business Mathematics	4
OST 1149L	Keyboarding	2
OST 2301	Medical Office Practice	4
OST 2614	Medical Transcription	2
PHA 2245	Pharmacology & Medical Math	4
PSY 2012 **	General Psychology	4
SLS 1105	Strategies for Success	4
SLS 1321	Career Skills and Portfolio Development	2
SPC 2017 **	Oral Communications	4
*D : 1 :::	TOTAL QUARTER CREDIT UNITS:	97

<sup>\*</sup>Required writing courses for Oregon
\*\*General education requirement



# **PHARMACY TECHNICIAN**

Associate of Applied Science Degree From: 72-78 weeks – 97 credit units To: 24 Months – 97 credit units

The Pharmacy Technician program is designed to provide students with a broad academic and clinical background in the field of pharmacy technology, coupled with a solid understanding of basic general education concepts. The degree prepares the graduate for an entry-level position in any number of both health care facilities and retail establishments. These include hospitals and medical centers, teaching facilities, out-patient clinics, urgent care centers, and retail and wholesale pharmacies.

**Note:** In addition to the current background check requirements, the State of Oregon is requiring that potential licensees pass a national certification test in order to be licensed by the State. Graduates of the Pharmacy Technician program at Everest College are eligible to take the examinations approved by the Oregon Board of Pharmacy.

Course Number	Course Title	Quarter Credit Units
SCHOOL CORE REQUIREMENTS		
CGS 2060C	Computer Applications	4
MAN 1030	Introduction to Business	4
MAN 2021	Principles of Management	4
OST 1149L	Keyboarding	2
SLS 1105	Strategies for Success	4
SLS 1321	Career Skills and Portfolio Development	2
MAJOR CORE RE	EQUIREMENTS	
BSC 1085	Anatomy & Physiology I	4
BSC 1086	Anatomy and Physiology II	4
HSA 1529	Diseases of the Human Body	4
HSA 2000	Health Care Delivery Systems, Issues, and Transitions	4
HSC 1527	Medical Terminology	4
MAR 2305	Customer Relations and Servicing	4
MEA 2244	Pharmacology	4
PTN 1702	Administration of Medication & the History of Pharmacy	4
PTN 1703	Pharmaceutical Calculations	4
PTN 1704	Professional Aspects of Pharmacy Technology	4
PTN 1733C	Pharmacy Operations	4
PTN 1740	Externship	5
PTN 1780C	Administrative Aspects of Pharmacy	4
GENERAL EDUC	ATION REQUIREMENTS	
EN 120*	Business Communications	4
ENC 1101 *	Composition I	4
ENC 1102 *	Composition II	4
PSY 2012**	General Psychology	4
SPC 2017 **	Oral Communications	4
	Additional Credits	4
	TOTAL QUARTER CREDIT UNITS:	97

<sup>\*</sup>Required writing courses for Oregon

<sup>\*\*</sup>General Education requirements

#### **COURSE DESCRIPTIONS**

#### **COURSE NUMBERING SYSTEM**

This institution uses the following course numbering system:

• 100-2999 - Lower division (first and second year) courses

Students enrolled in diploma and Associate of Applied Science degree programs take courses in the lower division. The letters that must accompany the numbering system normally refer to the course subject matter, such as MAN = management and CIS = computer information systems. The numbers that follow the course prefix increase in sequence to indicate a more in-depth and complex level of the particular subject area.

#### **GENERAL EDUCATION COURSES**

General education within a degree program is designed to create a well-rounded individual with good general knowledge of several areas outside the specific major field of the graduate. The following courses are classified as general education courses:

- ENC 1101 Composition I
- ENC 1102 Composition II
- EVS 1001 Environmental Science
- MAT 1033 College Algebra
- PSY 2012 General Psychology
- SLS 1505 Basic Critical Thinking
- SPC 2017 Oral Communications
- SYG 2000 Principals of Sociology

#### Additional Credits

Additional credits as required by individual programs may include any courses listed in this catalog as long as the student meets all prerequisites.

#### **ACG 2021 Introduction to Corporate Accounting**

**4 Quarter Credits** 

This course defines financial accounting objectives and their relationship to business. Students are introduced to the fundamental principles of accounting and the accounting cycle as it applies to corporations. Prerequisite: APA 2121. Lecture Hrs. 040 Lab Hrs. 000 Other Hrs. 000

#### **ACG 2178 Financial Statement Analysis**

**4 Quarter Credits** 

The basics of financial statement analysis in directing a firm's operations are covered in this course. The student will gain an understanding of how funds are acquired in financial markets and the criteria used by investors in deciding where to place their funds. Prerequisite: ACG2021. Lecture Hrs. 040 Lab Hrs. 000 Other Hrs. 000

#### **APA 1114 Office Accounting**

**4 Quarter Credits** 

This course is designed to introduce the student to basic accounting procedures. A strong emphasis is placed on the payroll phase of accounting. Prerequisite: None. Lecture Hrs. 030 Lab Hrs. 020 Other Hrs. 000

#### APA 2111 Principles of Accounting I

**4 Quarter Credits** 

Accrual accounting based upon generally accepted accounting principles is stressed in this course. Analysis of income statement procedures, computerized accounting applications, and the accounting cycle are highlighted. Prerequisite: None. Lecture Hrs. 040 Lab Hrs. 000 Other Hrs. 000

#### **APA 2121 Principles of Accounting II**

**4 Quarter Credits** 

This course emphasizes accounting theory and applications as they apply to the accounting cycle. Various aspects are explored in depth including cash analysis, bad debt, accounts receivable, notes receivable, accounts payable and payroll, notes payable, inventory coast flow methods and fixed asset allocations, intangible assets, and natural resources. Prerequisite: APA 2111. Lecture Hrs. 040 Lab Hrs. 000 Other Hrs. 000

#### BSC 1085 Anatomy and Physiology I

4 Quarter Credits

This course is a scientific study of the structure of the human body and its parts including relationships and functions of the integumentary, skeletal, muscular, nervous system, special senses and the endocrine systems. Prerequisite: None. Lecture Hours: 040 Lab Hours: 000 Other Hours: 000.

#### **BSC 1086 Anatomy and Physiology II**

**4 Quarter Credits** 

This course is a study of the structure of the human body and its parts including relationships and functions of the cardiovascular, lymphatic, respiratory, digestive, urinary and reproductive systems. Prerequisite: None. Lecture Hours: 040 Lab Hours: 000 Other Hours: 000.

### **BUL 2131 Applied Business Law**

**4 Quarter Credits** 

This course is designed to provide the student with information on the essentials of the nature of law and the functions of the judicial system in the business environment. An overview of legal characteristics of a sole proprietorship, partnerships, and corporations are discussed. Prerequisite: None. Lecture Hrs. 040 Lab Hrs. 000 Other Hrs. 000

#### **CCJ 1017 Criminology**

**4 Quarter Credits** 

The study of crime and causes of crime, the types of crime, and crime prevention strategies and society's response to crime. Prerequisite: None, Lecture Hrs. 040 Lab Hrs. 000 Other Hrs. 000

#### **CCJ 1020 Introduction to Criminal Justice**

**4 Quarter Credits** 

This course provides an overview and introduction to criminal justice. Focus on the nature of crime, law and criminal justice, the Police and Law Enforcement, the makeup of the courts, the adjudication system, the issues facing police, corrections, and a review of the nature and history of the juvenile justice system. Prerequisite: None. Lecture Hrs. 040 Lab Hrs. 000 Other Hrs. 000

#### **CCJ 1910 Career Choices in Criminal Justice**

**4 Quarter Credits** 

This course provides an overview of employment in the criminal justice field. Topics include careers in criminal justice, the economy and job market, professional skills required to work in the criminal justice field, the culture of law enforcement, and the political nature of the criminal justice system. Prerequisite: CCJ 1020. Lecture Hrs. 040 Lab Hrs. 000 Other Hrs. 000

#### **CCJP2288 Spanish for the Criminal Justice Professional**

4 Quarter Credits

This course provides criminal justice professionals with a fundamental communication skill set in the Spanish language. Students will address Spanish phrases and terms that will enhance the ability to respond to emergencies and function in other justice related environments. Prerequisite: None. Lecture Hrs. 040 Lab Hrs. 000 Other Hrs. 000

#### **CCJ 2358 Criminal Justice Communications**

**4 Quarter Credits** 

This course will introduce the students to proper communication techniques within the community and the law enforcement environment. Interviewing techniques; written communication, report writing; and testimony will be a part of this course. Prerequisite: None. Lecture Hrs. 040 Lab Hrs. 000 Other Hrs. 000

#### **CCJ 2679 Introduction to Victims Advocacy**

**4 Quarter Credits** 

This course examines criminal victimization in the United States. The topics include the historical treatment of victims of crime, the character and extent of modern criminal victimization, the nature of victimization experience, victim treatment at the hands of the criminal justice system. Prerequisite: CCJ 1020. Lecture Hrs. 040 Lab Hrs. 000 Other Hrs. 000

#### **CCJ 2943 Current Issues in Criminal Justice**

4 Quarter Credits

This course presents an analysis of significant issues confronting modern day criminal justice practitioners including critical concepts of law enforcement, the courts, corrections, and juvenile justice. Prerequisite: CCJ 1020. Lecture Hrs. 040 Lab Hrs. 000 Other Hrs. 000

# **CEN 1056C Project Development**

2 Quarter Credits

This course prepares students to administer and participate in effective project development. Emphasis will be on people, planning, processes, and communication. Students will work in teams to define project objectives, schedule, budget, and accomplish project objectives on time and on budget. Prerequisites: None. Lecture Hrs. 020 Lab Hrs. 000 Other Hrs. 000.

#### **CENP 2345C Network Security**

**4 Quarter Credits** 

This course covers the fundamentals of security in networks and focuses on the implementation of security strategies and the configuration, maintenance, monitoring and troubleshooting of the available security features. Through a combination of lectures and hands-on labs, students learn how to plan and deploy secure communications for wireless networks, and remote applications. Prerequisite: CTS 2303C, CTS 2383C and CNT 2400C . Lecture hours: 030. Lab hours: 020. Other hours: 000.

#### CET 1605C Network Routing I

**4 Quarter Credits** 

This course introduces students to internetworking using software and hardware developed by Cisco Systems Inc. Through a combination of lectures and hands-on labs, students will learn about a variety of topics related to network computing. Network architecture, network protocols, IP addressing, subnetting, the Cisco Router User Interface, switching technologies and the IP routing process are covered. Prerequisite: CNT 1003C. Lecture hours: 030. Lab hours: 020. Other hours: 000.

#### **CET 2607C Network Routing II**

**4 Quarter Credits** 

This course expands upon the topics covered in Network Routing I to enable the student to gain knowledge and experience with the design, installation, and configuration of networks in a business environment. Topics to be covered include Virtual LANs, WAN protocols, and managing a Cisco internetwork. Prerequisite: CET 1605C. Lecture hours: 030. Lab hours: 020. Other hours: 000.

#### **CGS 2060C Computer Applications**

**4 Quarter Credits** 

This course introduces the essential concepts necessary to make effective use of the computer. Students achieve an understanding of what a computer can do, how it works, and how it can be used to create documents using word processing and spreadsheet applications for business and personal use. Prerequisite: none. Lecture Hrs. 030 Lab Hrs. 020 Other Hrs. 000

#### **CGS 2501C Applied Word Processing**

**4 Quarter Credits** 

This course covers the various techniques used in intermediate to advanced word processing. Emphasis will be placed on using and creating templates, developing multi-page documents, building forms, and working with charts and diagrams. In addition, students will learn document collaboration techniques and customization with macros. Prerequisite: CGS 2060C. Lecture Hrs: 030 Lab Hrs: 020 Other Hrs: 000

#### **CGS 2573C Applied Spreadsheets**

**4 Quarter Credits** 

This course covers the various techniques used in developing spreadsheet applications for business information tracking and analysis. Course topics include using formulas, employing creative formatting, and using charts. Additional skills coverage includes use of graphics, developing pivot tables, and managing lists. Prerequisite: CGS 2060C. Lecture Hrs: 030 Lab Hrs: 020 Other Hrs: 000

#### **CJC 2000 Introduction to Corrections**

**4 Quarter Credits** 

This course will examine an overview of the history of corrections and punishment in America with a review of the correctional process including: probation, intermediate sanctions, restorative justice, imprisonment and the death penalty. The organization, management and operation of correctional facilities, inmate life and environment will be examined, including the legal foundation of prisoners' rights. Prerequisite: None. Lecture Hrs. 040 Lab Hrs. 000 Other Hrs. 000

#### **CJE 1600 Criminal Investigations**

**4 Quarter Credits** 

Basic investigative techniques, taking witness statements, interviews and reports are covered. An overview of police procedures is also included. Prerequisite: None. Lecture Hrs. 040 Lab Hrs. 000 Other Hrs. 000

### CJE 2100 Policing in America

**4 Quarter Credits** 

This course provides a solid foundation by tracking the historical development of policing in America from its English roots to the first organized municipal police departments in the 1830s. It describes various federal law enforcement organizations and how they relate to state and local police. There is examination of the police subculture, explanation of the manner in which police agencies are organized and managed, community policing and problem solving, patrol and criminal investigations, impact of technology on police and discussion of the future. Prerequisite: CCJ 1020. Lecture Hrs. 040 Lab Hrs. 000 Other Hrs. 000

#### CJE 2580 Introduction to Interviews and Interrogations

4 Quarter Credits

Interviews and interrogation focuses on techniques and philosophies of conducting human communication in a criminal justice or legal environment in which the goal is to obtain accurate information. Students will learn and apply specialized techniques and approaches to interviews and interrogations as well as legal implications based on a variety of situations. Obtaining eyewitness information in an investigative environment is also discussed. Prerequisite: None. Lecture Hrs. 040 Lab Hrs. 000 Other Hrs. 000

#### **CJE 2670 Introduction to Forensics**

**4 Quarter Credits** 

This course will explore and explain the application of applied science to those criminal and civil matters that are investigated by various agencies. Prerequisite: CCJ 1020. Lecture Hrs. 040 Lab Hrs. 000 Other Hrs. 000

#### **CJL 2130 Criminal Evidence**

**4 Quarter Credits** 

This course focuses on the nature of evidence as it relates to the pretrial and trial process, including: witnesses, hearsay, admissions and confessions, and the exclusionary rule. Emphasis is placed on specific types of evidence: circumstantial, documentary, physical, documentary and recorded. Prerequisite: CCJ 1020. Lecture Hrs. 040 Lab Hrs. 000 Other Hrs. 000

#### **CJL 2134 Criminal Procedure and the Constitution**

4 Quarter Credits

There will be a discussion of the Constitutional aspects of criminal procedure. The student will learn procedural aspects of the criminal system from arrest or summons through pretrial motions, trial, post-conviction and appellate processes. A study of the Constitution at work in the court system with current applications. Prerequisite: None. Lecture Hrs. 040 Lab Hrs. 000 Other Hrs. 000

#### CTS 1327C Network Operating Systems - Client

**4 Quarter Credits** 

This course covers the essential topics necessary to enable students to set up and support the client side of a network operating system. Students build real world support skills by working via lessons and hands-on labs to gain practical experience with installing, administering, and troubleshooting a network operating system desktop environment. Prerequisite: CNT 1003C. Lecture hours: 030. Lab hours: 020. Other hours: 000

#### CTS 1334C Network Operating Systems – Server

4 Quarter Credits

This course covers the essential topics necessary to enable students to set up and support the server side of a network operating system. Students build real world support skills by working via lessons and hands-on labs to gain practical experience with installing, administering and troubleshooting a network server. Prerequisite: CNT 1003C. Lecture hours: 030. Lab hours: 020. Other hours: 000

#### CTS 2303C Network Directory Services

**4 Quarter Credits** 

This course provides the students with the steps necessary to plan, configure, and administer an Active Directory infrastructure. Topics include management methods for a large-scale network directory, group policies, active directory replication, and database maintenance. Prerequisite: CNT1003C. Lecture hours: 030. Lab hours: 020. Other hours: 000.

#### **DSC 2002 Introduction to Terrorism**

**4 Quarter Credits** 

Students in this course gain a valuable overview of terrorism: its history, current activities, and projected future. Topics include: domestic and international terrorism, terrorist training, weapons of mass destruction, defenses against terrorism, legal aspects, and the impact of the media. Prerequisite: None. Lecture Hrs. 040 Lab Hrs. 000 Other Hrs. 000

#### **EN 120 Business Communications**

**4 Quarter Credits** 

This course is designed to provide a comprehensive review of English grammar as it is applied to communications in the business setting. Practice in perfecting written skills is provided. Prerequisite: None. Lecture hours: 040. Lab hours: 000. Other hours: 000.

#### **ENC 1101 Composition I**

**4 Quarter Credits** 

This course provides instruction and practice in expository writing and emphasizes grammatical and mechanical accuracy and proper essay form. Emphasis is placed on clarity, logical organization, unity, and coherence of central idea and supporting material. Prerequisite: None. Lecture hours: 040. Lab hours: 000. Other hours: 000.

#### **ENC 1102 Composition II**

**4 Quarter Credits** 

This course builds on the foundation of the written communication skills developed in Composition I. It further develops the students' skills in composing essays and other written communication, including the documented research paper. Prerequisite: ENC1101. Lecture hours: 040. Lab hours: 000. Other hours: 000.

#### **ENG 1000 Business English**

4 Quarter Credits

This course offers a thorough review of grammar and sentence structure and an overview of the sentence with focus on nouns, pronouns, verbs, adjectives, adverbs, prepositions, conjunctions, and interjections. Prerequisite: None. Lecture hours: 040. Lab hours: 000. Other hours: 000.

#### **EVS 1001 Environmental Science**

**4 Quarter Credits** 

This non-laboratory course introduces students to environmental issues through an understanding of the interrelationships of humans and their planet. Attention is focused on ecosystems, pollution, energy, and improvement or prevention of problems. Environmental concerns are explored through readings, research, and discussion. Prerequisite: None. Lecture hours: 040. Lab hours: 000. Other hours: 000.

#### **FIN 1103 Introduction to Finance**

4 Quarter Credits

This course is a survey of the financial considerations encountered during life, including purchases, credit, banking, taxes, insurance, investments, retirement, and estate planning. Prerequisite: None. Lecture hours: 040. Lab hours: 000. Other hours: 000.

#### **HC 2941 Medical Assistant Externship**

**5 Quarter Credits** 

This course is 160 hours of unpaid, supervised, practical in-service in a medical office or clinic in which the student practices direct application of all administrative and clinical functions of the medical assistant. All classes required for Medical Core Requirements must be completed prior to enrollment. Lecture hours: 000. Lab hours: 000. Other hours: 160.

# HIM 2272 Medical Insurance Billing

**4 Quarter Credits** 

This course will train the student in the major medical insurance and claims forms processing. It will include information on national and other common insurance plans, as well as claim form completion and ICD and CPT coding. Problem solving and managed care systems will also be discussed. Prerequisite: HSC1527. Lecture hours: 040. Lab hours: 000. Other hours: 000.

### **HSA 1529 Diseases of the Human Body**

**4 Quarter Credits** 

This course provides a study of the human body's diseases and disorders, including signs, symptoms, etiology, diagnosis, and treatment. Prerequisite: BSC 1085 and BSC 1086. Lecture Hours: 040 Lab Hours: 000 Other Hours: 000

#### **HSA 1550 Medical Law & Ethics**

2 Quarter Credits

This course is designed to cover medical jurisprudence and medical ethics. Legal aspects of office procedures are covered, including a discussion of various medical/ethical issues in today's medical environment. Prerequisite: None, Lecture hours: 020, Lab hours: 000, Other hours: 000.

### HSA 2000 Health Care Delivery Systems, Issues, and Transitions

**4 Quarter Credits** 

This course is designed to provide the student with an overview of current health care professions, including career and labor market information. Additional topics covered include health care delivery systems, health organization structure, patient rights and quality of care, workplace behavior in health care, and decision making in the health care environment. Prerequisite: None. Lecture hours: 040. Lab hours: 000. Other hours: 000.

#### **HSC 1527 Medical Terminology**

**4 Quarter Credits** 

This course presents a study of basic medical terminology. Prefixes, suffixes, word roots, combining forms, special endings, plural forms, abbreviations, and symbols are included in the content. A word building, systems approach is used to learn word parts for constructing or analyzing new terms. Emphasis is placed on spelling, definition, usage, and pronunciation. Abbreviations are introduced as related terms are presented with each unit. Prerequisite: None. Lecture hours: 040 Lab hours: 000. Other hours: 000.

### LIS 2004 Introduction to Internet Research

2 Quarter Credits

This course provides instruction on the basic use of the Internet and the use of search engines. Students will have hands-on access to the Internet. Prerequisite: None. Lecture Hrs: 010 Lab Hrs: 020 Other Hrs: 000

# MAN 1030 Introduction to Business (formerly known as Introduction to Business Enterprise)

**4 Quarter Credits** 

This course is an introduction to the terminology, functions, and procedures related to the organization and operation of a business enterprise as an institution in an economic society. Particular emphasis is given to accounting, ownership, human resources, marketing, and managerial functions within the business enterprise. Prerequisite: None. Lecture hours: 040. Lab hours: 000. Other hours: 000.

#### **MAN 2021 Principles of Management**

**4 Quarter Credits** 

This course covers an analysis of fundamental management principles integrated with concepts of the behavioral sciences. Management processes, resources, and organizational structure are introduced. Prerequisite: None. Lecture hours: 040. Lab hours: 000. Other hours: 000.

### MAN 2031 Let's Talk Business

2 Quarter Credits

Designed to provide opportunities through reading, discussions, and exercises for students to improve their proficiency as communicators in business environments. Prerequisites: None. Lecture Hrs. 020 Lab Hrs. 000 Other Hrs. 000

#### MAN 2300 Introduction to Human Resources

**4 Quarter Credits** 

This course is an introduction to the workings of the human resources aspect of a business operation. It includes a discussion of wage and salary considerations, performance evaluations, benefits, employee hiring and firing, and policy and procedure implementation. Prerequisite: None. Lec. Hrs. 040 Lab Hrs. 000 Other Hrs. 000

#### **MAN 2604 Introduction to International Management**

4 Quarter Credits

A comparative study of international management thoughts and practices with special attention to the transferability of these practices across borderlines. Prerequisites: None. Lecture Hrs: 40. Lab Hrs: 0. Other Hrs: 0

#### **MANP 2501 Senior Capstone Experience**

**4 Quarter Credits** 

This course, to be taken within the student's last 24 credits, utilizes a portfolio approach to help document their academic achievements and knowledge acquired from their other business and management courses. This capstone course is a culminating experience in which students, through the development of a professional development portfolio, demonstrate attainment of core business competencies, and connect theory and application in preparation for entry into their chosen career. Lecture Hours: 30.0 Lab Hours: 20.0 Other Hours: 000

#### MAR 1011 Introduction to Marketing

**4 Quarter Credits** 

This course deals with the distribution of goods from producer to consumer and covers such topics as characteristics of markets for consumer goods, marketing functions and the organizations that perform them, marketing methods and techniques, price policies and the cost of marketing. Prerequisite: None. Lecture hours: 040. Lab hours 000. Other hours: 000

#### MAR 2141 Introduction to International Marketing

**4 Quarter Credits** 

This course examines the basic principles of marketing as an international environment. Major areas of the cultural, political and economic environments affecting multinational marketing management are reviewed for analysis of international marketing problems. Prerequisite: MAR1011. Lecture hours: 040. Lab hours 000. Other hours: 000

#### MAR 2305 Customer Relations and Servicing

**4 Quarter Credits** 

4 Quarter Credits

This course explores the basic functions relating to customers on a one-on-one basis. It teaches the people skills needed to work with people to enhance the company, its public image, and satisfy the client or customer. Prerequisite: None. Lecture hours: 040. Lab hours: 000. Other hours: 000.

# MAR 2320 Advertising

A study of the principles and institutions involved in mass selling techniques. The student is introduced to the role of advertising as a sales and communications tool for business. Prerequisite: None. Lecture hours: 040. Lab hours: 000. Other hours: 000.

#### MAR 2720 Marketing on the Internet

**4 Quarter Credits** 

A study of the use of the Internet as a marketing and advertising medium. A study of the types of businesses and services utilizing the medium, as well as the advantages of doing business on the Internet. Prerequisite: MAR 1011. Lec. Hours: 30. Lab hours: 20. Other hours: 000.

#### MAT 1033 College Algebra

4 Quarter Credits

The algebra of linear and quadratic equations, graphing, functions, inequalities, rational expressions, radicals, and system of equations. Emphasis is placed on critical thinking and problem-solving skills. Prerequisite: None. Lecture hours: 040. Lab hours: 000. Other hours: 000.

#### **MEA 1671 Patient Interpersonal Relations**

2 Quarter Credits

This course will encompass the nonverbal and verbal therapeutic communications skills needed to deal effectively with physicians, patients, family members, and other health professionals. The course will also aid the student in developing appropriate techniques in dealing with change within the medical environment. Prerequisite: None. Lecture hours: 020. Lab hours: 000. Other hours: 000.

### **MEA 2244 Pharmacology**

**4 Quarter Credits** 

Various aspects of clinical pharmacology will be discussed, including a study of the various medications currently prescribed for the treatment of illnesses and diseases based on a systems method. Prerequisite: None. Lecture hours: 040. Lab hours: 000. Other hours: 000.

#### MEA 2455 Clinical Lecture A

4 Quarter Credits

This course focuses on universal precautions in the medical environment, including understanding of bloodborne pathogens, HIV/AIDS, infection control, collection and handling of specimens and an introduction to microbiology. In addition, the student will gain proficiency in medical asepsis and infection control in a simulated setting. Common minor surgery techniques and aftercare will be discussed. Also covered will be emergency medical procedures. Prerequisite: HSC 1527. Lecture hours: 040. Lab hours: 000. Other hours: 000.

#### MEA 2456 Clinical Lecture B

4 Quarter Credits

This course is designed to present the theories and principles of patient care, including vital signs, physical and specialty exams, and electrocardiograms. Prerequisites: MLS 2325. Lecture hours: 040 Lab hours: 000. Other hours: 000.

#### MEA 2457 Clinical Lecture C

**4 Quarter Credits** 

This course will introduce the student to the theories and practices related to common procedures and tests performed in a physician's office laboratory. These will include CLIA regulations, normal results, and quality control, injection techniques and blood and urine collection. Prerequisites: MLS 2325. Lecture hours: 040. Lab hours: 000. Other hours: 000.

#### MLS 2325 Clinical Lab A

2 Quarter Credits

This course is designed to acquire and practice the skills discussed in Clinical Lecture A. Prerequisite: HSC 1527. Lecture hours: 000. Lab hours: 040. Other hours: 000.

#### MLS 2326 Clinical Lab B

2 Quarter Credits

This course is designed to acquire and practice the skills discussed in Clinical Lecture B. Prerequisites: MEA 2455, MLS 2325. Lecture hours: 000. Lab hours: 040. Other hours: 000.

#### MLS 2327 Clinical Lab C

2 Quarter Credits

This course is designed to acquire and practice the skills discussed in Clinical Lecture C. Prerequisites: MEA2455, MLS 2325. Lecture hours: 000. Lab hours: 040. Other hours: 000.

#### MTB 1103 Business Mathematics

**4 Quarter Credits** 

This course presents a comprehensive review of computational skills as they apply to the business world. Topics include fractions, decimals, banking and credit card transactions, equations, percents, discounting process (trade and cash), markups and markdowns, simple and compound interest, and payroll functions. Prerequisite: None. Lecture hours: 040. Lab hours: 000. Other hours: 000.

# **OST 1149L Keyboarding**

2 Quarter Credits

This course is designed to familiarize the student with basic keyboarding and develop minimum typing skills. Prerequisite: None, Lecture hours: 000, Lab hours: 040, Other hours: 000.

#### **OST 2301 Medical Office Practice**

**4 Quarter Credits** 

This course introduces the student to the administrative functions of the medical office or clinic. Emphasis is placed on communications, scheduling, medical records, documentation, and filing. In addition, telephone techniques and etiquette will be covered. Manual and computerized bookkeeping is also covered. Prerequisite: CGS 2060C, Lecture hours: 030, Lab hours: 020, Other hours: 000.

#### **OST 2335 Business Communications**

**4 Quarter Credits** 

Practical written communications skills for business are studied in this advanced course. This course includes the mechanics and principles of effective letter writing and methods of researching and compiling reports. Focus is on a better understanding of writing styles appropriate to the business world. Prerequisite: ENC1102. Lecture Hrs. 040 Lab Hrs. 000 Other Hrs. 000

#### **OST 2614 Medical Transcription**

2 Quarter Credits

This course is designed to provide the student with a working knowledge of medical transcription. Medical reports will be transcribed from individual case studies, each of which relates to a patient with a specific medical problem. The medical reports will include patient history, physical examinations, radiology, operative reports, pathology, requests for consultation, and discharge summaries. Prerequisites: HSC1527, CGS 2060C. Lecture hours: 000. Lab hours: 040. Other hours: 000.

#### PHA 2245 Pharmacology & Medical Math

**4 Quarter Credits** 

This course will include a study of the various medications prescribed for the treatment of illness and diseases including uses, side effects, and precautions. The course is designed to include dosage calculations, legal aspects of pharmacology, and an introduction to prescriptions and drug administration. Prerequisites: BSC 1085, BSC 1086, MAT 1033. Lecture hours: 040. Lab hours: 000. Other hours: 000.

### **PSY 2012 General Psychology**

**4 Quarter Credits** 

This course is designed to provide students with a general understanding of the general principles of psychology and theories underlying modern psychology. Prerequisites: None. Lecture hours: 040. Lab hours: 000. Other hours: 000

#### PTN 1702 Administration of Medication and the History of Pharmacy

**4 Quarter Credits** 

This course is designed to provide the student with an overall understanding and orientation to the field of pharmacy technology. Included in the course is an overview and historical development of pharmacy and health care, organizational structure and function of the hospital, an introduction to home health care and long-term care, an overview of regulatory standards in pharmacy practice, and law and ethics as it relates to the profession of pharmacy. Prerequisites: None. Lecture hours: 040. Lab hours: 000. Other hours: 000.

#### **PTN 1703 Pharmaceutical Calculations**

4 Quarter Credits

In this course, students will be introduced to pharmaceutical calculations. Subjects covered include systems of measurements and conversions between each, actual pharmaceutical calculations of drug dosages, and working with compounds, admixtures, and parenteral and IV medications. Prerequisites: None. Lecture hours: 030. Lab hours: 020. Other hours: 000.

# PTN 1704 Professional Aspects of Pharmacy Technology

**4 Quarter Credits** 

This course is designed to introduce the student to the professional aspects of working in pharmacy technology. Subjects covered include pharmaceutical terminology and medical abbreviations, pharmaceutical dosage forms, and a review of basic mathematics and introduction to pharmaceutical calculations. Prerequisites: None. Lecture hours: 030. Lab hours: 020. Other hours: 000.

### **PTN 1733C Pharmacy Operations**

**4 Quarter Credits** 

In this course, emphasis is placed on the role and responsibilities of the pharmacy technician, as well as a study of general operations of pharmacies at different settings. Subjects covered include safety in the workplace, using computers in the pharmacy, communications and interpersonal relations within the pharmacy, drug distribution process, pharmacy environments, including ambulatory and institutional pharmacy practice, and fundamentals of reading prescriptions, and infection control in the pharmacy. Prerequisites: None. Lecture hours: 024. Lab hours: 032. Other hours: 000.

#### PTN 1740 Externship 5 Quarter Credits

This 160-hour course is designed to provide the student with supervised, practical hands-on and observational experiences in the working pharmacy. Students will be expected to gain experiences in either a hospital pharmacy or a community (retail) pharmacy. Students will gain exposure to "on-the-job" experiences and training in the pharmacy setting and practice of skills and gaining experiences in all aspects of drug preparation and distribution utilized by participating sites. Prerequisite: Completion of Didactic Program. Lecture hours: 000. Lab hours: 000. Other hours: 160

### PTN 1780C Administrative Aspects of Pharmacy

4 Quarter Credits

This course is designed to provide the student with an overall understanding of the administrative aspects and hands-on applications involved in working in a pharmacy. Included in this course is use of policy and procedures manuals, materials management of pharmaceuticals, the pharmacy formulary system, computer applications in drug-use control, receiving and processing medication orders and medications errors, preparation and utilization of patient profiles, handling medications, storage and delivery of drug products, records management and inventory control, and compensation and methods of payment for pharmacy services. Prerequisites: None. Lecture hours: 030. Lab hours: 020. Other hours: 000.

#### SBM 2000 Small Business Management

4 Quarter Credits

This course acquaints the student with principles of small business management. It introduces tools needed for effective planning, organizing, directing and controlling of small business ownership. The course helps to prepare the student for management and/or ownership of a small business. Prerequisites: None. Lecture hours: 040. Lab hours: 000. Other hours: 000.

# **SLS 1105 Strategies for Success**

**4 Quarter Credits** 

This course is designed to equip students for transitions in their education and life. The course includes introduction to the school and its resources, study skills, and personal resource management skills. Students will be actively involved in learning and integrating practical applications to promote success. Prerequisite: None. Lecture Hrs. 040 Lab Hrs. 000 Other Hrs. 000

SLS 1321 Career Skills and Portfolio Development (formerly known as Career Skills)

2 Quarter Credits

A course designed to assist the student with personal and professional development for successful employment with a concentration on developing a positive self-image, assessing competitiveness strengths, career expectations, learning job search techniques, in addition to written skills and current resume' preparation. Prerequisites: None. Lecture hours: 020. Lab hours: 000. Other hours: 000.

#### **SLS 1505 Basic Critical Thinking**

2 Quarter Credits

This course introduces the students to the concepts of critical thinking. Topics covered include self critique and understanding, fair-minded thinking, the levels of thinking, the parts and standards for thinking, and developing ethical and strategic thinking. Students will examine effective ways to think more critically, and will apply these tools in course assignments. Prerequisites: None. Lecture Hrs. 020 Lab Hrs. 000 Other Hrs. 000

## **SPC 2017 Oral Communications**

**4 Quarter Credits** 

This course is designed to develop the student's ability to communicate effectively. Emphasis is placed upon the basic elements of communication in order to strengthen the student's interpersonal and professional speaking skills. Prerequisites: None. Lecture hours: 040. Lab hours: 000. Other hours: 000.

#### **SYG2001 Principles of Sociology**

**4 Quarter Credits** 

A study of cultural heritage, of the cultural influence of human nature and personality, and of social interaction. Prerequisites: None. Lecture Hrs. 040 Lab Hrs. 000 Other Hrs. 000

#### ZENITH EDUCATION GROUP

#### The following schools are owned by Zenith Education Group:

#### **Everest College**

- Arlington (Mid Cities), TX (additional location of Everest College, Springfield, MO)
- Aurora, CO (additional location of Everest College, Thornton, CO)
- Atlanta West, GA (branch of Everest Institute, Southfield, MI)
- Bremerton, WA (main campus)
- Chesapeake, VA (additional location of Everest College, Newport News, VA)
- Colorado Springs, CO (main campus)
- Dallas, TX (additional location of Everest College, Portland, OR)
- Everett, WA (additional location of Everest College, Bremerton, WA)
- Fort Worth South, TX (additional location of Everest College, Colorado Springs, CO)
- Henderson, NV (main campus)
- Kansas City, MO (additional location of Everest University, Pompano Beach)
- Newport News, VA (main campus)
- Portland, OR (main campus)
- Renton, WA (main campus)
- Seattle, WA (main campus)
- Springfield, MO (main campus)
- Tacoma, WA (additional location of Everest College, Bremerton, WA)
- Thornton, CO (main campus)
- Vancouver, WA (additional location of Everest College, Portland, OR)
- Woodbridge, VA (additional location of Everest College, Seattle, WA)

#### **Everest Institute**

- · Austin, TX (branch of Everest Institute, Southfield, MI)
- Dearborn, MI (branch of Everest Institute, Southfield, MI)
- Detroit, MI (branch of Everest Institute, Southfield, MI)
- Gahanna, OH (branch of Everest Institute, Southfield, MI)
- Houston (Bissonnet), TX (branch of Everest College, Renton, WA)
- Houston (Greenspoint), TX (branch of Everest Institute, San Antonio, TX)

- Houston (Hobby), TX (branch of Everest Institute, San Antonio, TX)
- Jonesboro, GA (branch of Everest Institute, Southfield, MI)
- Marietta, GA (branch of Everest Institute, Southfield, MI)
- Norcross, GA (branch of Everest Institute, Southfield, MI)
- Pittsburgh, PA (main campus)
- Portland (Tigard), OR (additional location of Everest College, Seattle, WA)
- San Antonio, TX (main campus)
- Southfield, MI (main campus)
- South Plainfield, NJ (branch of Everest Institute, Southfield, MI)

#### **Everest University**

- Tampa (Brandon), FL (additional location of Everest University North Orlando, FL)
- Jacksonville, FL (additional location of Everest University, North Orlando, FL)
- Lakeland, FL (additional location of Everest University, North Orlando, FL)
- Largo, FL (additional location of Everest University, North Orlando, FL)
- Melbourne, FL (additional location of Everest University, North Orlando, FL)
- North Orlando, FL (main campus)
- Orange Park, FL (additional location of Everest University, North Orlando, FL)
- Pompano Beach, FL (additional location of Everest University, North Orlando, FL)
- South Orlando, FL (additional location of Everest University, North Orlando, FL)
- Tampa, FL (additional location of Everest University, North Orlando, FL)

#### WyoTech

- Blairsville, PA (branch of WyoTech, Laramie, WY)
- Davtona Beach, FL (main campus)
- Laramie, WY (main campus)

# STATEMENT OF OWNERSHIP

This campus is owned and operated by Zenith Education Group, Inc. (Zenith), a Delaware nonprofit corporation. Zenith's sole member is ECMC Group, Inc., a Delaware nonprofit corporation. Corporate offices for Zenith and ECMC Group are located at:

1 Imation Place Building 2 Oakdale, MN 55128

ECMC Group		
Directors	Officers	
John DePodesta, Chair	David Hawn, President and CEO	
Gary Cook	Greg Van Guilder, Chief Financial Officer and Treasurer	
Roberta Cooper Ramo	Dan Fisher, General Counsel and Corporate Secretary	
David Hawn		
I. King Jordan		
James McKeon		
Jack O'Connell		
Maurice Salter		
	Zenith Education Group	
Directors	Officers	
John DePodesta, Chair	David Hawn, President	
Gary Cook	Greg Van Guilder, Treasurer	
Roberta Cooper Ramo	Dan Fisher, Secretary	
David Hawn	Dr. Mary Ostrye, Provost	
I. King Jordan		
James McKeon		
Jack O'Connell		
Maurice Salter		

# **ADMINISTRATION**

Administration	
Siri Dixon	Campus President
Sara Davenport	Academic Dean
Nicole Tone	Enrollment Manager
Randy Beamer	Career Services Manager

# **CATALOG SUPPLEMENT**

See the catalog supplement for information related to the faculty listing.

### **TUITION AND FEES**

Modular Diploma Programs								
Diploma Programs	Program Length	Credit Units	Billing Term 1	Billing Term 2	Billing Term 3	Billing Term 4	Tuition	Textbooks and Equipment (estimated)
Medical Insurance Billing and Coding	33 Weeks	48	\$4,603	\$4,603	\$3,440	N/A	\$12,646	\$1,765
Network and Internet Security Specialist	48 Weeks	72	\$4,020	\$4,020	\$4,020	\$4,020	\$16,080	\$2,437
Quarter-Based Diploma Programs	Program Length	Credit Units	Billing Term 1	Billing Term 2	Billing Term 3	Billing Term 4	Tuition	Textbooks and Equipment (estimated)
Medical Assistant	60 Weeks (AY1)	75	\$4,229	\$4,229	\$2,138	N/A	\$21,146	\$2,425
Medical Assistant	60 Weeks (AY2)	73	\$4,229	\$4,229	\$2,091	IV/A	φ21,140	φ2, <del>4</del> 23
Pharmacy Technician	30 Weeks (AY1)	49	\$3,960	\$3,960	\$3,960	N/A	\$13,838	\$1,342
Thaimacy recinician	12 Weeks (AY2)	45	\$1,958	N/A	N/A	19/74	ψ10,000	ψ1, <del>υ4</del> Ζ

Quarter Based Programs					
Diploma Programs	Credit Units	Estimated Book Cost	Estimated Book Cost per Quarter	Estimated Program Cost	Average Cost per Credit (based on 12 credits)
Administrative Medical Assistant	48	\$2,500	\$312.50	Flat-Term Rate	\$320.00
Business Accounting	48	\$2,500	\$312.50	Flat-Term Rate	\$320.00
Degree Programs					
Accounting AAS degree	96	\$4,500	\$562.50	\$35,220 <b>-</b> \$50,580	\$320.00
Business AAS degree	96	\$4,300	\$537.50	\$35,220 - \$50,580	\$320.00
Computer Information Science AAS degree	96	\$5,700	\$712.50	\$36,420 - \$51, 780	\$320.00
Criminal Justice AAS degree	96	\$3,700	\$462.50	\$34,420 <b>-</b> \$49,780	\$320.00
Pharmacy Technician AAS degree	97	\$3,400	\$425.00	\$34,440 - \$49,960	\$320.00
Medical Assisting AAS Degree	97	\$4,000	\$500.00	\$35,040 <b>-</b> \$50,560	\$320.00

Pricing for Modular Diploma Programs and Quarter Based Programs Effective February 2, 2015 and after Modular Books and Equipment prices effective October 1, 2015.

Students in the Medical Assistant program are required to have current PPD and Hepatitis B vaccinations prior to beginning their externships. Expenses for these vaccinations are approximately \$165.00 depending on where the student chooses to have these done.

A non-refundable fee of \$20 per credit hour is assessed for each special Proficiency Examination (cannot be paid from Title IV financial aid funds).

There is no additional charge to out-of-state students.

Book charges for most quarter-based programs are estimated at \$500 per quarter.

# This modular tuition table only applies to:

- 1. **New enrolling students.** A new student is defined as a student who has never attended a Zenith Education Group school or has graduated and enrolled in a new program; or
- 2. Re-entering students who have withdrawn and are re-entering greater than 180 days from their withdrawal date (The withdrawn time period is calculated from the student's withdrawal date to the new module or term start date.)

**Note:** Students re-entering the same program version within 180 days from their NSLDS withdrawal date will be charged at the cost per credit/quarter reflected on the enrollment agreement from the most recent prior period of enrollment.

## For students who have withdrawn and are re-entering within 180 days, the following tuition charges apply:

Same Program (Same / New Program Version):

Will be charged tuition at the original tuition rate reflected on the original enrollment agreement less the amount charged on the prior period of enrollment (Charges plus or minus any tuition adjustments).

Same Program (New Program Version of Different Credits / Length of Program):

Will be charged tuition at the current catalog rate for the program of enrollment less the amount charged on the prior period of enrollment (Charges plus or minus any tuition adjustments).

Different / New Program (Program Change)

Will be charged tuition at the current catalog rate for the program of enrollment. A tuition credit will be determined for the student's prior period of enrollment.

#### **Flat Term Table**

Number of Credits Enrolled In	Credit Load	Cost Per Credit	Cost Per Quarter
	20	\$256.00	\$5,120.00
	19	\$269.47	\$5,120.00
16 or more	18	\$284.44	\$5,120.00
	17	\$301.17	\$5,120.00
	16	\$320.00	\$5,120.00
	15	\$256.00	\$3,840.00
12 - 15	14	\$274.28	\$3,840.00
12 - 15	13	\$295.38	\$3,840.00
	12	\$320.00	\$3,840.00
	11	\$334.54	\$3,680.00
8 - 11	10	\$368.00	\$3,680.00
0 - 11	9	\$409.00	\$3,680.00
	8	\$460.00	\$3,680.00
	7	\$480.00	\$3,360.00
	6	\$480.00	\$2,880.00
	5	\$480.00	\$2,400.00
Less than 8	4	\$480.00	\$1,920.00
	3	\$480.00	\$1,440.00
	2	\$480.00	\$960.00
	1	\$480.00	\$480.00

# **ACADEMIC CALENDARS**

# **MODULAR PROGRAMS**

Network and Internet Security Specialist, Medical Insurance Billing and Coding Mod Early Morning, Morning, Afternoon and Night 2015 - 2016			
Start Dates	End Dates		
3/31/2015	4/27/2015		
4/28/2015	5/26/2015		
5/27/2015	6/23/2015		
6/29/2015	7/27/2015		
7/29/2015	8/25/2015		
8/26/2015	9/23/2015		
9/29/2015	10/26/2015		
10/27/2015	11/23/2015		
11/24/2015	12/23/2015		
12/29/2015	1/27/2016		
1/28/2016	2/25/2016		
2/29/2016	3/25/2016		
3/31/2016	4/27/2016		
4/28/2016	5/25/2016		
5/26/2016	6/23/2016		
6/29/2016	7/27/2016		
7/28/2016	8/24/2016		
8/25/2016	9/22/2016		
9/28/2016	10/25/2016		
10/26/2016	11/22/2016		
11/28/2016	12/23/2016		

Holidays/Student Breaks 2015 - 2016			
Holidays/Student Breaks	Start Date	End Date	
Labor Day	9/7/2015	9/7/2015	
Thanksgiving Holiday	11/26/2015	11/27/2015	
New Year's Day	1/1/2016	1/1/2016	
Martin Luther King Day	1/18/2016	1/18/2016	
Presidents Day	2/15/2016	2/15/2016	
Memorial Day	5/30/2016	5/30/2016	
Independence Day	7/4/2016	7/4/2016	
Labor Day	9/5/2016	9/5/2016	

Pharmacy Technician & Medical Assistant Schedule II 2015 - 2016			
Start Dates	End Dates		
7/13/2015	8/23/2015		
8/24/2015	10/4/2015		
10/12/2015	11/22/2015		
11/23/2015	1/10/2016		
1/11/2016	2/21/2016		
2/22/2016	4/3/2016		
4/11/2016	5/22/2016		
5/23/2016	7/3/2016		
7/11/2016	8/21/2016		
8/22/2016	10/2/2016		
10/10/2016	11/20/2016		
11/21/2016	1/8/2017		

Holidays/Student Breaks Schedule II 2015 - 2016			
Holidays/Student Breaks	Start Date	End Date	
Labor Day	9/7/2015	9/7/2015	
Thanksgiving Holiday	11/26/2015	11/27/2015	
Christmas Break	12/24/2015	1/3/2016	
Martin Luther King Day	1/18/2016	1/18/2016	
Presidents Day	2/15/2016	2/15/2016	
Memorial Day	5/30/2016	5/30/2016	
Independence Day	7/4/2016	7/4/2016	
Labor Day	9/5/2016	9/5/2016	
Thanksgiving Holiday	11/24/2016	11/25/2016	
Christmas Break	12/24/2016	1/1/2017	

# **QUARTER-BASED PROGRAMS**

Academic Year 2015 - 2016				
Summer Term Starts		July	13	2015
Summer Term Drop/Add				
Deadline		July	27	2015
Mini-Term Starts		August	24	2015
Mini-Term Drop/Add				
Deadline		August	31	2015
Labor Day Holiday		September	7	2015
Summer Term Ends		October	4	2015
Fall Break	From:	October	5	2015
	To:	October	11	2015
Fall Term Start		October	12	2015
Fall Term Drop/Add				
Deadline		October	26	2015
Mini-Term Starts		November	23	2015
Thanksgiving Day				
Holiday	From:	November	26	2015
-	To:	November	29	2015
Mini-Term Drop/Add				
Deadline		December	2	2015
Winter Holiday	From:	December	24	2015
-	To:	January	3	2016
Classes Resume		January	4	2016
Fall Term Ends		January	10	2016
		,		
Winter Term Starts		January	11	2016
M.L. King Jr. Birthday				
Holiday		January	18	2016
Winter Term Drop/Add		ŕ		
Deadline		January	25	2016
Presidents' Day		February	15	2016
Mini-Term Starts		February	22	2016
Mini Term Drop/Add		,		
Deadline		February	29	2016
Winter Term Ends		April	3	2016
Spring Vacation	From:	April	4	2016
1 3	To:	April	10	2016
	1			
Spring Term Starts		April	11	2016
Spring Term Drop/Add		7		
Deadline		April	25	2016
Memorial Day Holiday			30	2016
IVICITIONAL DAY I IUNUAV		IVIAV		
Mini-Term Starts		May May		2016
Mini-Term Starts		May	23	2016
Mini-Term Starts Mini Term Drop/Add		May	23	
Mini-Term Starts Mini Term Drop/Add Deadline		May May	23 31	2016
Mini-Term Starts Mini Term Drop/Add Deadline Spring Term Ends		May	23	
Mini-Term Starts Mini Term Drop/Add Deadline Spring Term Ends Independence Day		May May July	23 31 3	2016 2016
Mini-Term Starts Mini Term Drop/Add Deadline Spring Term Ends	From:	May May	23 31	2016

Academic Year 2016 - 2017				
Summer Term Starts		July	11	2016
Summer Term				
Drop/Add Deadline		July	25	2016
Mini-Term Starts		August	22	2016
Mini-Term Drop/Add				
Deadline .		August	29	2016
Labor Day Holiday		September	5	2016
Summer Term Ends		October	2	2016
Fall Break	From:	October	3	2016
	To:	October	9	2016
Fall Term Start		October	10	2016
Fall Term Drop/Add		-		
Deadline		October	24	2016
Mini-Term Starts		November	21	2016
Thanksgiving Day				
Holiday	From:	November	24	2016
	To:	November	27	2016
Mini-Term Drop/Add				
Deadline		November	28	2016
Winter Holiday	From:	December	24	2016
,	To:	January	1	2017
Classes Resume		January	2	2017
Fall Term Ends		January	8	2017
		,		
Winter Term Starts		January	9	2017
M.L. King Jr. Birthday				
Holiday		January	16	2017
Winter Term		,		
Drop/Add Deadline		January	23	2017
Presidents' Day		February	20	2017
Mini-Term Starts		February	21	2017
Mini Term Drop/Add				
Deadline		February	28	2017
Winter Term Ends		April	2	2017
Spring Vacation	From:	April	3	2017
_	To:	April	9	2017
		,		
Spring Term Starts		April	10	2017
Spring Term				
Drop/Add Deadline		April	24	2017
Memorial Day				
Holiday		May	29	2017
Mini-Term Starts		May	22	2017
Mini Term Drop/Add		1		
Deadline		May	30	2017
Spring Term Ends		July	2	2017
Independence Day		,		
Holiday		July	4	2017
Summer Vacation	From:	July	3	2017
	To:	July	9	2017
t				

# **OPERATING HOURS**

Administrative Offices		
9:00 a.m.–6:30 p.m.	Monday–Thursday	
8:30 a.m.–5:00 p.m. Friday		
Classos		

- Day classes are scheduled in nine periods between 8:00 a.m. and 4:00 p.m.
- Evening classes are scheduled in four periods between 6:00 p.m. and 10:00 p.m.

### OREGON PHARMACY TECHNICIAN DISCLOSURE

This disclosure includes important information for students enrolling in Everest's Pharmacy Technician program. Pharmacy technicians are required to obtain an Oregon Pharmacy Technician License prior to obtaining employment as a pharmacy technician. This disclosure provides information on licensure requirements. Please review this information and be sure that you understand it. If you have any questions, please contact Everest or the Oregon Board of Pharmacy for additional information. If you plan to seek employment in a state other than Oregon, please contact that state's board of pharmacy, or equivalent agency, for any relevant licensure or registration requirements. The Pharmacy Technician program at Everest meets requirements as a recognized course of training by the Oregon State Board of Pharmacy. In addition to state-mandated minimum requirements, Everest's Pharmacy Technician curriculum includes a variety of additional skills focused subjects, as well as coursework in Pharmacology.

NOTE: The Oregon Pharmacy Technician License is now a **1-year**, **non-renewable license**. Per Oregon Administrative Rule (855) 025-0010, all pharmacy technicians must become nationally certified **one year after initial licensure** or before the licensee's 19<sup>th</sup> birthday, whichever is later. This means you must become licensed as a *Certified* Oregon Pharmacy Technician to continue working as a technician one year after obtaining initial licensure.

#### The requirements for obtaining an initial Oregon Pharmacy Technician License are as follows:

- Complete the Oregon Pharmacy Technician License application.
- Include 1 passport photo.
- Provide a copy of the front and back of your government issued photo ID.
- Provide the application processing fee payable by check or money order only. The Pharmacy Technician
  application fee is \$50.00. The application processing fee is separate from the required \$52.00 background
  check fee.
- Provide a detailed explanation of criminal history, if applicable. This does not include minor traffic violations and/or parking citations. Each criminal incident also requires the following:
  - Police report.
  - Court documents revealing the final outcome of the case.
- Detailed explanation of any disciplinary action taken against you by another state's Board of Pharmacy or other Licensing Board. A copy of the Board Order must be provided with your application.

#### To be licensed as a Certified Oregon Pharmacy Technician, you must:

- Have a high school diploma or GED at the time the Board issues the license.
- Take and pass a national certification exam through PTCB or NHA.
- Provide a copy of National Certification Certificate from either the Pharmacy Technician Certification Board (PTCB) or Exam for the Certification of Pharmacy Technicians (ExCPT through NHA). Printouts of test results will not satisfy this requirement.
- Complete the Certified Oregon Pharmacy Technician License application.
- Pay the Certified Pharmacy Technician application fee of \$50.00

National Healthcareer Association	Pharmacy Technician Certification Board
(ExCPT)	(PTCB)
(800) 499-9092	(800) 363-8012
http://www.nationaltechexam.org/	http://www.ptcb.org/

The application for licensure is available online at the Oregon Board of Pharmacy Website: <a href="http://www.oregon.gov/pharmacy/Imports/Technician\_Application.pdf">http://www.oregon.gov/pharmacy/Imports/Technician\_Application.pdf</a>.